



EUROPEAN COMMISSION

PROTECTION OF YOUR PERSONAL DATA

This privacy statement provides information about the processing and the protection of your personal data.

Processing operation: The Joinup website

Data Controller: Unit D.2 of the European Commission Directorate General for Informatics.

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1. Introduction

The European Commission (hereafter ‘the Commission’) is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor.

The Joinup website is a collaborative platform created by the European Commission and funded by the European Union via the [Interoperability solutions for public administrations, businesses and citizens \(ISA2\) Programme](#). It offers several services that aim to help e-Government professionals share their experience with each other. We also hope to support them to find, choose, re-use, develop and implement interoperability solutions.

The Joinup website revolves around Collections. Collections provide a distinct, easy way to group and access content that is related to a specific subject field. All created Joinup content resides under a collection (i.e., solutions, documents, news, events etc.).

The information in relation to processing operation the Joinup website undertaken by Unit D.2 of the European Commission Directorate General for Informatics is presented below.

2. Why and how do we process your personal data?

Purpose of the processing operation:

Unit D.2 of the European Commission Directorate General for Informatics collects and uses your personal information to

- Provide you with membership of Collections, enabling you to:
 - Create Solutions within a Collection.
 - Post news items within a Collection.
 - Post discussion items within a Collection.
 - Upload documents to a Collection.
 - Create events in a Collection.
 - Post comments.
- Send you notifications about what is new in your Collection.
- Solve the incidents you might experience while using the Joinup website.

Your personal data will not be used for an automated decision-making including profiling.

3. On what legal ground(s) do we process your personal data

We process your personal data, because:

- the data subject has given consent to the processing of his or her personal data for one or more specific purposes.

4. Which personal data do we collect and further process?

In order to carry out this processing operation Unit D.2 of the European Commission Directorate General for Informatics collects the following categories of personal data:

The provision of personal data is not mandatory, you can decide to browse the Joinup website anonymously. In this case, no personal information is collected nor processed.

If you wish to register to the Joinup website, upon registration, the following personal information is required:

- Email address (a valid email address is required. All emails from the system will be sent to this address. The email address is not made public and will only be used in case you request a new password or to send you technical support notifications).
- Username
- First name
- Family name
- You are also required to provide a password to protect your account.

You have the possibility to provide additional information to your profile but this is entirely voluntary. This information will be accessible by other users of the Joinup website that access your profile. You can choose to provide the following information:

- Country of origin.
- Professional domain.
- Business title.
- Organisation
- Social media accounts
- Picture.

5. How long do we keep your personal data?

Unit D.2 of the European Commission Directorate General for Informatics. keeps your personal data as long as you remain an active member of the Joinup platform.

You have the possibility at any moment to modify your profile data.

You have the possibility at any moment to cancel your account. In this case all personal data related to you are deleted permanently

For technical support purposes, the Joinup website logs users' activity including users' IP address. This log is kept for the time necessary to fulfil the purpose of collection or further processing.

6. How do we protect and safeguard your personal data?

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored either on the servers of the European Commission or of its contractors. All processing operations are carried out pursuant to the [Commission Decision \(EU, Euratom\) 2017/46](#) of 10 January 2017 on the security of communication and information systems in the European Commission.

The Commission's contractors are bound by a specific contractual clause for any processing operations of your data on behalf of the Commission, and by the confidentiality obligations deriving from the transposition of the General Data Protection Regulation in the EU Member States ('GDPR' [Regulation \(EU\) 2016/679](#)).

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures in place. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.

7. Who has access to your personal data and to whom is it disclosed?

Access to your personal data is provided to the Commission staff responsible for carrying out this processing operation and to authorised staff according to the "need to know" principle. Such staff abide by statutory, and when required, additional confidentiality agreements.

The personal data you provided will be accessible on the Joinup website by any registered or anonymous user at the exception of the email address that is not made public. This information will remain as long as the Joinup website will be operational or until you cancel your account.

The information we collect will not be given to any third party, except to the extent and for the purpose we may be required to do so by law.

8. What are your rights and how can you exercise them?

You have specific rights as a 'data subject' under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, rectify or erase your personal data and the right to restrict the processing of your personal data. Where applicable, you also have the right to object to the processing or the right to data portability.

You have consented to provide your personal data to Unit D.2 of the European Commission Directorate General for Informatics for the present processing operation. You can withdraw your consent at any time by notifying the Data Controller. The withdrawal will not affect the lawfulness of the processing carried out before you have withdrawn the consent.

You can exercise your rights by contacting the Data Controller, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below.

Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description (i.e. their Record reference(s) as specified under Heading 10 below) in your request.

9. Contact information

- The Data Controller

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller, Unit D.2 of the European Commission Directorate General for Informatics, ISA2@ec.europa.eu

- The Data Protection Officer (DPO) of the Commission

You may contact the Data Protection Officer (DATA-PROTECTION-OFFICER@ec.europa.eu) with regard to issues related to the processing of your personal data under Regulation (EU) 2018/1725.

- The European Data Protection Supervisor (EDPS)

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data Protection Supervisor (edps@edps.europa.eu) if you consider that your rights under Regulation (EU) 2018/1725 have been infringed as a result of the processing of your personal data by the Data Controller.