



Innovation in the Public Sector

**Work of the Expert Group on
Public Sector Innovation**

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Mandate

- a) analysis of key issues hampering innovation in the public sector;
- b) policy recommendations for action at EU and at national level to foster innovation



Downloadable from: ec.europa.eu/research/innovation-union/pdf/PSI_EG.pdf

Challenge: Barriers to innovation

- ❖ **Insufficient enabling framework conditions**, e.g. access to finance and risk capital, legal barriers, evidence, best practices, incentives, etc.;
- ❖ **Lack of strategic innovation leadership** and employee engagement in innovation at all levels of government;
- ❖ **Limited knowledge of methods** and lack of skills and ability to drive effective innovation processes in practice;
- ❖ **Insufficient generation and use of data** to inform, drive, learn from and measure public sector innovation;

New innovation paradigm and design principles

1	Co-design and co-creation of innovative solutions (with other Member States, other parts of government, businesses, the third sector and citizens)
2	Adopting new and collaborative service delivery models (across public, private and non-governmental actors, both within and across national borders)
3	Embracing creative disruption from technology (the pervasive use of social media, mobility, big data, cloud computing packaged in new digital government offerings)
4	Adopting an attitude of experimentation and entrepreneurship (government itself needs to become bolder and more entrepreneurial)

Recommendations – Logic

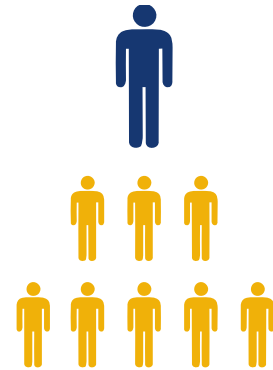
- ❖ EU-level governance **model** for ensuring a systematic, strategic effort at EU level: 3 *proposals*
- ❖ Set of concrete **actions** that will dramatically power innovation efforts EU-wide: 9 *recommendations*

An EU innovation governance model

- ❖ **Public sector innovation platform** chaired by the President of the EU Commission?
- ❖ **3-year innovation mainstreaming programme** of all major EU initiatives
- ❖ **Catalyse an innovation movement** in the public sector to build energy and momentum

Actions





Leading innovation

- ❖ Programme to empower and **network innovative public leaders** through "deep-dive innovation" workshops;
- ❖ "right to challenge" mechanism;
- ❖ **EU Innovation Lab** inside Commission



Enabling innovation

- ❖ **Innovation Single Contact Points** in all MSs;
- ❖ Instrument for technical assistance to MSs in replicating existing innovations via ad-hoc **EU Innovation Delivery Teams**;
- ❖ **Accelerator for Digital Innovation** in public services via agencies with transformative potential;
- ❖ **Public Sector Angel Fund** to encourage more experimentation in public service



Informing innovation

- ❖ **Dynamic Innovation Toolbox** for public managers, set of tools for collaborative innovation processes
- ❖ **European Citizen's Scoreboard** for public services



Culture change...



Shift from analysis to collective ACTION: "Inter-service Group on Public Sector Quality and Innovation" (working title)

WE ARE ALL...

