

ISA² Action 2016.29: Catalogue of public services

Harmonising national and European service catalogues

Webinar 19/03/2018

Project Officers:
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AGENDA



Welcome and overview

The Catalogue of Services Action in 2018

Showcase: Proactive services in Estonia

Showcase: SHACL validator tool in Flanders

Showcase: Service catalogue mapping in Spain

Teaser: Chatbot pilot

Change requests to the CPSV-AP

Catalogue of services workshop in Sofia

AOB and next steps



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The Catalogue of Services Action in 2018

ISA² Action on Catalogues of Services in '18



Maintain and improve the CPSV-AP



Improve the open source tools



Technical support to DG GROW for the Single Digital Gateway (SDG*) Action → Use of the CPSV-AP for SDG Search Facility

*SDG = centralised access to online information, procedures, assistance and problem solving services to businesses and EU citizens

ISA² Action on Catalogues of Services in '18



Technical support to MSs for the adoption of the CPSV-AP and tools

- Follow-up existing pilots
- New pilots



Chatbot pilot



Communication and raise-awareness activities

- Webinars
- Workshop on 15 June in Sofia, Bulgaria
- Documentation (CPSV-AP guide, case studies, benefit analysis)

Idea for a pilot? Looking for support?

Contact us!

CORE
PUBLIC
SERVICE
VOCABULARY
Application Profile





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Showcase: Proactive services in Estonia



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Showcase: SHACL validator tool in Flanders



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Showcase: Service catalogue mapping in Spain

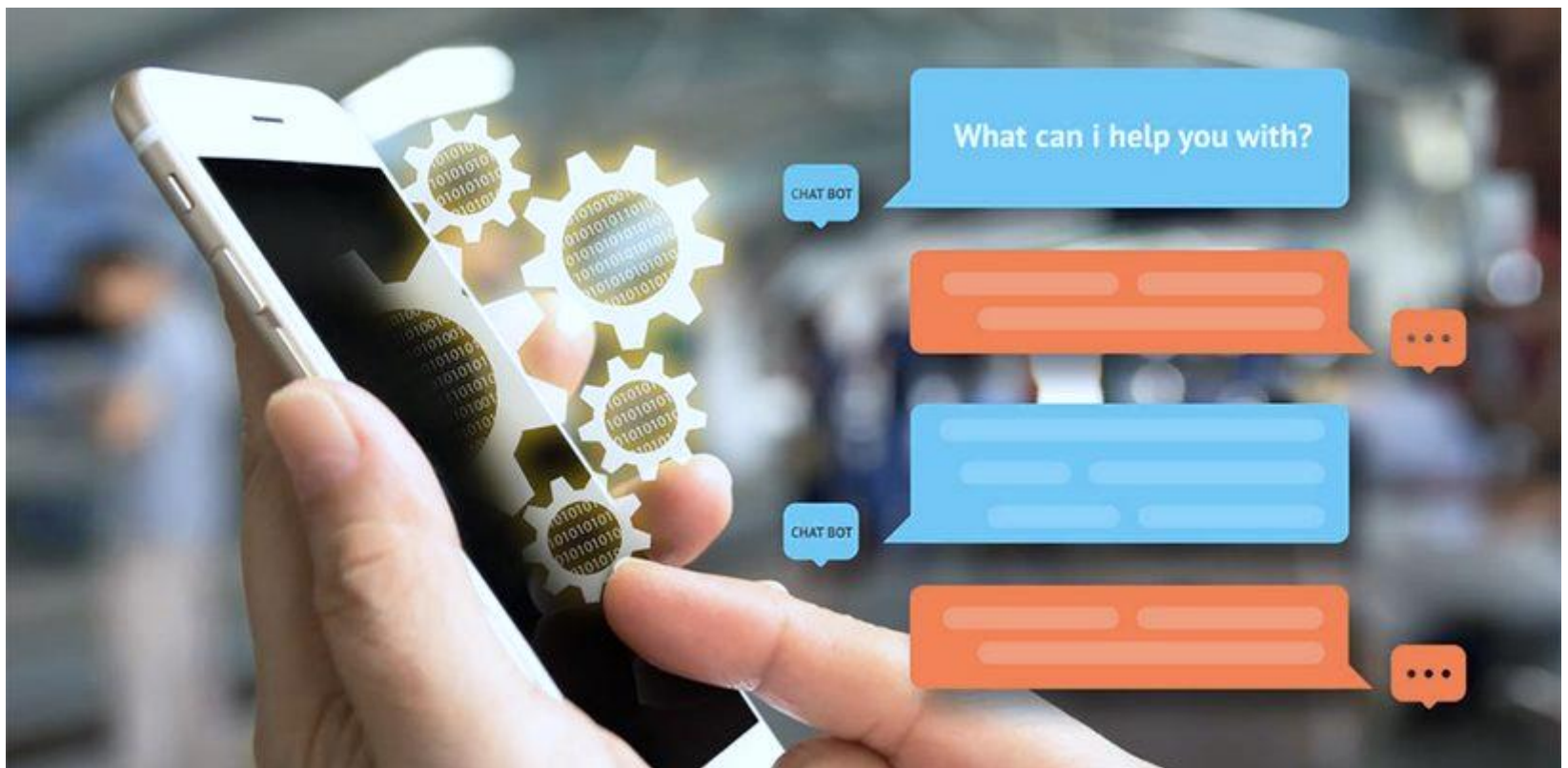


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Teaser: Chatbot Pilot

CHATBOT PILOT



CHATBOT PILOT

- What is a chatbot
- Scope of pilot and main functionalities
- Link to the CPSV-AP
- Potential use cases & added value for a CPSV-AP chatbot
- Potential benefits for Member States
 - Visibility
 - Data accessibility
 - Attractiveness: Use of emerging technologies



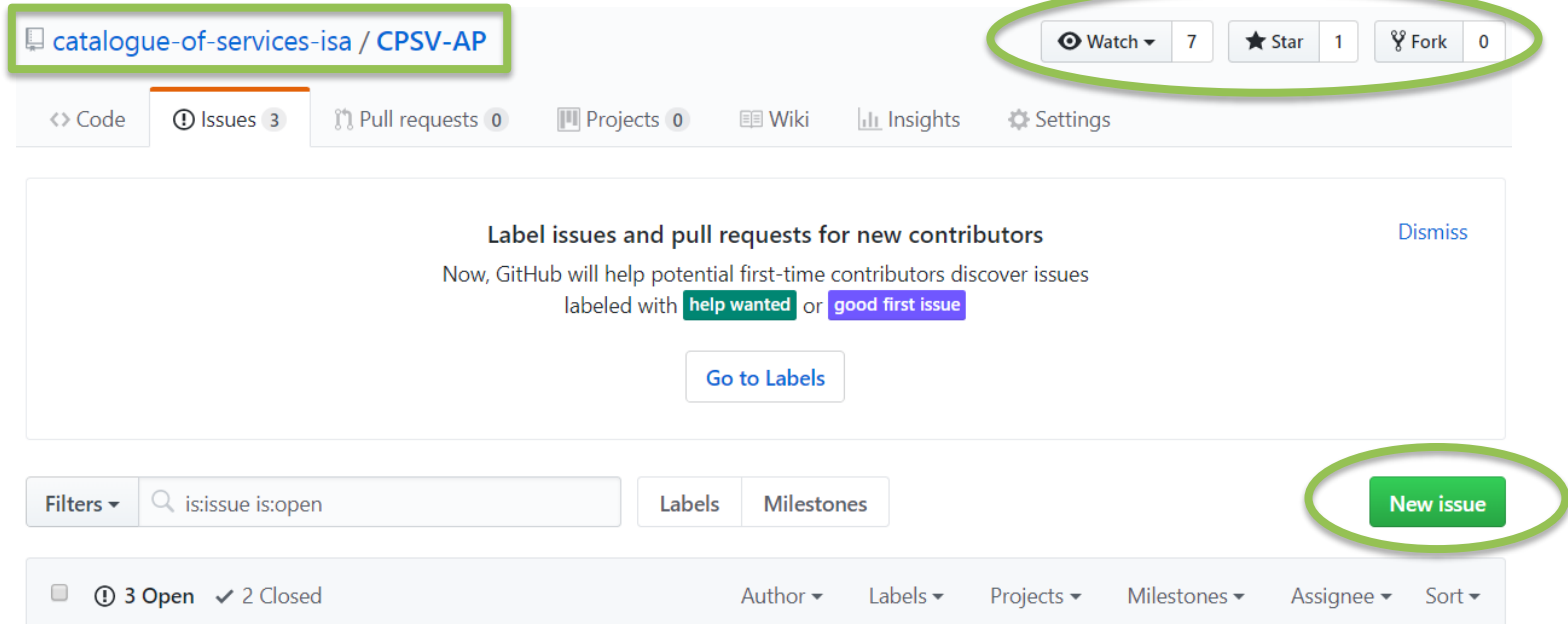
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Change requests to the CPSV-AP

CPSV-AP updates

- GitHub for issue tracking
- Please join us: <https://github.com/catalogue-of-services-isa/cpsv-ap>
- Follow the GitHub project to get updates and log new issues



The screenshot shows the GitHub repository page for 'catalogue-of-services-isa / CPSV-AP'. The repository name is highlighted with a green box. The navigation bar includes 'Code', 'Issues 3', 'Pull requests 0', 'Projects 0', 'Wiki', 'Insights', and 'Settings'. The 'Watch', 'Star 1', and 'Fork 0' buttons are circled in green. A notification banner reads: 'Label issues and pull requests for new contributors. Now, GitHub will help potential first-time contributors discover issues labeled with help wanted or good first issue. Dismiss'. Below the banner, there are 'Filters' (is:issue is:open), 'Labels', and 'Milestones' tabs. The 'New issue' button is circled in green. At the bottom, there are filters for '3 Open' and '2 Closed', and dropdown menus for 'Author', 'Labels', 'Projects', 'Milestones', 'Assignee', and 'Sort'.

Change requests to the CPSV-AP

- Classification of a Public Service
- Range of Spatial
- Changes related to proactive services?
- Other change requests



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Catalogue of Services Workshop in Sofia

CATALOGUE OF SERVICES WORKSHOP

- [15 June 2018](#) – After SEMIC Conference in Sofia, Bulgaria
 - Workshop independent from SEMIC Conference
 - Invitation only – but feel free to forward the registration link: <https://ec.europa.eu/eusurvey/runner/cos-workshop-semic>
 - Event page: <https://joinup.ec.europa.eu/event/catalogue-services-workshop-15-june-back-back-semic-2018-registrations-now-open>



CATALOGUE OF SERVICES WORKSHOP

- Participants: CPSV-AP WG members
 - MS and EU institutions' representatives
 - Semantic and Open Data experts
 - Academia
- Agenda

Welcome and overview	10:00 – 10:15
Presentation on the CPSV-AP	10:15 – 10:35
Presentation on the SDG by Fleur Breuillin, Policy Officer DG GROW	10:35 – 11:05
Coffee break	11:05 – 11:20
Member State Showcases	11:20 – 11:55
Chat Bot Showcase	11:55 – 12:15
Closing discussion	12:15 – 12:25
Networking lunch	12:25 – 13:30



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AOB and next steps

AOB AND NEXT STEPS

- Next Webinar: 23 April 2018
- Information on [Joinup](#)
- Change requests on [GitHub](#)

TO DO:

- **Share** proposals for presentations and information sharing on the next webinar;
- **Submit** change requests for the CPSV-AP;
- **Review the issues** on Github and comment on them.



Thank you!

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GitHub

<https://github.com/catalogue-of-services-isa/cpsv-ap>

joinup

<https://joinup.ec.europa.eu/collection/semantic-interoperability-community-semic>