

an NTT DATA Company

# **Access to Base Registries**

Improving national and cross-border access to government data

Webinar

24 April 2018, Brussels



# Welcome

## Access to Base Registries webinar, 24th of April 2018



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Agis Papantoniou



Monika Kokstaite



Arnaud Berghmans



## **General information about the webinar**

#### **During the webinar**

- Please make sure you have muted your microphones to avoid disruptive background noise
- There is an interaction moment (Q&A) foreseen in the last part of the webinar, but feel free to address any question you might have also during the webinar
  - Your questions can be asked by using the chat function
  - Please type your questions in the chat box, they will be then addressed to the speakers
  - We kindly ask you to use only the chat function in order to facilitate the exchange of information
- Please do not activate your microphone unless indicated

#### After the webinar

- The webinar will be recorded, the recording and the slides will be sent to all registered participants
  - If you did not pre-register send an email to <a href="mailto:ABR@everis.com">ABR@everis.com</a> for slides and future ABR updates



## **AGENDA**



## INTRODUCION TO THE ABR INITIATIVE



**BR INTEROPERABILITY FRAMEWORK (EBRIF)** 



**ABR ARTEFACTS** 



**SOLUTION ARCHITECTURE TEMPLATE (SAT)** 



**COMMUNITY ACTIONS** 



Q&A



## **AGENDA**



#### INTRODUCION TO THE ABR INITIATIVE



BR INTEROPERABILITY FRAMEWORK (EBRIF)



**ABR ARTEFACTS** 



SOLUTION ARCHITECTURE TEMPLATE (SAT)



**COMMUNITY ACTIONS** 



Q&A

- a) ISA<sup>2</sup> programme
- b) What is Access to Base Registries?
- Challenges ABR aims to tackle
- d) Why ABR? Motivation and benefits



# ISA<sup>2</sup> programme

ISA Programme (2010 to 2015)
ISA<sup>2</sup> Programme (2016 to 2020)

Interoperability solutions for public administrations, businesses and citizens



**EUR 131 million** programme supporting the development of **digital solutions** that enable public administrations, businesses and citizens in Europe to benefit from interoperable cross-border and cross-sector public services.









All solutions are **open source** and available **free of charge** to any interested public administration in Europe.



# **ABR** in a nutshell

"Reliable sources of basic information on items such as persons, companies, vehicles, licenses, buildings, locations and roads" (EIF)

The Access to Base Registries actions aim to:



Modernise public
administrations, achieve
cross-border
interoperability and
facilitate easy
interactions with citizens



Minimise the number of interactions needed between administrations, businesses and citizens by promoting the 'Once-Only' principle



Improve interoperability
between base registries,
cross-border and crosssector, at a MS and EU
level



in new designs and increase efficiency via interoperability



Allow savings via rationalisation and reusability

#### **Challenges ABR aims to tackle**



# **ABR** challenges









#### **Inexistence of guidelines**

that bring together recognized best practices to be further promoted and exchanged among Member States

and analysis of the current state-of-play on base registries' access and interconnection and on the implementation of the OOP at MS level.

Lack of an overview of existing solutions that could be reused by other countries to enable the access to and interconnection of base registries

Inexistence of a
Framework for Base
Registry Access and
Interconnection including
all the different activities
associated with master
data management.



## **Motivation**

Base Registries are a cornerstone of public service delivery at EU level because they:



Constitute one of the key enablers for the **Once-Only Principle** 



Are crucial to achieve cross-sector and cross-border **interoperability & EIF** 



Allow more effective and cost-efficient exchange of information and help reducing the administrative burden



Contribute to **building trust and confidence** between citizens, businesses
and public administrations



# **Benefits**

#### **Service delivery**

Improved public service delivery to citizens and businesses by facilitating the onestop-shop delivery of public services



# Cost and time saving

Lower costs for public administrations, businesses and citizens due to the efficient delivery of public services and allows time savings



## **Efficiency**

Higher efficiency
through less
administrative work
for governments and
less interaction
needed from citizens
(lower administrative
burden)



#### **Access**

Better access to information across borders



#### **Transparency**

Increased transparency at MS and EU level







## **AGENDA**



INTRODUCION TO THE ABR INITIATIVE



## **BR INTEROPERABILITY FRAMEWORK (EBRIF)**



**ABR ARTEFACTS** 



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**COMMUNITY ACTIONS** 



Q&A

- a) The new European Interoperability Framework (EIF)
- b) EBRIF conceptual model



# The New European Interoperability Framework (EIF)

"A base registry framework describes the agreements and infrastructure for operating base registries and the relationships with other entities" (EIF)



New European Interoperability Framework

Promoting seamless services and data flows
for European public administrations

Access to base registries should be regulated to comply with privacy and other regulations:

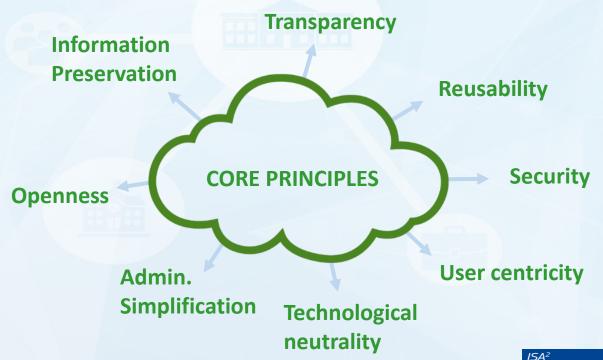
- The **information steward** is the body responsible and accountable for collecting, using, updating, maintaining and deleting information
- Base registries should draw up and implement a **data quality assurance plan** to ensure the quality of their data. Citizens and businesses should be able to check the accuracy, correctness and completeness of their data contained in base registries



# 12 EIF principles for the EBRIF

**Conceptual Model** 

12 EIF principles Categorized as core (addressed first) and additional (addressed at a later stage)



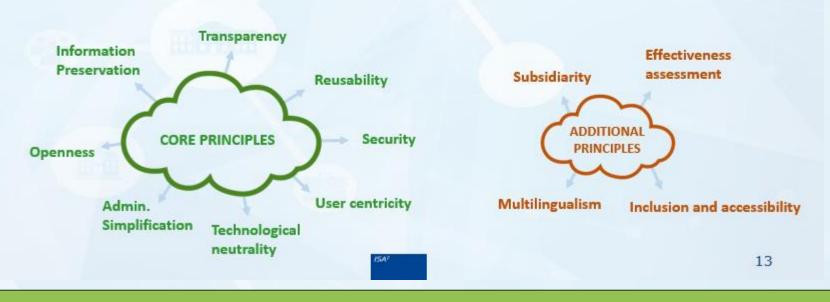




## 12 EIF principles for the EBRIF

Conceptual Model

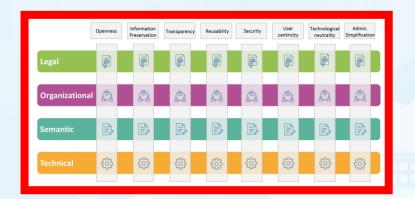
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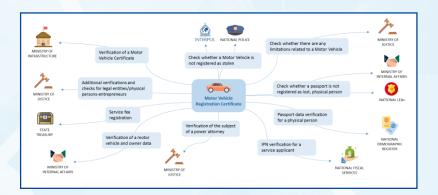


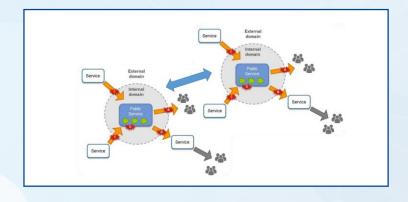
- 1. What is your approach towards the EIF principles? Have you been already applying them and if so where?
- 2. What are your priorities with regard to applying the EIF principles?

## The EBRIF conceptual model











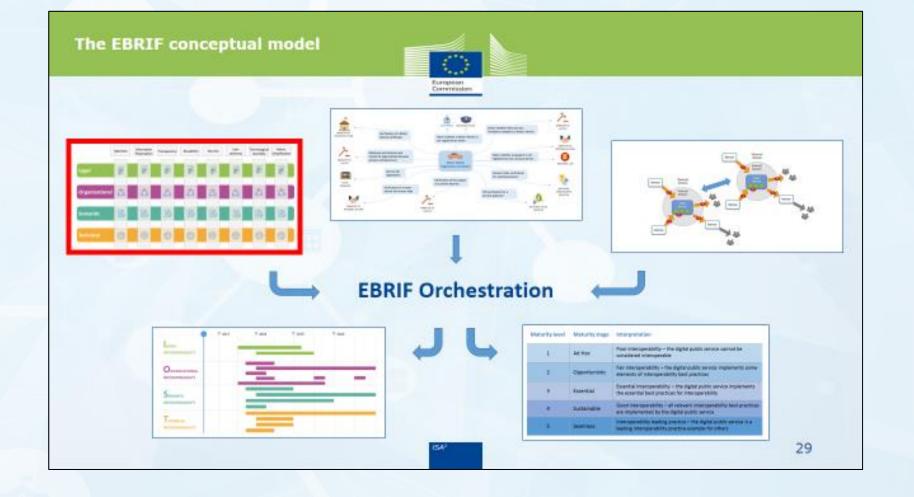
# **EBRIF Orchestration**





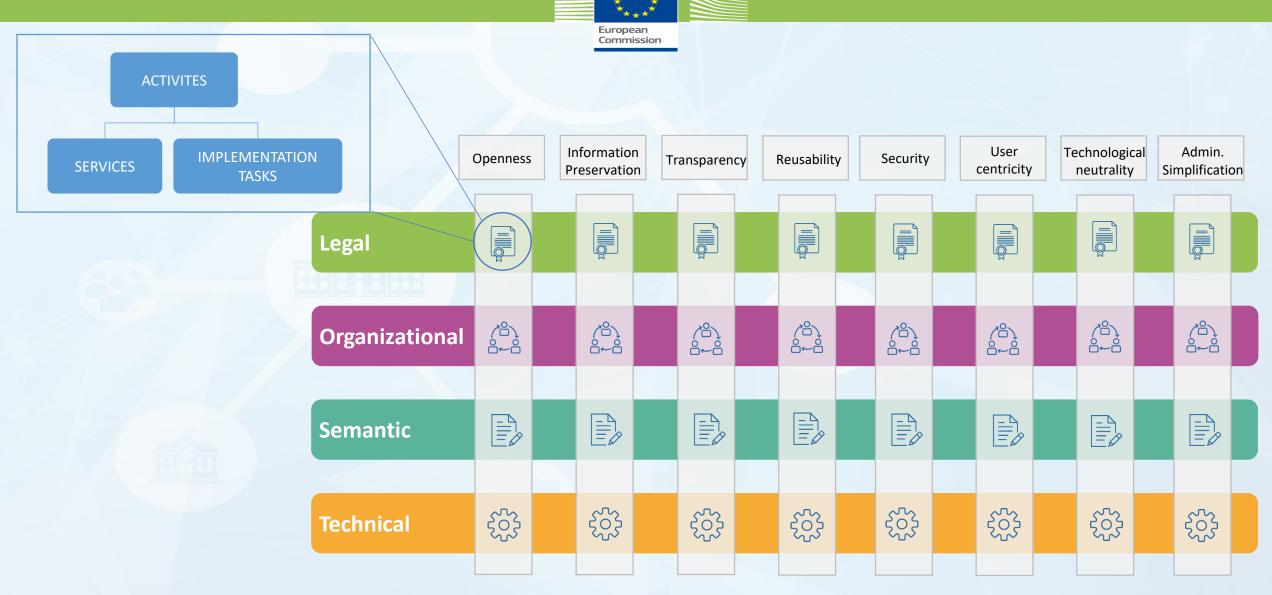


Maturity level	Maturity stage	Interpretation
1	Ad Hoc	Poor interoperability – the digital public service cannot be considered interoperable
2	Opportunistic	Fair interoperability – the digital public service implements some elements of interoperability best practices
3	Essential	Essential interoperability – the digital public service implements the essential best practices for interoperability
4	Sustainable	Good interoperability – all relevant interoperability best practices are implemented by the digital public service
5	Seamless	Interoperability leading practice – the digital public service is a leading interoperability practice example for others



1. Have you come up with a conceptual framework for Base Registry development and/or interconnection in your country?

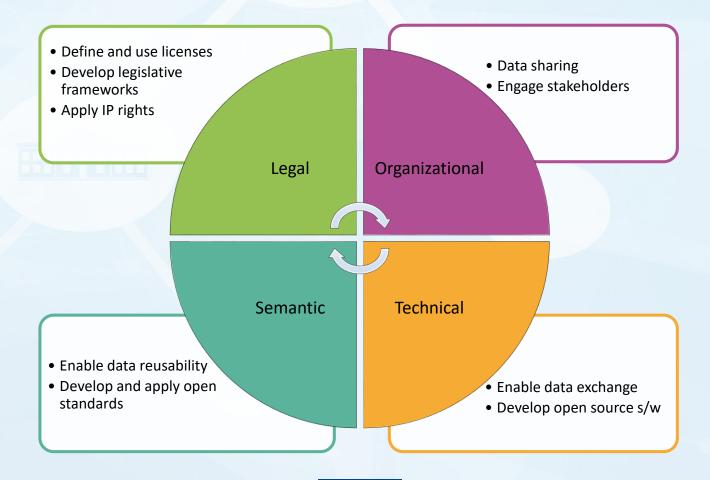
## **Main Framework Principles**



## **Example I – High level activities**



## **Openness**





- 1. Have you ever tried to implement the principle of Openness? (even if not per EIF level) what are your impressions/results?
- 2. Openness seen from the Legal perspective boils down (among others) to a number of activities. We'd like your input on whether you already have:
  - 1. Defined and used licenses for BRs
  - 2. Developed legislative frameworks for the BRI

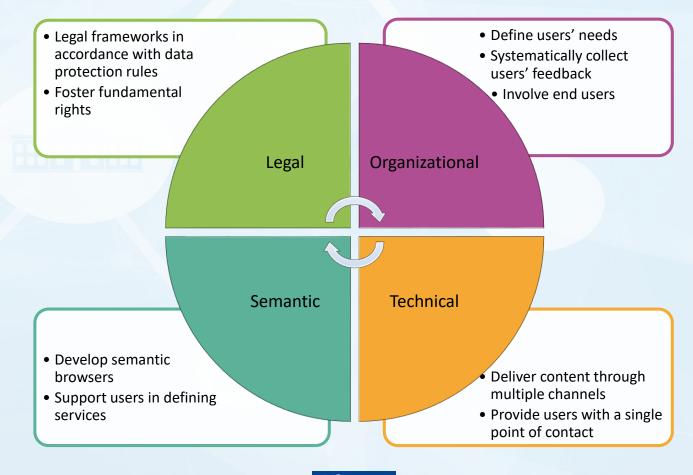


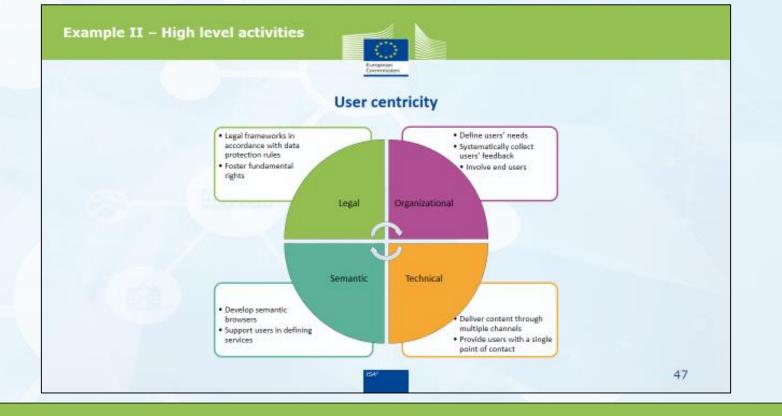
- 3. Accordingly, openness from the organizational perspective:
  - 1. Do you already have policies for BR data sharing?
  - 2. How do you engage or plan to engage stakeholders with regard to BRI?
- 4. Accordingly from the Semantic perspective:
  - 1. Do you already use tools that enable data reusability? If so of what type?
- 5. Technical perspective:
  - 1. Are tools you use or develop, solely relying on open source?

## **Example II – High level activities**



## **User centricity**



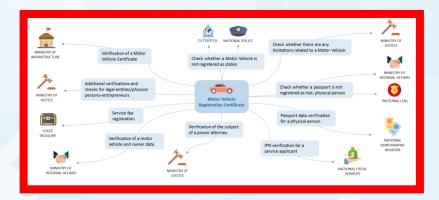


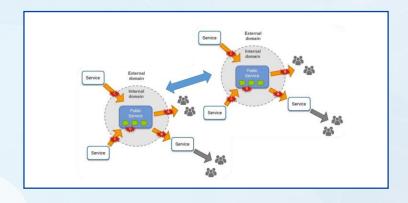
- 1. Have you ever tried to implement the principle of User centricity? (even if not per EIF level) what are your impressions/results?
- 2. User centricity seen from the Legal perspective boils down (among others) to a number of activities. We'd like your input on whether you already have:
  - 1. Developed legislative frameworks that are GDPR compliant
- 3. Accordingly from the Semantic perspective:
  - 1. Do you support users in defining services through "semantic-enabled" wizards or screens?

## The EBRIF conceptual model











# **EBRIF Orchestration**



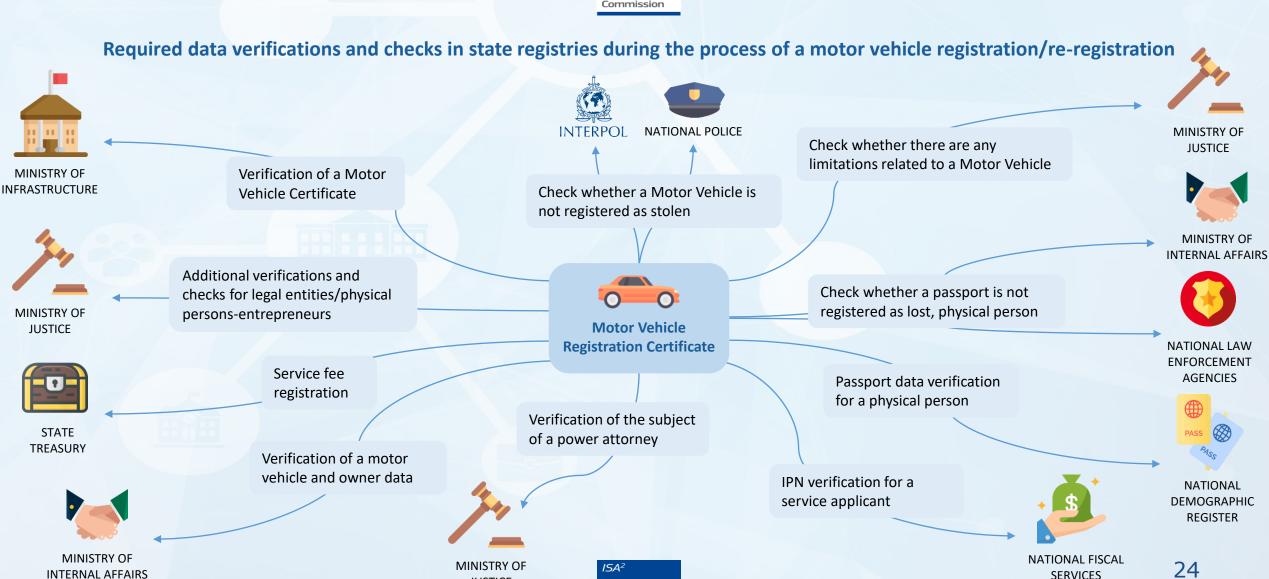




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## **Data verification - vehicle registration**





JUSTICE

**SERVICES** 



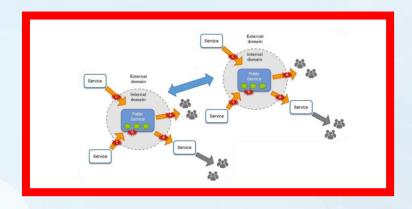
- 1. Can the data verification, as in the diagram, be called a "service" according to your public service catalogue?
- 2. How do you define the services that are related to or involved in general Base Registries?
- 3. Do you map these services with the BRs? (By map we mean identify which services use what registries)

## The EBRIF conceptual model











# **EBRIF Orchestration**







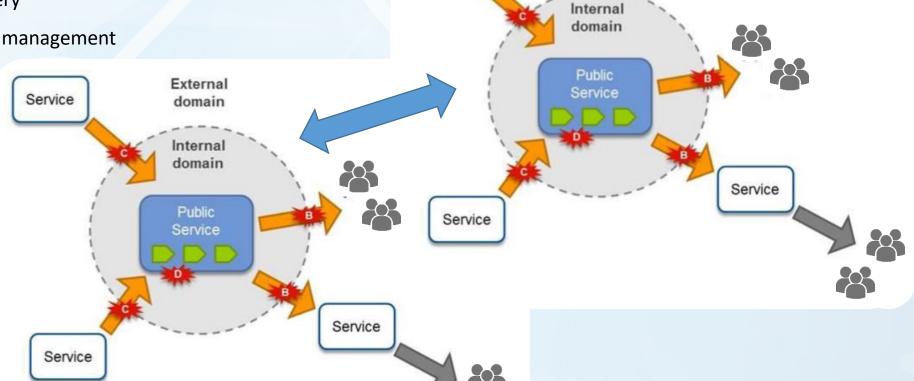
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## **BR** services



#### The IMAPS service interoperability model to define:

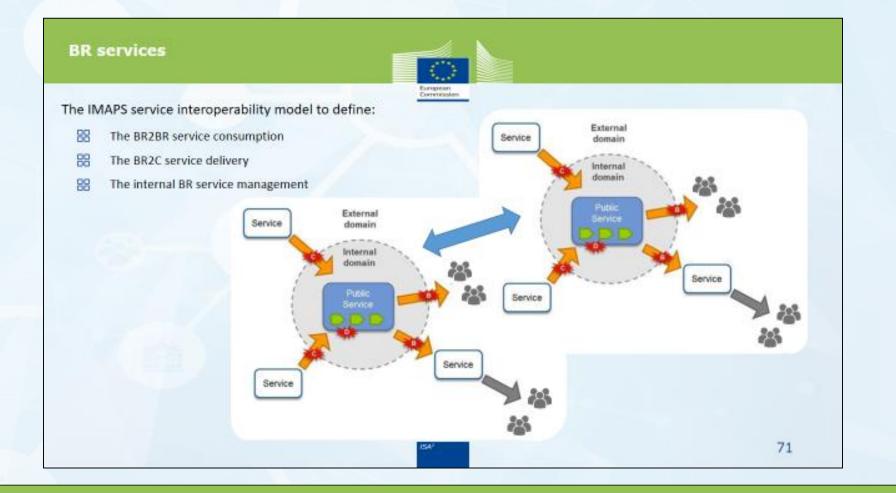
- The BR2BR service consumption
   ■
- The BR2C service delivery
- The internal BR service management



Service

External

domain

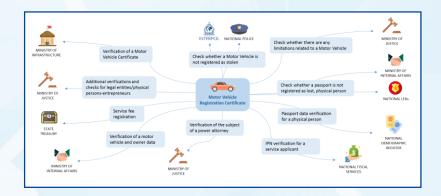


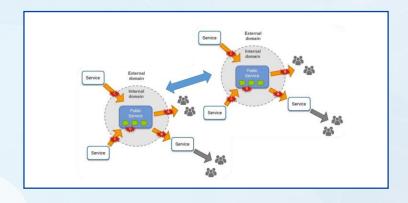
- 1. Do you distinguish, when developing or interconnecting BRs, between service consumption, delivery and management, like in the case of IMAPS?
- 2. Are you aware of IMAPS? If so have you ever used it?

## The EBRIF conceptual model











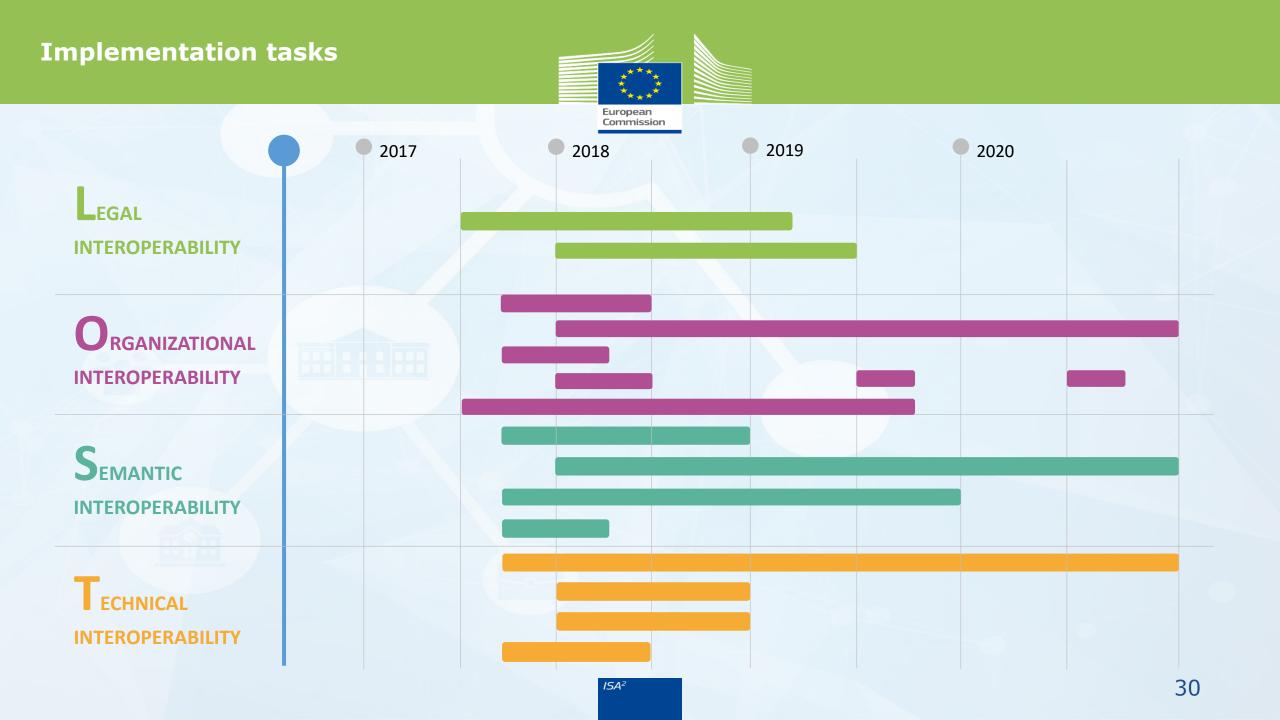
# **EBRIF Orchestration**







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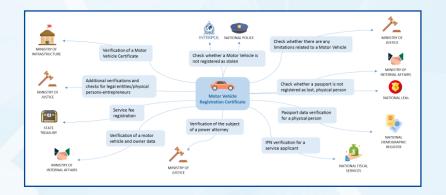


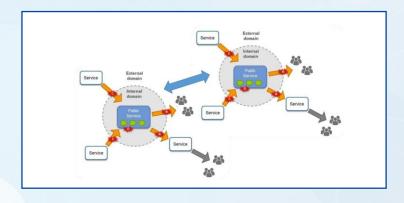
- 1. Do you already have a roadmap in place for BRs or do you plan to have in the future?
- 2. If so then is the plan per EIF level or do you follow another approach?
- 3. Do you prioritize tasks and EIF level implementation(s)? If so how?

## The EBRIF conceptual model











# **EBRIF Orchestration**







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## **IMAPS** presentation



## **Interoperability Maturity Assessment of a Public Service (IMAPS)**

Once we have the BR Interconnection Services we can apply the IMAPS model



On their consumption



On their delivery



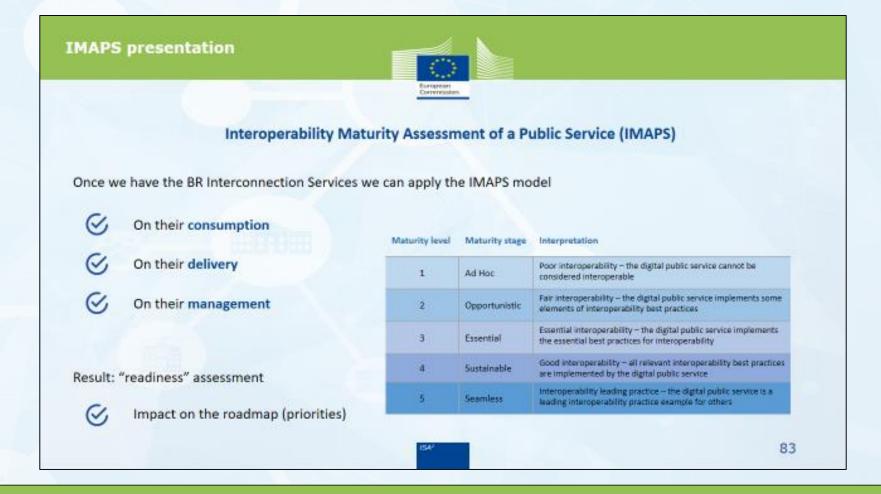
On their management

Result: "readiness" assessment



Impact on the roadmap (priorities)

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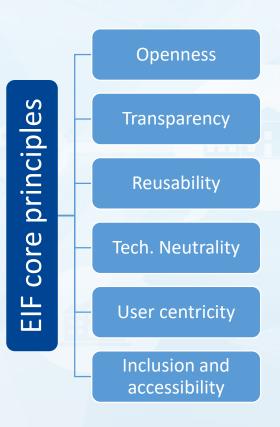


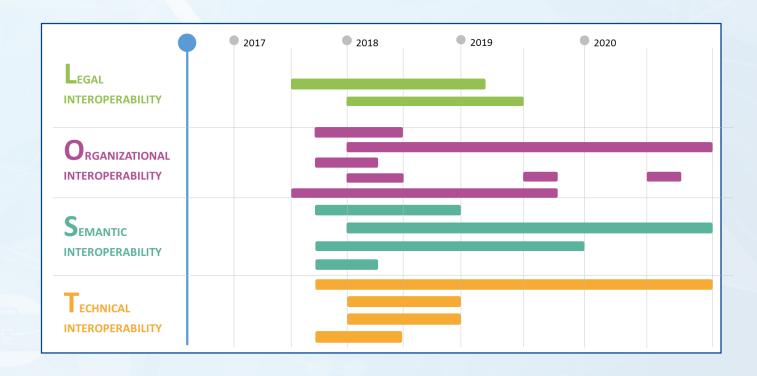
- 1. How do you assess the AS-IS situation with regard to the maturity of BR development and interconnection?
- 2. Is your implementation prioritization based on service maturity?
- 3. Have you already performed an assessment of the public services related to BRs?

## From EIF principles to a BRI roadmap



## Input Output







## **AGENDA**



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**BR INTEROPERABILITY FRAMEWORK (EBRIF)** 



#### **ABR ARTEFACTS**



**SOLUTION ARCHITECTURE TEMPLATE (SAT)** 



**COMMUNITY ACTIONS** 



Q&A

- Good Practices on Building Successful Interconnections of Base Registries
- b) Catalogue of Reusable Solutions for a Base Registry Interconnection
- Guidelines on Building Successful Interconnections of **Base Registries**
- **Member States Factsheets**

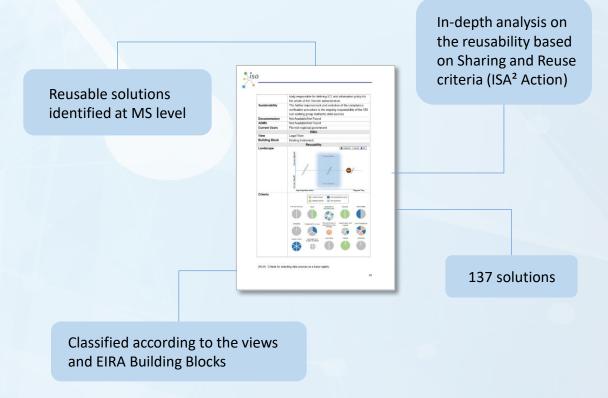
#### **ABR Artefacts**



# **Good Practices on Building Successful Interconnections of Base Registries**



# Catalogue of Reusable Solutions for a Base Registry Interconnection



#### **ABR Artefacts**

References to

Catalogue of Solutions



# **Guidelines on Building Successful Interconnections of Base Registries**

Recommendations to improve access and interconnection of authentic sources of information

GUIDELINES
On building successful interconnection of base registries

ON BUILDING SUCCESSFUL INTERCONNECTION OF BASE REGISTRIES

Guide the user in enhancing access and interconnection of base registries

#### **Member States Factsheets**

Lithuania - ABR Factsheet

General strategy towards interoperability

Current interoperability

Current interoperability levels based on EIF layers

State-of-affairs of access and interconnection of base registries for 32 countries

> e-Government public services that make use of data in base registries



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INTRODUCION TO THE ABR INITIATIVE



BR INTEROPERABILITY FRAMEWORK (EBRIF)



**ABR ARTEFACTS** 



**SOLUTION ARCHITECTURE TEMPLATE (SAT)** 



**COMMUNITY ACTIONS** 



? Q&A

- a) Creation of the SAT
- b) Legal view
- Organisational view
- Semantic view



# **SAT** design guidelines

#### **EIRA Views**

- (1) All of the EIRA© views should be covered in an SAT
- 2 The focal building blocks in the high level viewpoint should be included

#### **Solution building blocks**

Existing solutions or implementations will be added in the form of SBBs, realizing the EIRA© ABBs

#### **Narratives**

- The models are completed using narratives, a textual description that explains the context, the building blocks and their relationships
- Narratives are provided as description in the model itself as well as accompanying text in the final document

#### **Architecture building blocks**

3 A selection of the EIRA© ABBs will be added as IoP requirements

#### **Interoperability specifications**

- Interoperability specifications are modelled as either requirement in the form of ABBs or as implementation of an interoperability specification in the form of an SBB. The SAT shall identify the ABBs that need interoperability specifications
- The interoperability specifications should document the following attributes: ID, dct:type, dct:publisher, dct:modified, eira:url, eira:identifier and eira:body.

#### **ArchiMate® Motivation Extension**

7 The ArchiMate® motivation extension is used to model motivational concepts and their sources



### **SAT** development lifecycle



#### Plan

- initiation phase
- perform an assessment
- get approval to develop the SAT



#### **Build (design the SAT)**

- define motivation and use-cases
- identify and document your target audience
- identify the required EIRA©'s building blocks
- create a blueprint
- identify existing entities that should be reused
- add interoperability specifications
- add a narrative to each view



2

4

#### **Deliver**

- publish the SAT



#### Run

- use the SAT
- collect feedback
- apply a change management process











# The European Interoperability Reference Architecture (EIRA©)



- Common terminology to achieve a minimum level of coordination
- Reference architecture for delivering digital public services
- Technology and product neutral and a **service-oriented** architecture style
- Alignment with **EIF** and **TOGAF**®

The EIRA uses the ArchiMate language as a notation, it can be considered as an extension of the ArchiMate language, using two of the extension mechanisms foreseen by ArchiMate: specialisation (stereotyping) and attributes



# The European Interoperability Reference Architecture (EIRA©)

# **LOST layers**



Models the most important public policy development enablers and implementation instruments that shall be considered in order to support legal interoperability



Models the most important building blocks that should be considered in order to support semantic interoperability of information exchanges between administrations, businesses and citizens



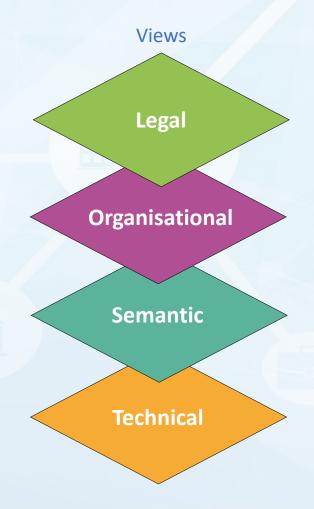
Models the most important building blocks that shall be considered in order to support organisational interoperability among providers and users of a public service



Contains the most important application building blocks and provides an architecture content metamodel that need to be considered in order to support technical interoperability when building an Interoperable European Solution



# The European Interoperability Reference Architecture (EIRA©)



#### Focal architecture building block

#### **Public Policy**

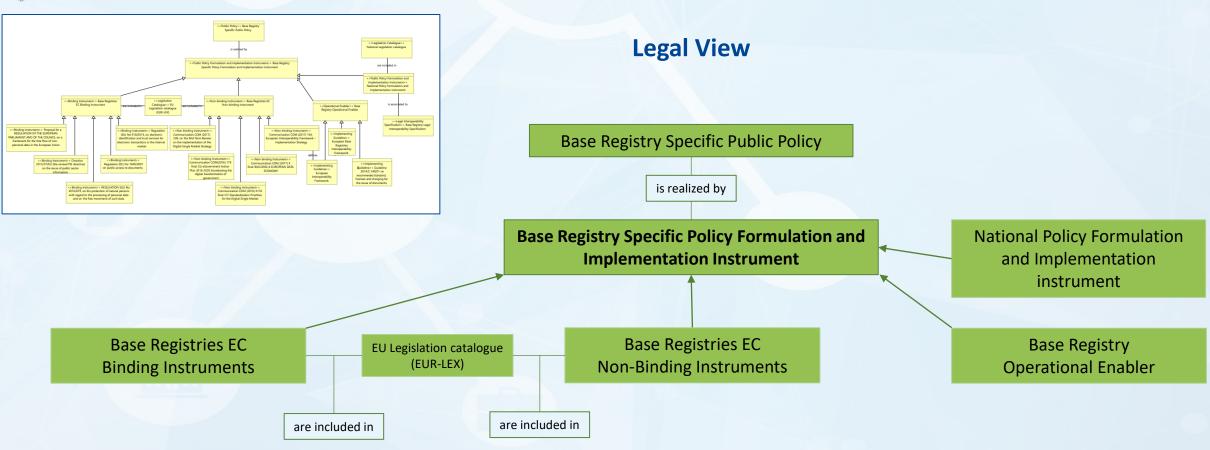
Business Information Exchange
Business Information
Public Service
Business Capability

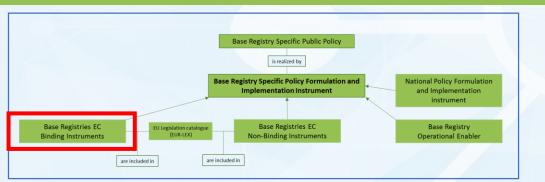
# Representation Data

Human Interface
Machine to Machine Interface
Interoperable European Solution
Application Service
Choreography Service
Orchestration Service
Digital Service Infrastructure
Hosting and Networking
Infrastructure Service

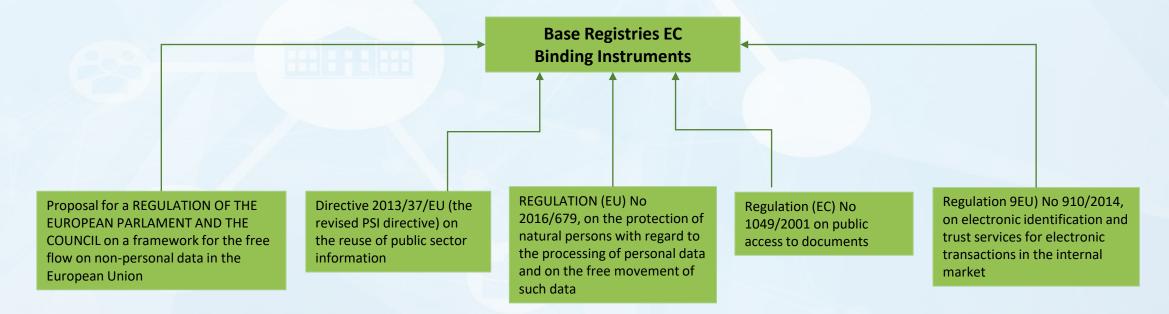






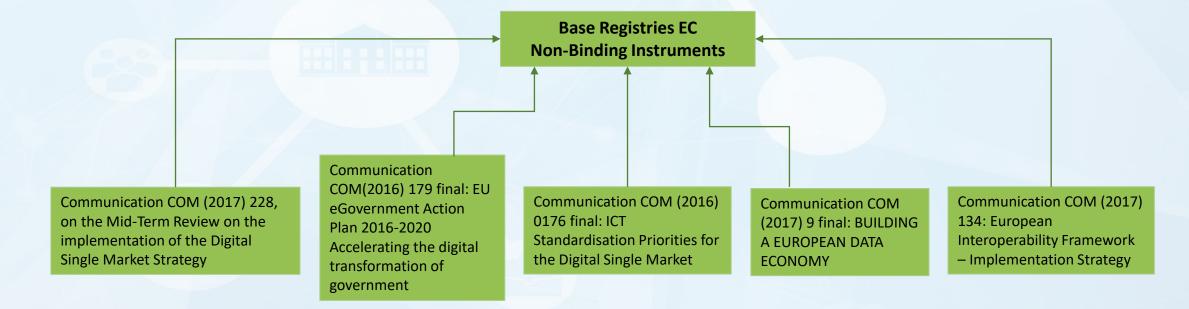






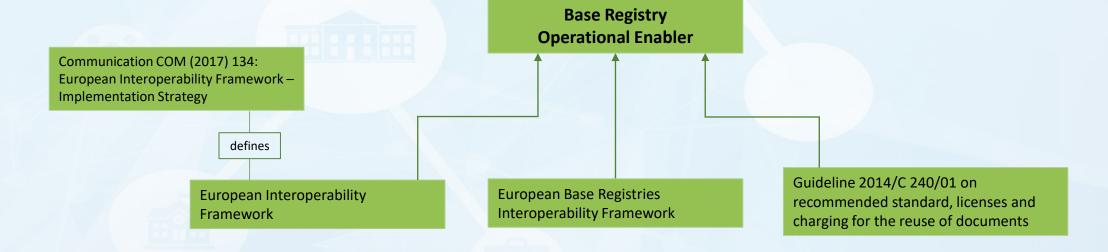


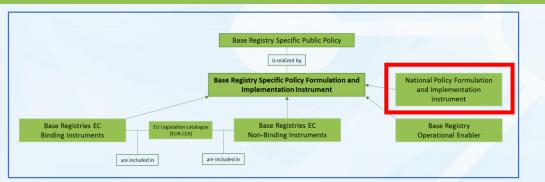














European Commission

Base Registry Legal Interoperability
Specification

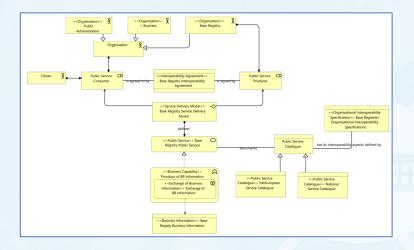
is associated to

National Legislation catalogue

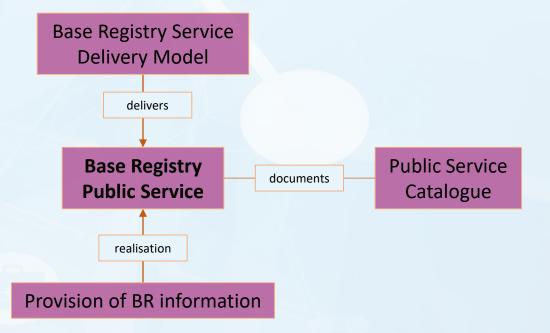
are included in



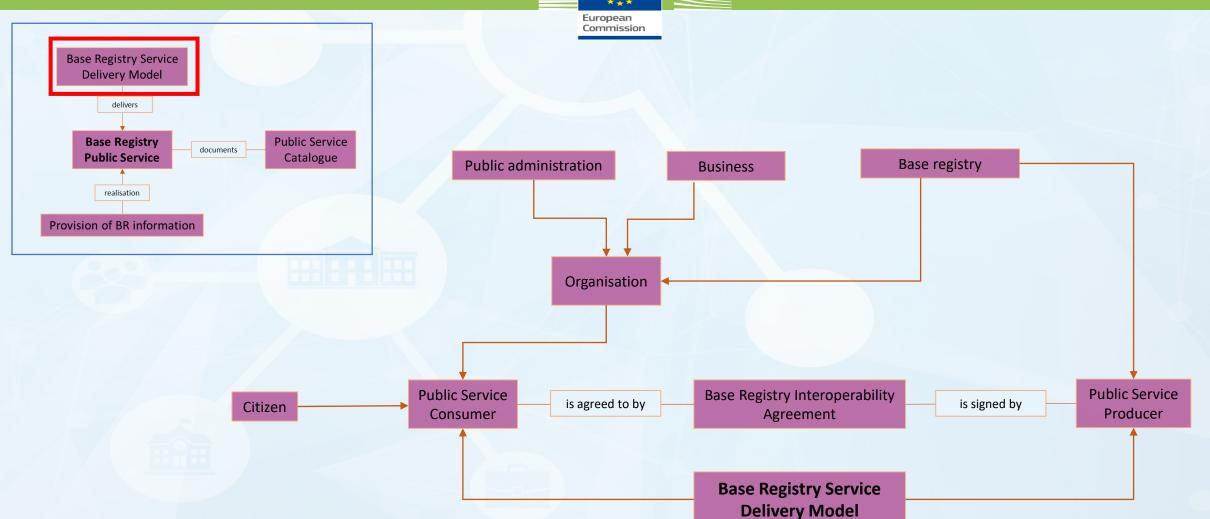


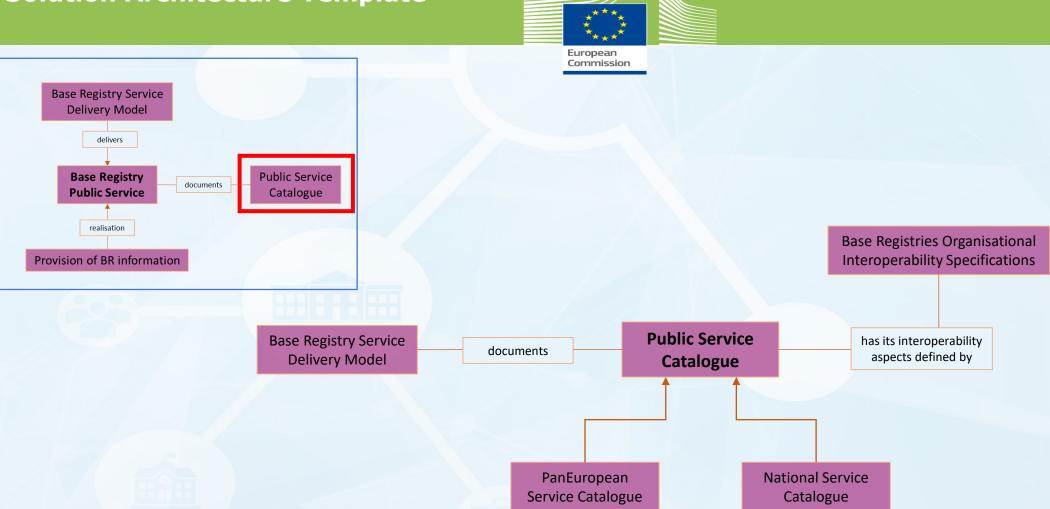


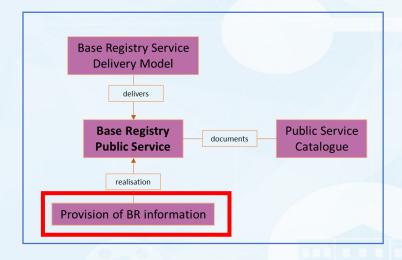
### **Organisational View**



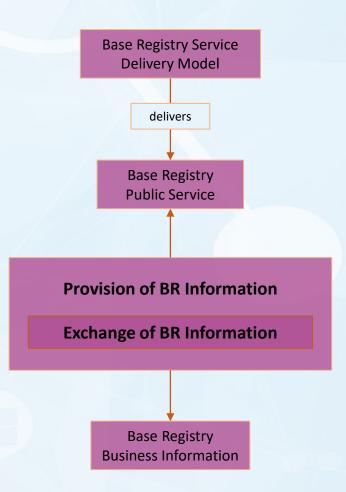






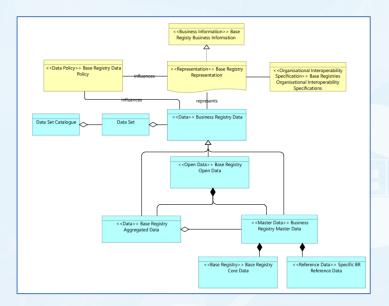




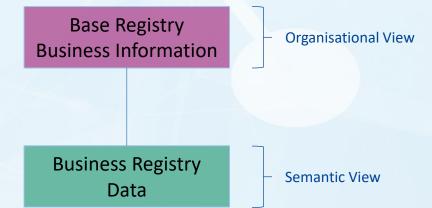




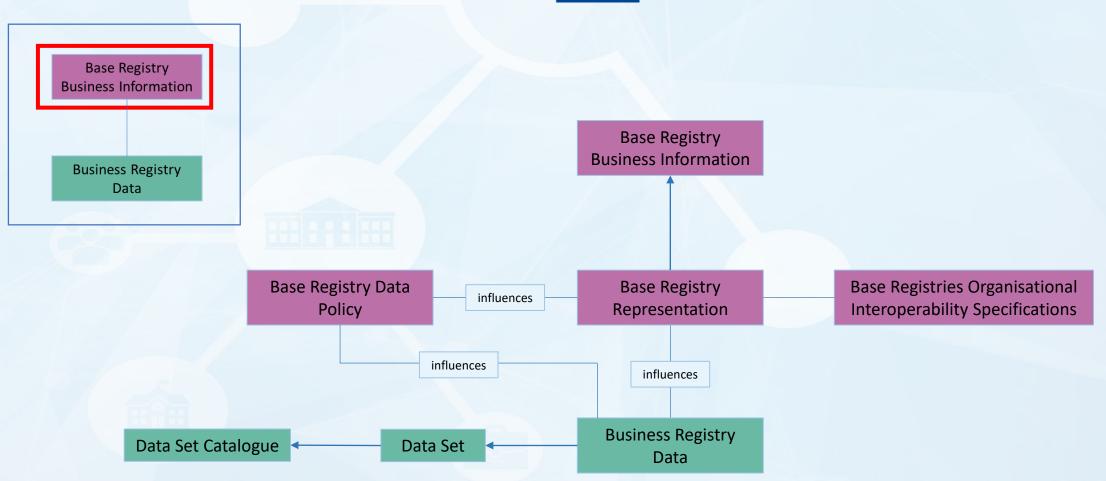
# **♦**Archi



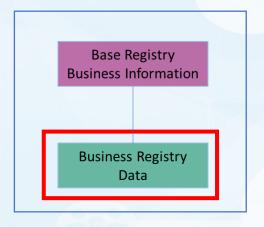
#### **Semantic View**

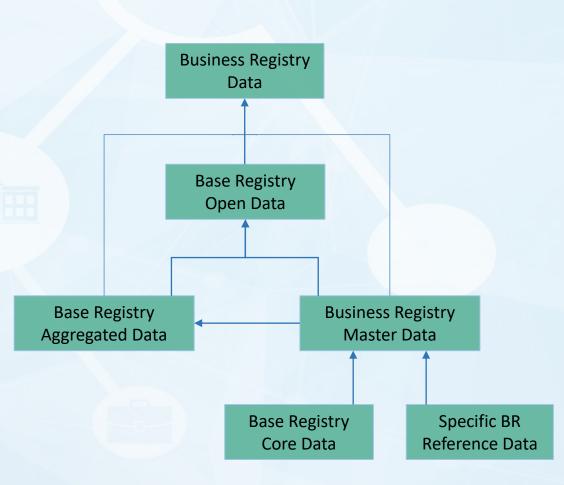














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BR INTEROPERABILITY FRAMEWORK (EBRIF)



**ABR ARTEFACTS** 



**SOLUTION ARCHITECTURE TEMPLATE (SAT)** 



**COMMUNITY ACTIONS** 



- a) Stakeholders engagement
  - Present actions
- b) TOOP
- c) SCOOP4C
- d) Future actions and next steps

#### **Community actions**



# Stakeholders engagement

# **NEW ABR JoinUp Page**

https://joinup.ec.europa.eu/collecti on/access-base-registries/about







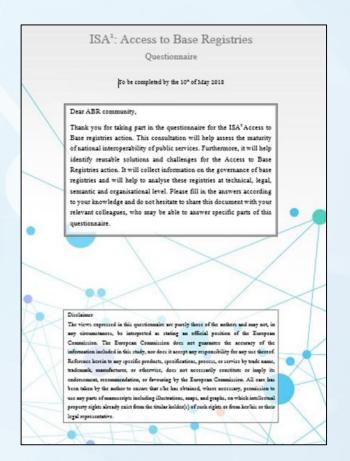
# **ABR Questionnaire**

# **Base Registries Questionnaire**

Available online on JoinUp and shared with registered stakeholders via email

https://joinup.ec.europa.eu/collection/access-base-registries

Deadline: May 20





# Stakeholders engagement

#### **Current actions**

The creation of European Registry of Registries (European RR)



European Registry of Registries

#### Questions for discussion:

- Do you already have Registry of Registries?
- Do you think you are ready for the creation of European Registry of Registries?

#### Registry of Registries working group

 If you are interested in participating in the process of the creation of European Registry of Registries, please do not hesitate to get in touch with ABR team by email abr@everis.com



An Access to Base Registries action



#### What will it be about?

- How to describe base registries?
- Are base registries datasets or assets?
- How a system can identi that a Base registry is a Base registry? A trusted source of information?

Sign up now

Thursday, June 21st

Learn more about ABR action



We are looking for technical experts to help us!

> Do not hesitate to reach us if you are interested!

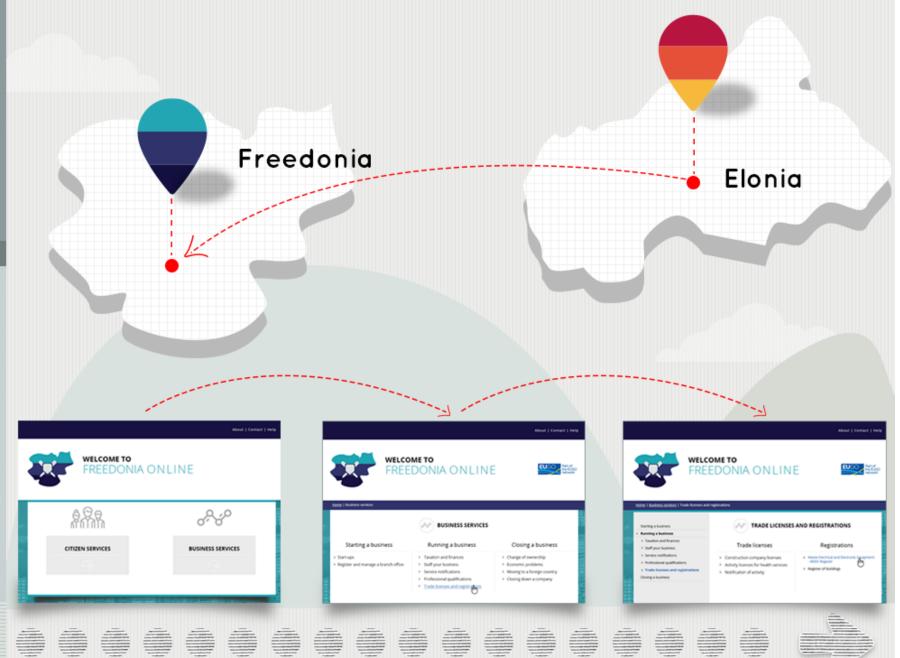
ABR@everis.com





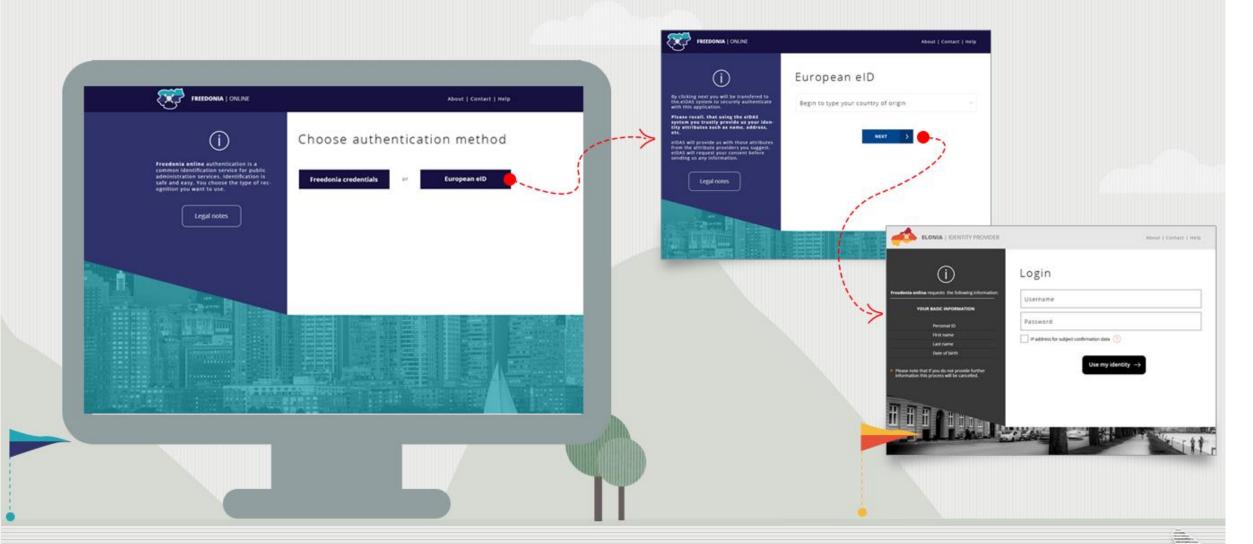
Maximillian is from Elonia, he is the CEO of Zizi Mat Ltd, an electronic equipment manufacturing buiness.

Zizi Mat wants to expand their trade to Freedonia, they have assigned Max to register with the WEEE environmental data base in Freedonia in compliance with EC regulations.



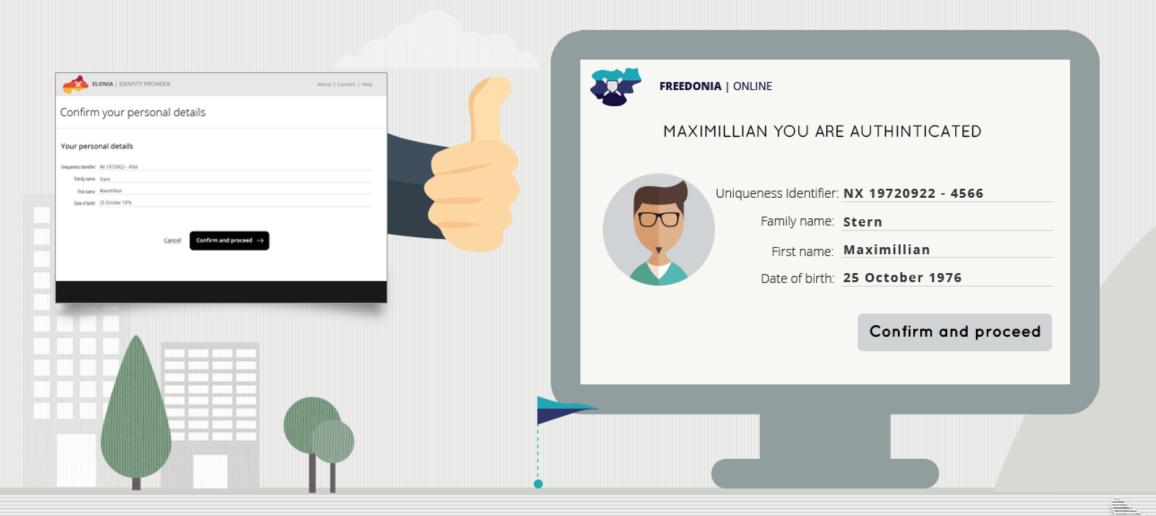
### Presenting eID Credentials • \_\_\_\_\_





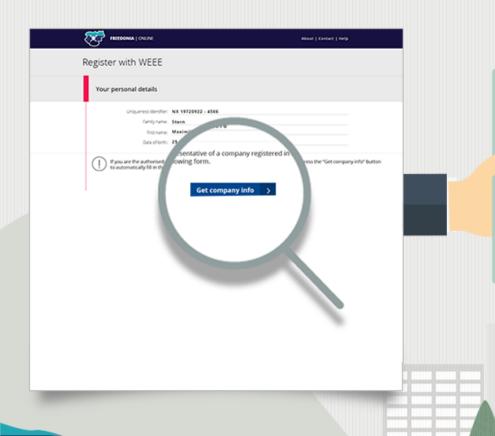
#### Elonia elDAS Node

#### Maximillian's personal details are confirmed

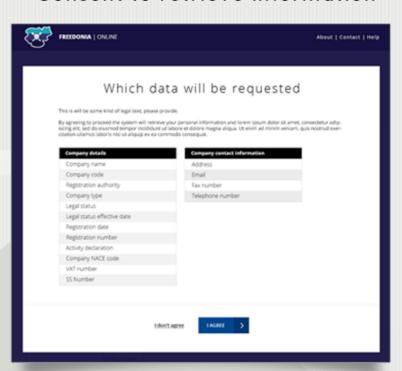


### Once-only principle in action

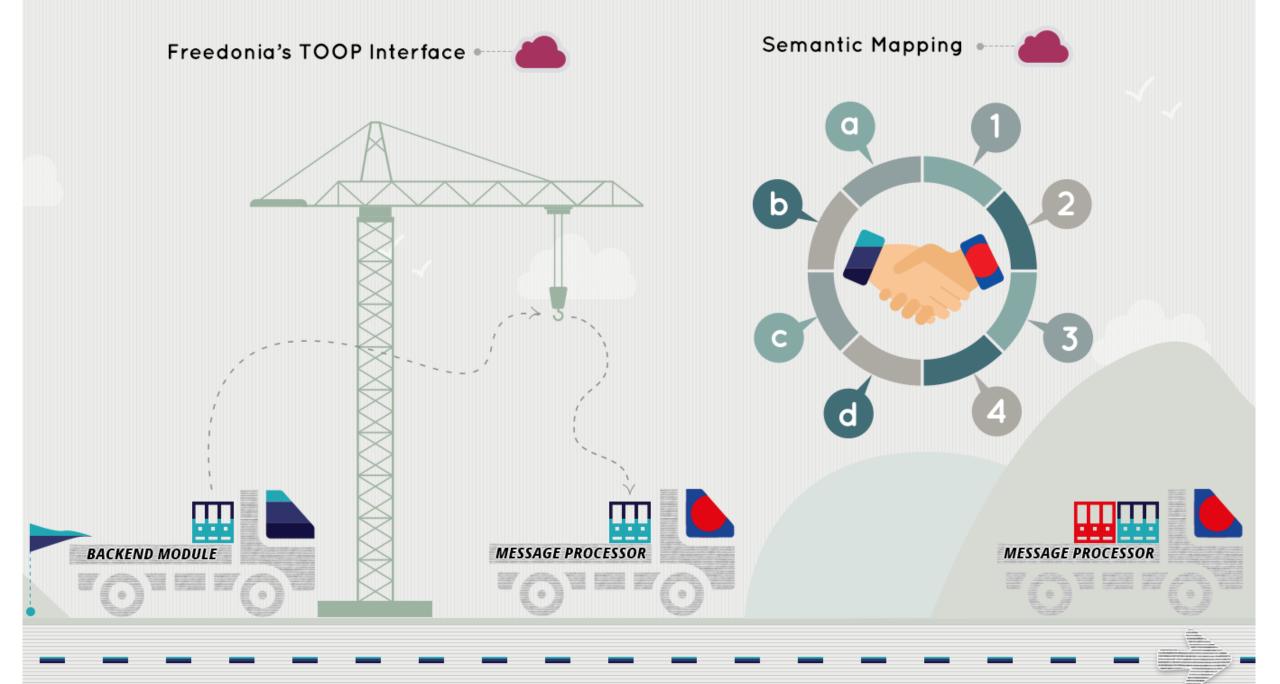




#### Consent to retrieve information

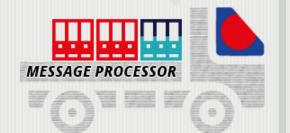


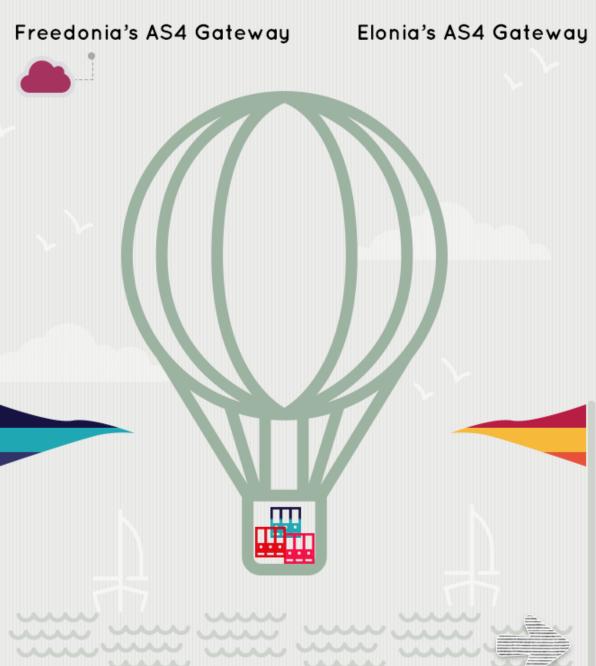


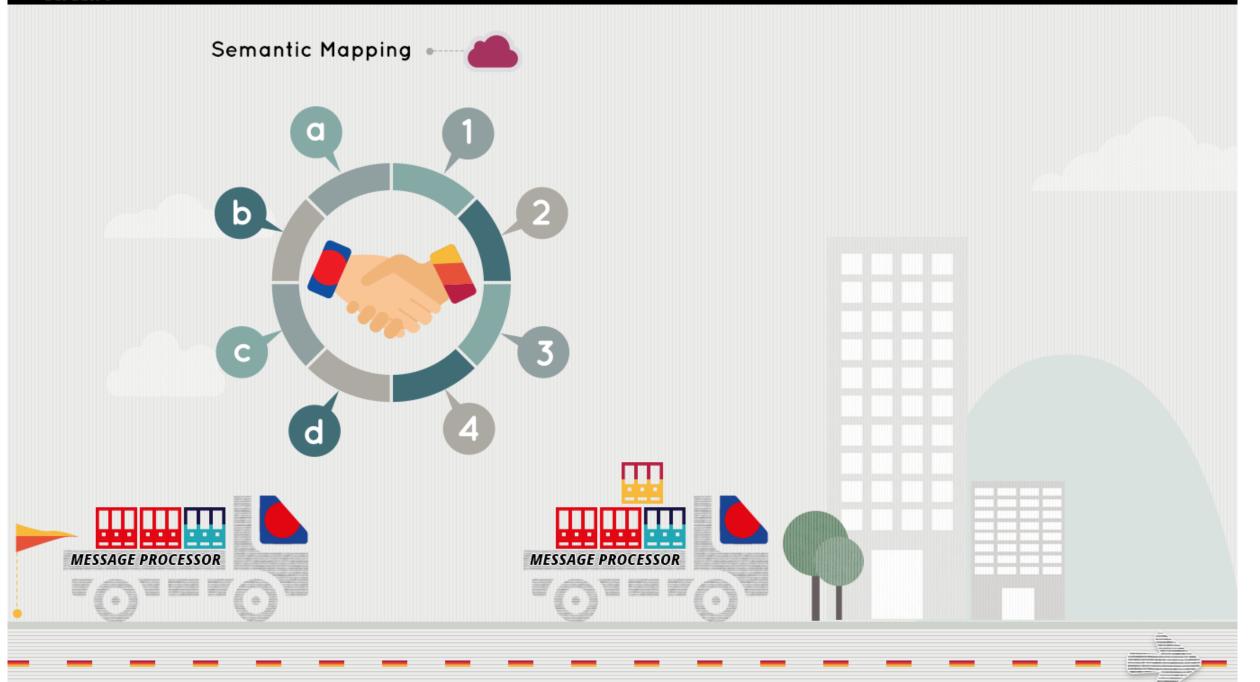


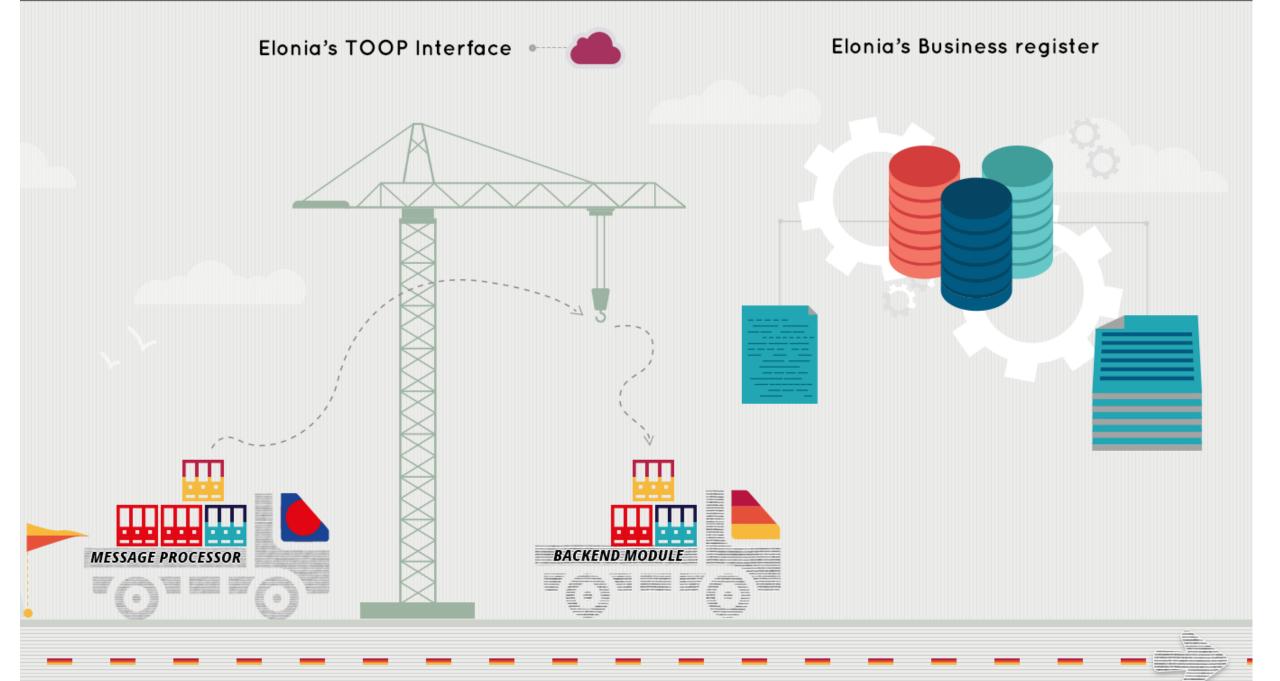


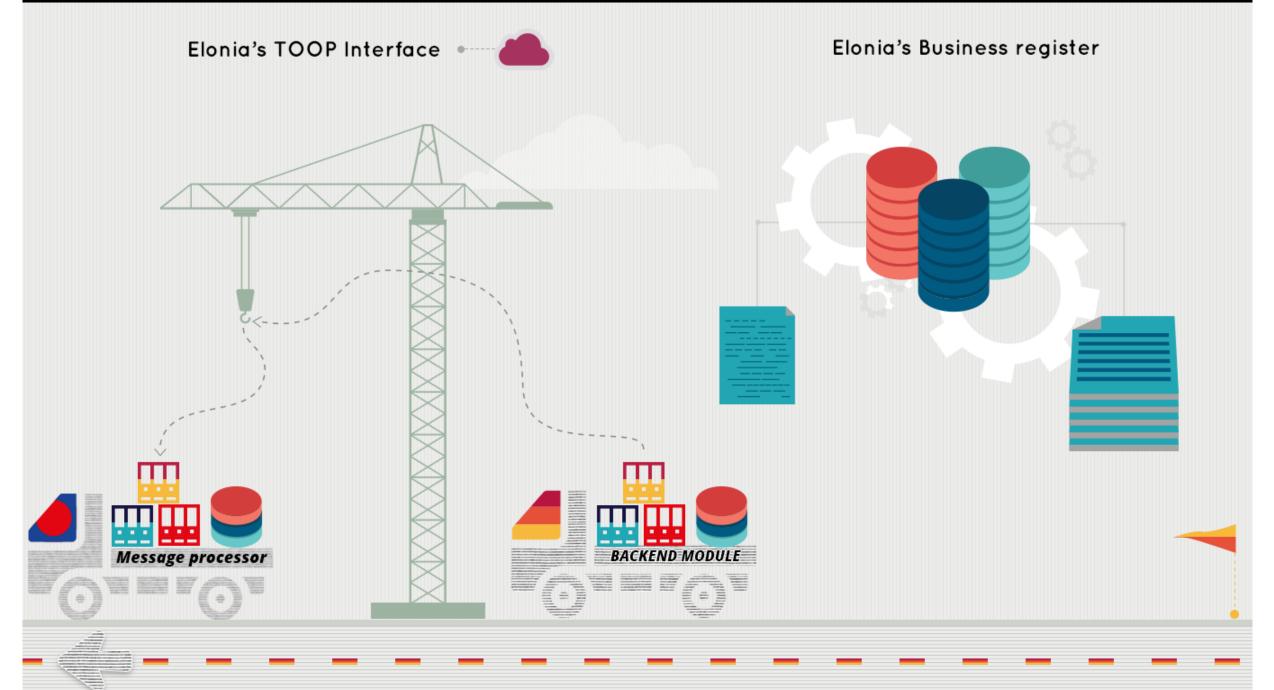
Public key MIGfMA0GCSqGSIb3DQE....

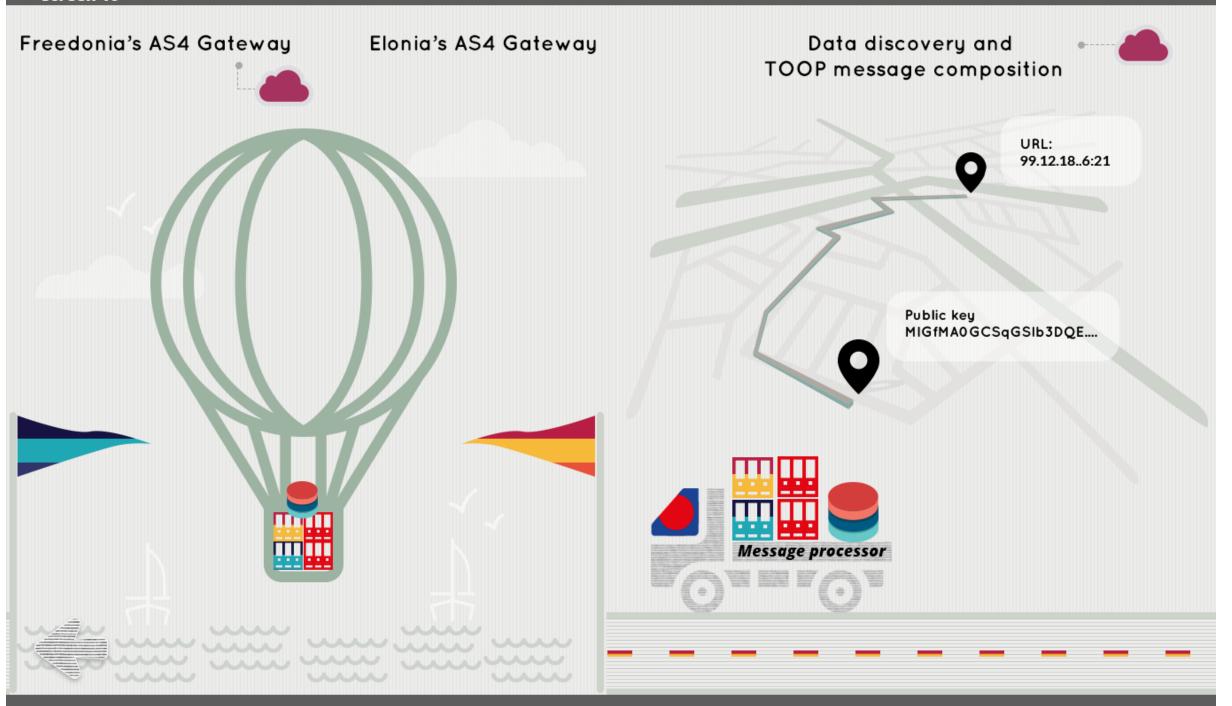








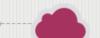


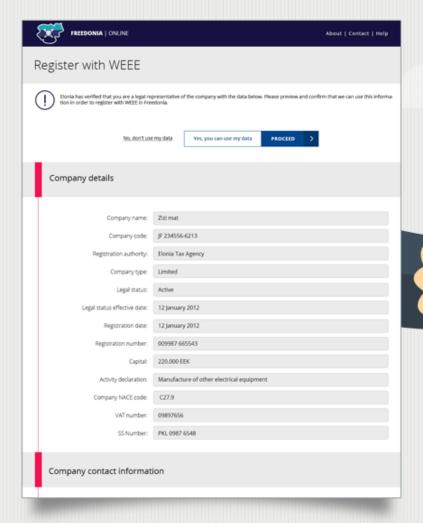


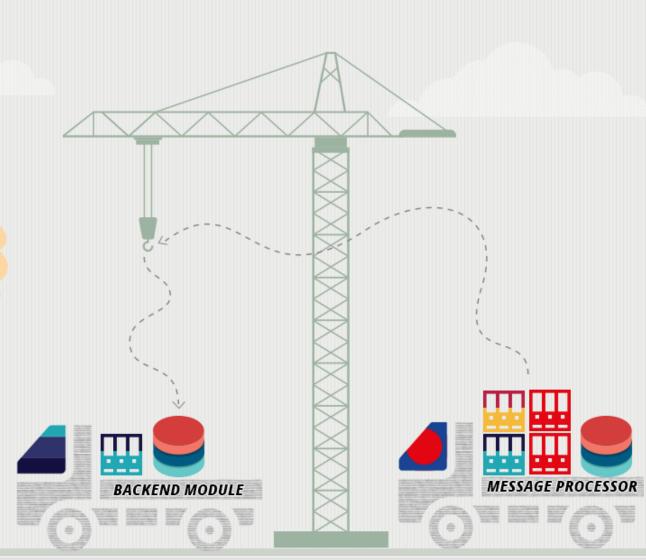
#### Preview of retrieved information



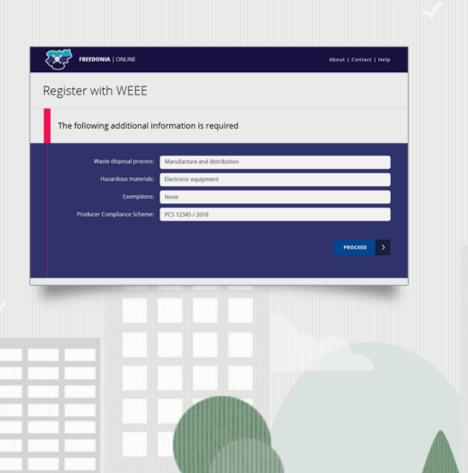
#### Freedonia's TOOP Interface



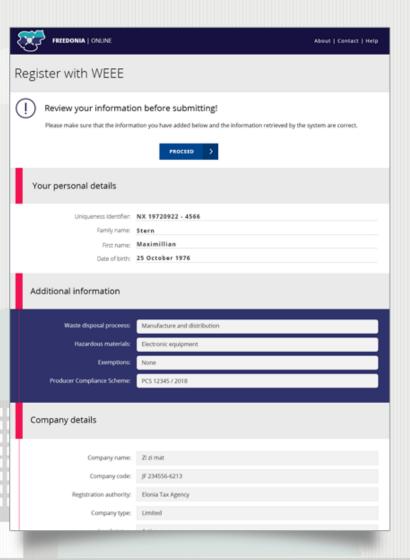




#### Additional information

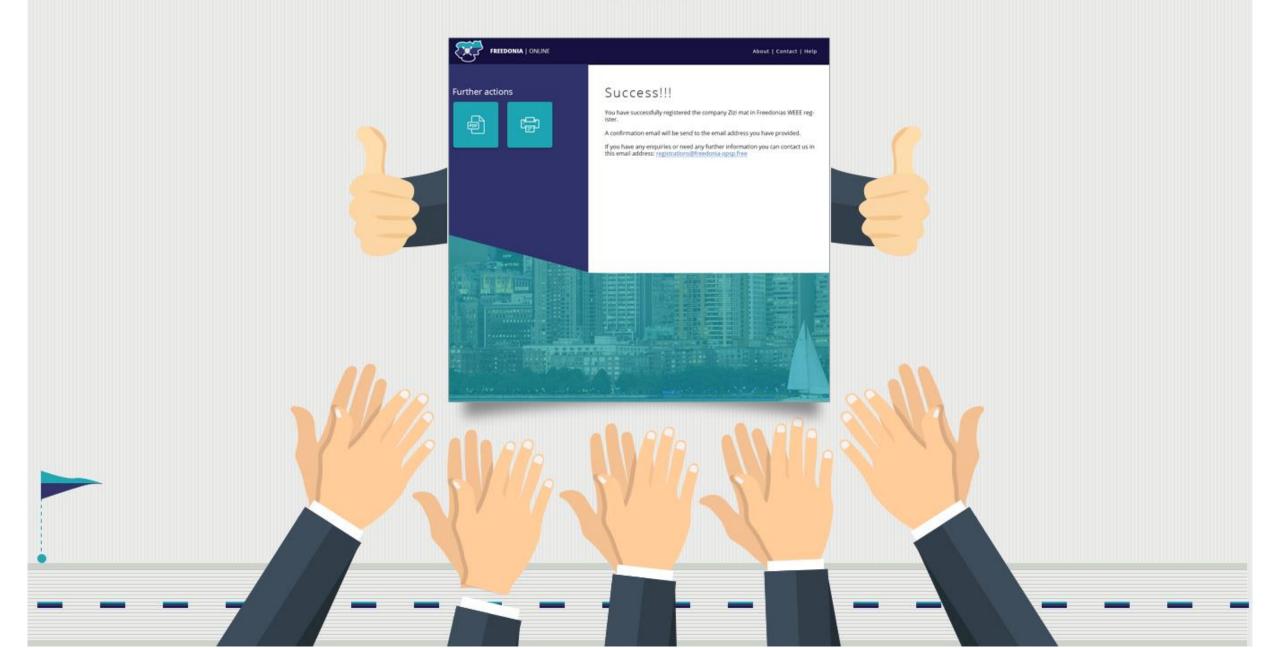


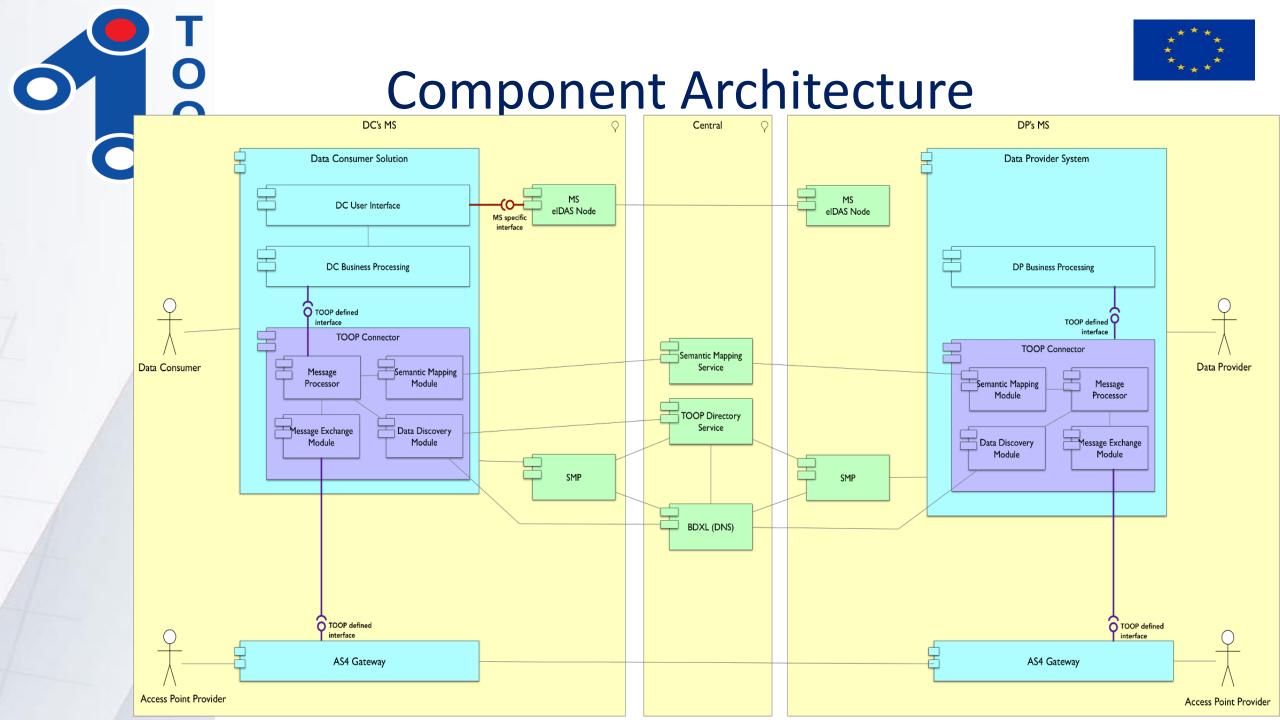
### Submit completed form

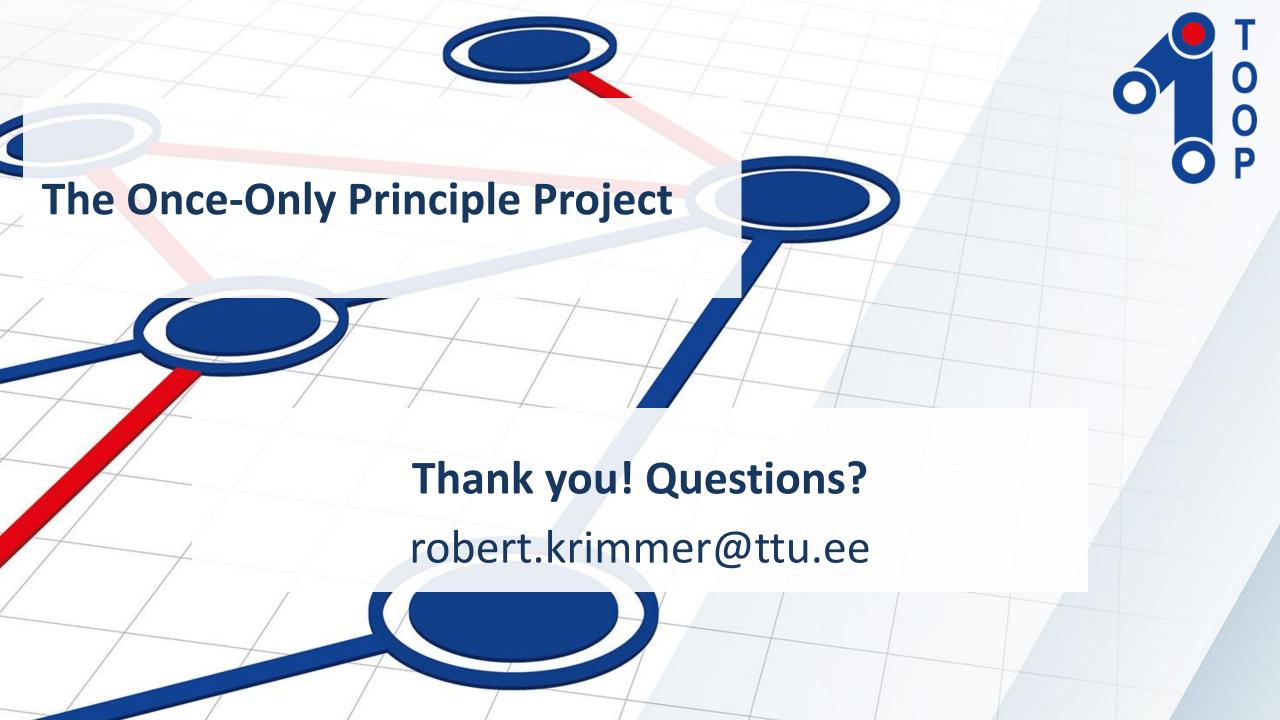




#### Job done!









## Stakeholder Community for Once-only Principle for Citizens-SCOOP4C

Current project status

Michaela Führer, ]init[ AG Berlin, 24th April 2018



## **SCOOP4C Stakeholder Community**

## **Current Status**

Multiple workshops held, further being currently planned, next one on Thursday, April 26th in Brussels

Case and enablers have been identified and analysed



Over 51 OOP cases and 26 enablers documented with help from stakeholders Approx. 120 community members from 23 EU countries committed to participate

Stakeholder groups for once-only have been identified and analysed

# Workshop in Brussels Transparent Citizen by Default?

• **Date:** 26th April 2018

 Venue: Informatie Vlaanderen, Avenue du Port 88, 1000 Brussels, Belgium

• **Time:** 09:00-17:00 o´clock

- Main topics:
  - Privacy and once-only
  - European regulatory setup for once-only
  - Soft factors of the once-only principle for a roadmap of future areas of action
- More information:
   https://www.scoop4c.eu/events/scoop4c privacy-workshop-april-26th-brussels-belgium



## Overview of OOP cases studied (N = 51)













Health	Education	Taxation	Social Protection	Demography & Population	Other
e.g. Austrian Electronic Health Records (ELGA)	e.g. Dutch Studielink	e.g. UK Making Tax Digital	e.g. Estonian Child Benefit	e.g. Hellenic Citizens Registry	e.g. Irish Government Portal

## Overview of OOP enablers studied (N = 26)













Secure Data Exchange

e.g. Belgian MAGDA

eID and Trust Services

e.g. Greek
Public Key
Infrastructure

Network Infrastructure

e.g. Austrian
Plattform
Network
(Portalverbund)

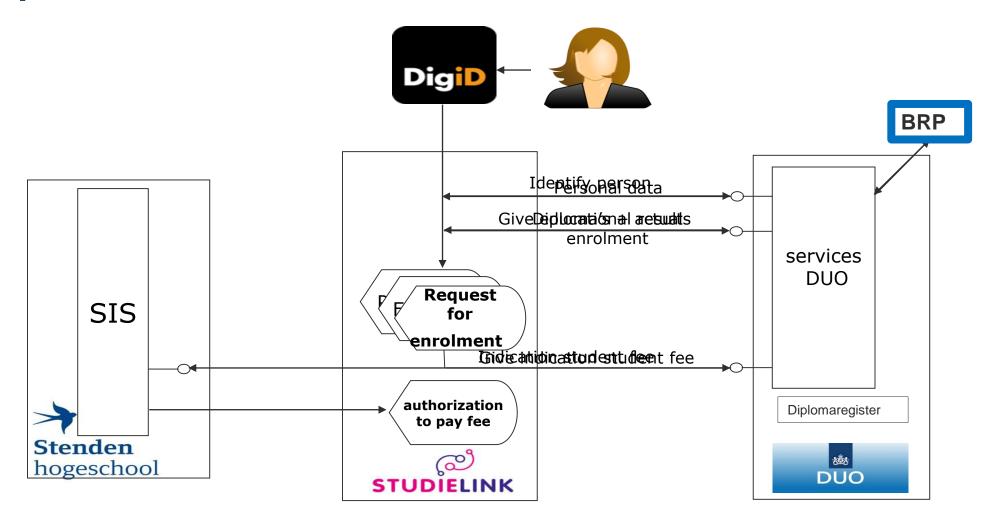
Interoperability Governance

e.g. Spanish Network Red SARA Interoperability Assets

e.g. German X-Ausländer Catalogue

Estonian
Catalogue of
Public Sector
Information

## Best-practice in the education sector: Studielink



## Identification and mapping of stakeholders

## Types of stakeholders involved in OOP

#### Individuals and businesses

- Data recorders
- Data subjects
- Monitoring / controlling own data and data usage

#### Service providers

- Data recipients
- Data providers
- Data consumers

#### Registries & Databases

- Database owners
- Data aggregator

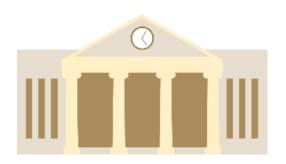
#### Control and Monitoring

- Data controller
- Data supervisor
- Other parts of society (e.g. policy makers, NGO's, special interest groups)

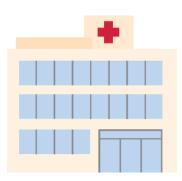


## OOP stakeholder types and roles

## Service providers (public and/or private)



- Public bodies providing
  - Citizenship services
  - Social insurance and benefits
  - Taxation, finance, customs
  - Healthcare services
  - Transportation services
  - Education institutions / networks
  - (Un)employment services
  - Reinforcement & protection services
  - Land & construction services
  - Legal services
  - Other governmental services

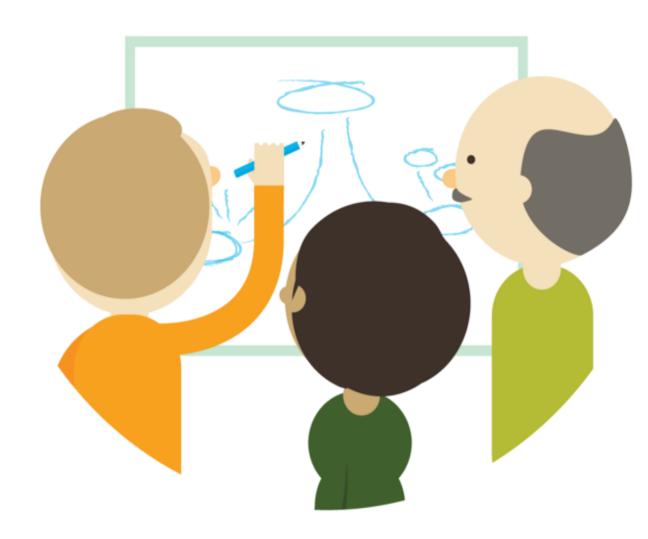


- Other public / private organisations
  - Banks
  - Hospitals, healthcare providers
  - Pharmacists
  - Universities, academics
  - Employers

# SCOOP4C

# Next steps

- Working on strategic stakeholder engagement plan and a gap analysis report of challenges, needs and benefits of once-only for citizens – will be submitted to EC by the end of April
- Project Map with all cases collected in the knowledge base
   + business cases will be developed
- Participation in further events, f.e. SEMIC 2018
- Own events planned, e.g. Conference on once-only in Vienna on 24<sup>th</sup>/25<sup>th</sup> September 2018
- Policy brief and roadmap of future areas of actions will be developed in the developed in the second half of the year





# Thank you for your attention!

### Michaela Führer



Michaela.fuehrer@init.de





www.scoop4c.eu

## Join the discussion

on social media

https://www.facebook.com/SCOOP4C/

https://twitter.com/Scoop4C

https://www.linkedin.com/groups/13506477

**Icons:** www.flaticon.com , https://icons8.de/free-icons





# Stakeholders engagement

#### **Future actions**

# Additional Community Actions Questions for discussion:

- Additional services ABR could provide?
- Is there anything else, what is missing?

#### Ideas, suggestions and proposals:

Please do not hesitate to share them with the ABR team by email <u>abr@everis.com</u>

### **Community actions**



# **Next steps**



Finalise the European Base Registry
Interoperability Framework (EBRIF) including
Solution Architecture Template (SAT)



**Start creating** the European Registry of Registries



**Update the Guidelines** on Building Successful Interconnections of Base Registries



#### Webinars:

- European Registry of Registries (June 21st)
- GDPR webinar (in Autumn)

ISA



## WORKSHOP ON CPSV-AP

## FRIDAY, JUNE 15TH 2018



**PRE-REGISTER NOW!** 

Registrations are subject to approval

https://ec.europa.eu/eusurvey/runner/cos-workshop-semic

# ABR WEBINAR ON EUROPEAN REGISTRY OF REGISTRIES

An Access to Base Registries action



#### What will it be about?

- How to describe base registries?
- Are base registries datasets or assets?
- How a system can identify that a Base registry is a Base registry? A trusted source of information?

## Thursday, June 21st

10:30 - 12:30 CET

Sign up now

ABR@everis.com



Looking for experts to join the working group on European Registry of Registries

Do not hesitate to reach us if you are interested!



# Thank you for your attention



## **AGENDA**



INTRODUCION TO THE ABR INITIATIVE



BR INTEROPERABILITY FRAMEWORK (EBRIF)



**ABR ARTEFACTS** 



**SOLUTION ARCHITECTURE TEMPLATE (SAT)** 



**COMMUNITY ACTIONS** 



- Please make sure you have muted your microphones to avoid disruptive background noise
- Your questions can be asked by using the chat function. You can ask a question by 'raising your hand' in the webinar system (by clicking on the hand next to your name), then you can speak when addressed
- Please do not activate your microphone unless indicated



## ISA<sup>2</sup> programme

You click, we link.

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ISA@ec.europa.eu
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Unit B2
Directorate-General for Informatics
European Commission, Brussels

## everis Brussels

Transformation is an attitude. <a href="https://www.everis.com/belgium">https://www.everis.com/belgium</a>

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## **ABR Community Page**

https://joinup.ec.europa.eu/collection/access-base-registries

Join us on JoinUp!