



The single digital gateway

To achieve easy, online navigation of the Single Market for EU citizens and businesses

Objective

To achieve easy, online navigation of the Single Market for EU citizens and businesses...

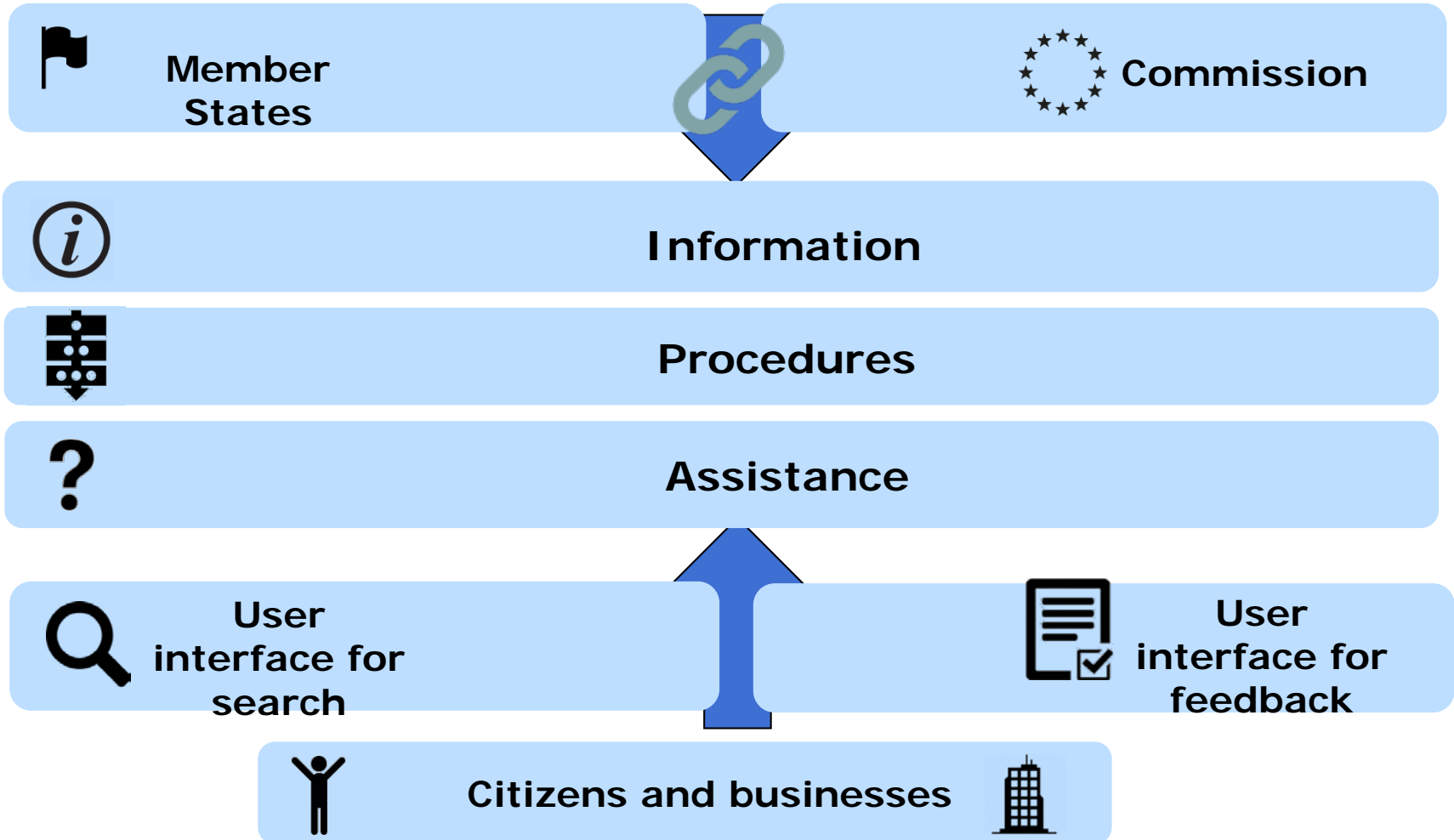
By offering them easy and non-discriminatory online access to

Information

Procedures

Assistance
services

What is the outline of the single digital gateway?



1 - Online information

Availability

- Minimum coverage of info about rules / rights
- Translation

Work

Education

Healthcare

Quality

- Quality criteria
- Monitored through user feedback + stats

Consumers

Start / run
a business

Findability

- Search engine, restricted to notified links

Staff

Taxes

2 - Online procedures

For 21 most frequently used procedures

- Provide them online
- Evidence in digital format (eSeal, IMI, once only)

For procedures already online

- Ensure cross-border accessibility

Apply for a study grant

Submit tax declaration

Pay social contributions

Register with pension schemes / claim pension benefits

Apply for EHIC

Register a car

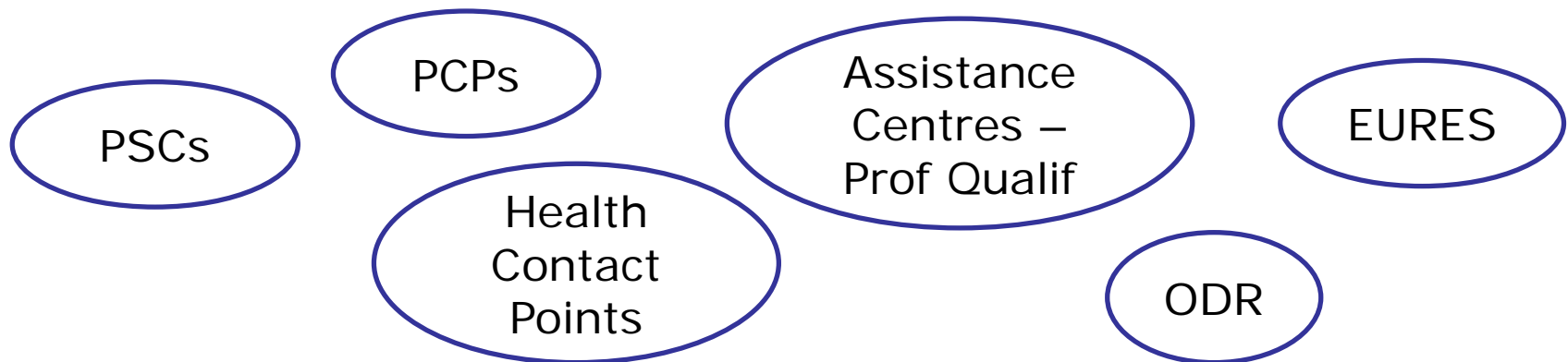
3 – Assistance services

Quality

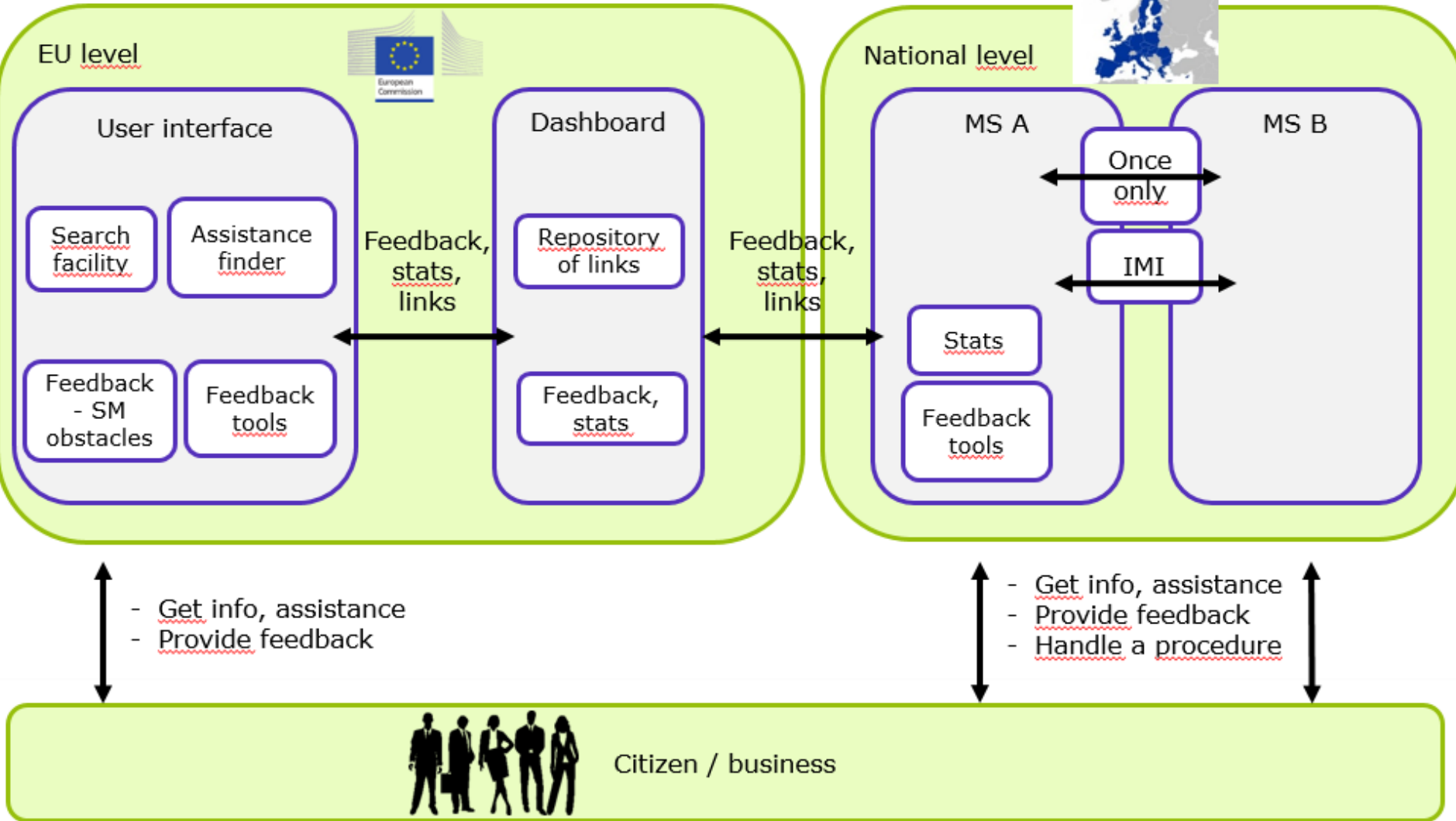
- Quality criteria
- Monitored through user feedback + stats

Findability

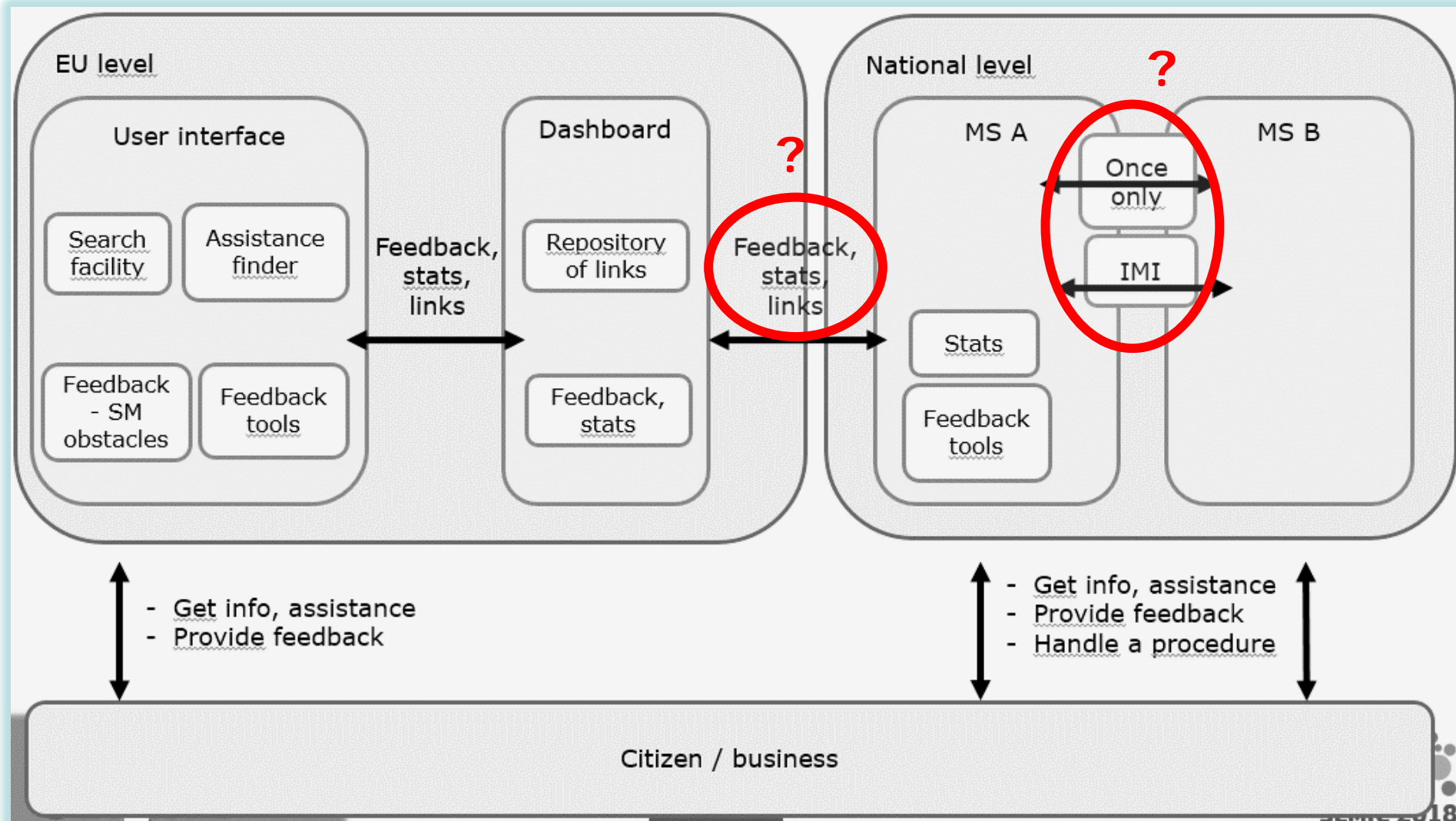
- Common assistance finder



IT tools required



Where could the CPSV help?



Providing links to the repository

EU level



National level




Member State	Category(ies)	Information or procedure	url
MT	Business registration; Recognition of qualifications	Information	http://businessfirst.com.mt
EU	Recognition of qualifications; Car registration	Information	http://europa.eu/youreurope/business
FR	Business registration	Information	https://www.guichet-entreprises.fr/
MT	Products	Information	http://mcaa.org.mt/en/regulatory-affairs-directorate
MT	Business registration	Procedure	https://registry.mfsa.com.mt/ROC/index.jsp#editRegistration.do?action=Create&fKey=true
MT	Car registration	Procedure	https://secure2.gov.mt/vehicleregistration/page2.aspx?p=30



Citizen / business

Providing links to the repository (information, procedures and assistance services)

Go to Business | Go to Editorial Board Intranet | Go to YE Private Network | Sign Out



Your Europe
Content Management

Link-manager

Dashboard | Content | DGT Editing | Translations | FAQ | Link-manager | Feedback | Settings | Contact Points

Labels | Templates | Intranet

Link manager + Add link

INSERT LINK

CATEGORY

TYPE

Member State	Category(ies)	Information or procedure	url
MT	Business registration; Recognition of qualifications	Information	http://businessfirst.com.mt
EU	Recognition of qualifications; Car registration	Information	http://europa.eu/youreurope/business
FR	Business registration	Information	https://www.guichet-entreprises.fr/
MT	Products	Information	http://mcaa.org.mt/en/regulatory-affairs-directorate
MT	Business registration	Procedure	https://registry.mfsa.com.mt/ROC/index.jsp#editRegistration.do?action=Create&fKey=true
MT	Car registration	Procedure	https://secure2.gov.mt/vehicleregistration/page2.aspx?p=30

Providing links to the repository (information, procedures and assistance services)

CPSV as a common data model:

- Providing a taxonomy in all languages against which national data models can be mapped ?
- Enabling to easily identify and address any duplication ?
- Enabling to easily have an overview of the translation requests that were filed ?
- Enabling to also address the local level ?

Interoperability – once-only

EU level

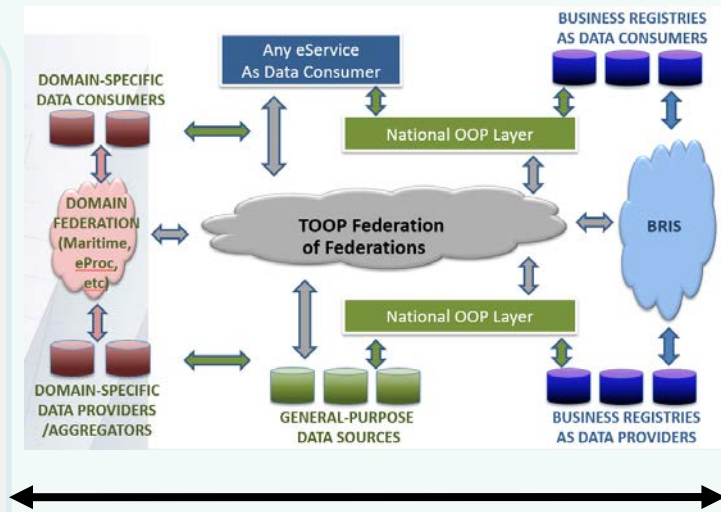


National level



MS A

MS B



Citizen / business

Once-only

Mapping:

- Data elements
- Which procedure needs what evidence (Core Evidence Vocabulary ?)
- Where to get what evidence (with a view to the discovery service) ?

Interoperability- reporting feedback / statistics

EU level



- Defining data categories and indicators + formats
- A variety of existing tools (e.g. Piwic, Google Analytics)

National level



User satisfaction

Average score of satisfied responses



Average time to complete a booking



Completion rate



Citizen / business

State of play and next steps

2017

- Commission proposal

2018

- Political agreement reached on 24/05
- Adoption of the Regulation
- Study – IT architecture and interoperability solutions

2019

- Adoption of implementing acts
- Development of IT tools => beta version

2020

- Adoption of implementing acts
- Online information + assistance services
- Launch of the gateway

2023

- Procedures fully online
- Once-only system

Thank you!

Questions?

Contact:

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