

ISA² Action 2016.29: Catalogue of public services

Harmonising national
and European service
catalogues

Sofia, 15/06/2018

Project Officer:
Miguel Alvarez-Rodriguez

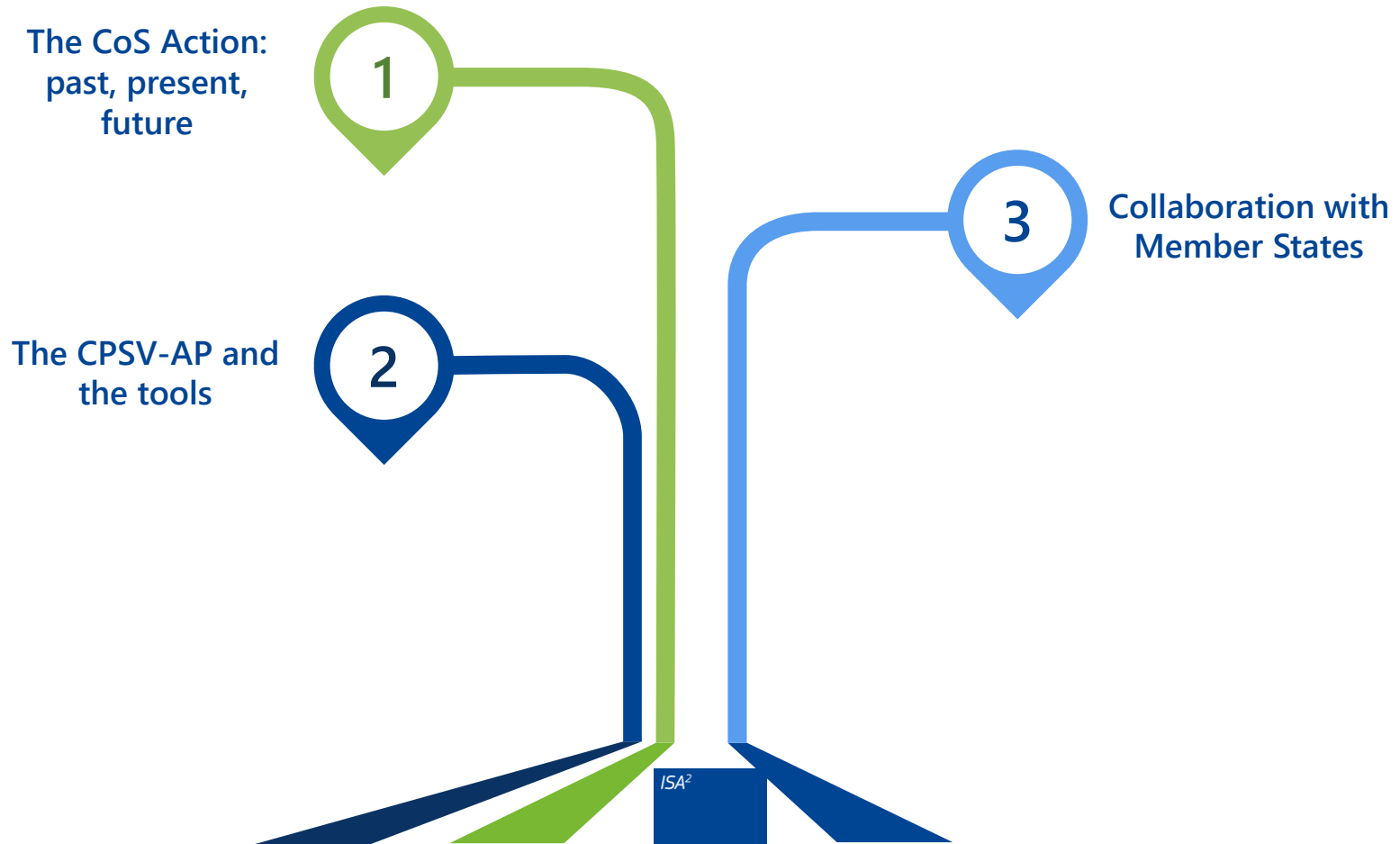




Agenda *for the day*

Agenda item	Time
<i>Registration and Coffee</i>	9:30 – 9:55
Welcome and overview	9:55 – 10:05
Presentation on the Catalogue of Services Action	10:05 – 10:25
Presentation on the Single Digital Gateway by Fleur Breuillin, Policy Officer at DG GROW	10:25 – 10:50
Member State Showcase: Modelling Public Services from a Co-Design Perspective by Dr. K. Taveter - Estonia, Dr. N. Guarino - Italy	10:50 – 11:10
<i>Coffee break</i>	11:10 – 11:20
Publishing data about public services as open data with CPSV-AP by Miroslav Liska – Slovakia	11:20 – 11:40
Chatbot Showcase	11:40 – 12:00
Brainstorming session	12:00 – 12:20
Closing discussion	12:20 – 12:35
<i>Networking lunch</i>	12:35 – 13:30

Agenda *for this session*





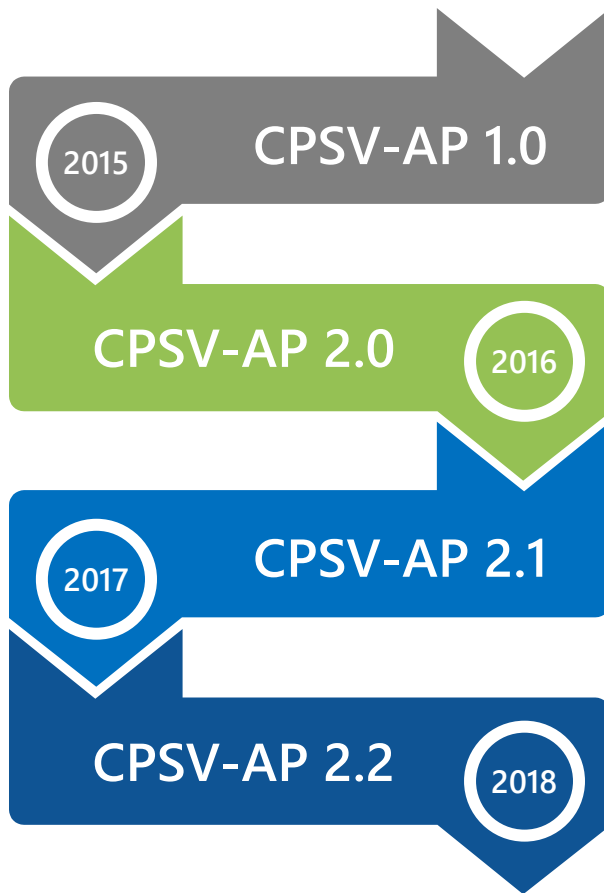
But first... pop quiz!

- Go to kahoot.it
- Fill in the PIN
- Enter a nickname
- Answer the questions



The Catalogue of Services Action over the years

Catalogue of Services Timeline



- Identifying generic business events, analysing the CPSV
- Analysing the need for and usefulness of reusable tools, defining the specifications for them
- Developing portfolio management methodologies
- Analysing needs of public service catalogue stakeholders
- Supporting DG GROW with the SDG
- Extending the CPSV-AP to include life events & more
- Providing continued support to Member States
- Creating the Open Source tools
- Improving the CPSV-AP
- Creating a CPSV-AP EIRA SAT
- Updating the Open Source Tools
- Piloting the adoption of the CPSV-AP
- Maintaining the CPSV-AP
- Supporting Member States
- Maintaining the Open Source Tools
- Piloting the use of chatbot technology



The CoS action in 2018



Maintain and improve the CPSV-AP



Improve the open source tools for the management of public service descriptions



Alignment and collaboration on how the CPSV-AP can support the SDG Search Facility



Technical support to MSs for the adoption of the CPSV-AP and tools



Chatbot pilot



Communication and raise-awareness activities

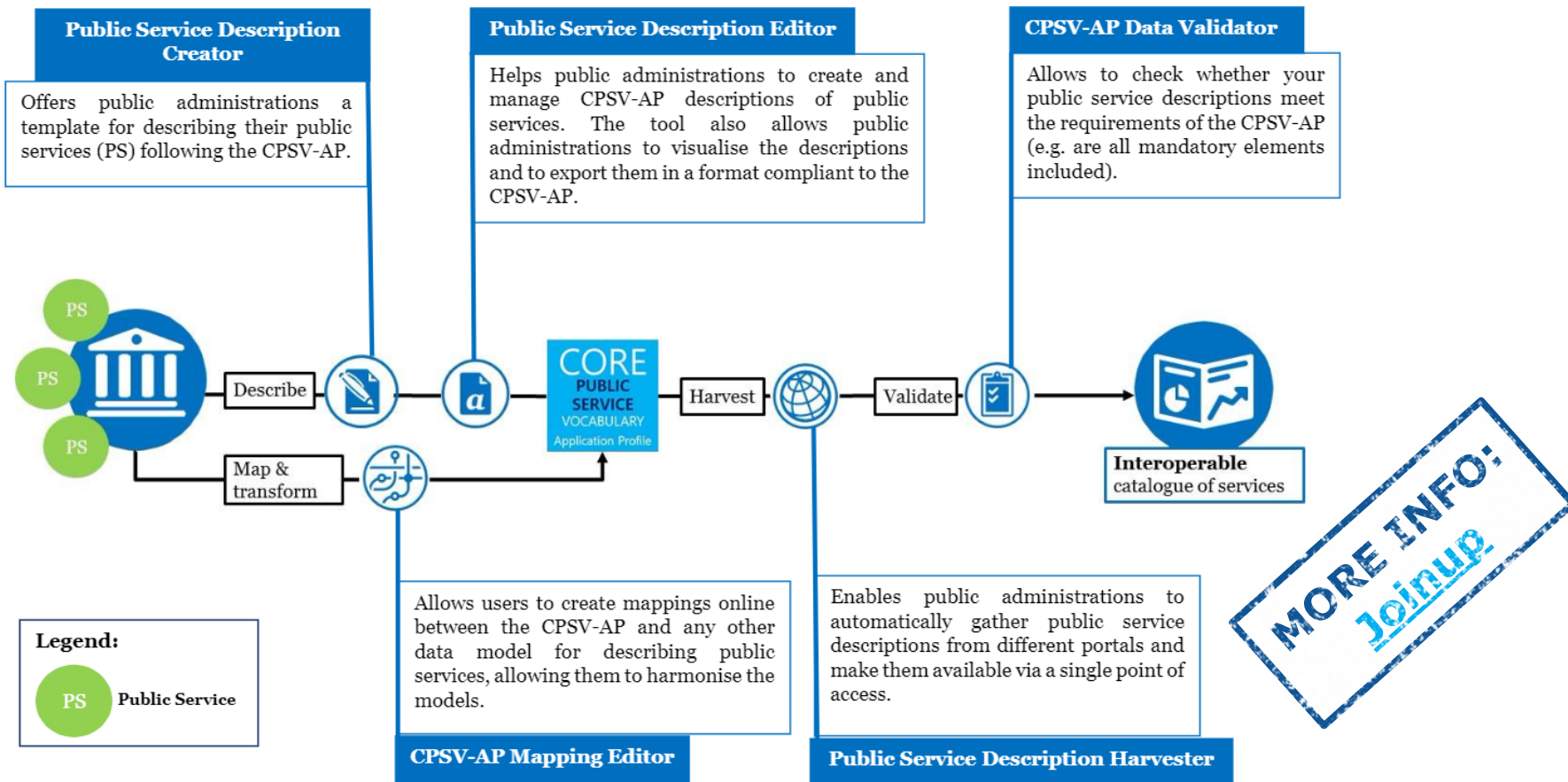
The CPSV-AP and the tools

Our solution at a glance

The [video](#) on Catalogue of Services and CPSV-AP:




Reusable tools for the management of public service descriptions






Collaborating with Member States


Pilots, support and known implementations



Public Service
Portfolio




Service Map (City
of Helsinki)




CPSV-AP_IT




Product Catalogue
(City of Ghent)




Describing Public
Services from
Greece, Poland



CPSV-AP_SK



Cross-border
Catalogue of
Public Services



Flemish catalogue
of public services



Samenwerkende
Catalogi



Catalogue of
Public Services
and Procedures



Region of Epirus
Service Catalogue

Sources of information

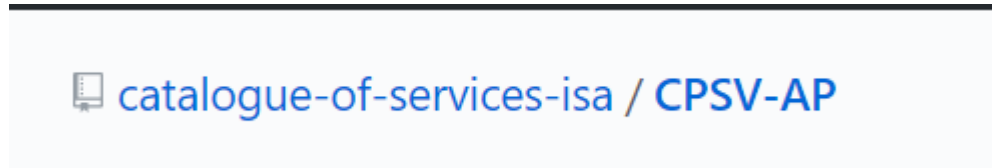
- [Joinup](#)



The screenshot shows the Joinup website interface. At the top, there is a dark blue navigation bar with the 'joinup' logo on the left and three menu items: 'COLLECTIONS', 'SOLUTIONS', and 'KEEP UP TO DATE'. Below the navigation bar, a large blue banner features the 'CORE PUBLIC SERVICE VOCABULARY Application Profile' logo in the center. The main content area below the banner displays the title 'Core Public Service Vocabulary Application Profile' in white text. To the right of the banner, a list of links is provided:

- [What is the CPSV-AP;](#)
- [Process & Methodology;](#)
- [Information on collaboration;](#)
- [Motivation and use cases;](#)
- [CPSV-AP Tools;](#)
- [Additional documentation and related links;](#)

- [GitHub](#)



The screenshot shows the GitHub repository page for 'catalogue-of-services-isa / CPSV-AP'. The repository name is displayed in blue text next to a small icon of a document with a checkmark.



Looking for support?

- Idea for a pilot?
- Need support for a new project (around public service descriptions)?

Contact us!
joinup

Brainstorm teaser





Thank you!

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<https://github.com/catalogue-of-services-isa/cpsv-ap>

<https://joinup.ec.europa.eu/collection/semantic-interoperability-community-semic>