Territoires numériques
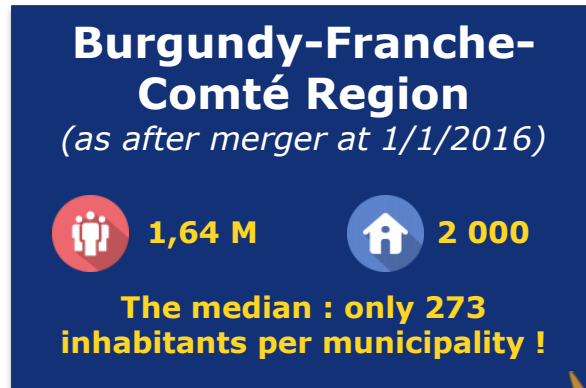## *(Digital Territories)*

By *Grouping of Public Interest*
e-bourgogne-franche-comté

29 March 2017, Lisbon, Portugal

ISA²

- Context
- State of play
- Design
- Governance
- Impact and results
- Sustainability
- Next Steps

Burgundy-Franche-Comté Region
(as after merger at 1/1/2016)

1,64 M   2 000

The median : only 273 inhabitants per municipality !

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Owner

Initially set-up by Regional Council in 2003, e-burgundy has become independent structure in 2008 and is fully owned by its members.

Budget

Budget is €4.5 million per year, covered by members' annual fees plus State and EU Funding.

Target Audience

- **Direct Target** : Public bodies and private entities pursuing general interest purposes (~5.000)
- **Indirect target** : Citizens, Associations, Enterprises

Characteristics

Digital Territories provides a wide range of e-services in the field of:
- Public procurement
- A2A exchanges
- Websites & A2C services
- Open Data
- E-archives
- Public grants
- Collaboration tools
- Awareness-raising & trainee sessions

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Numbers

- **1.400** members :
  - 960 local authorities
  - 226 Inter-municipal agencies
  - 46 Schools
  - 25 Hospitals
  - 12 Retirement houses
- **16 employees** + **7 people** staff on premises of IT Partner
- **36.000** enterprises enrolled
- **7.000** procurement procedures a year
- More than **500** websites
- Several peers inspired (Megalis Bretagne, Maximilien Ile-de-France, …)
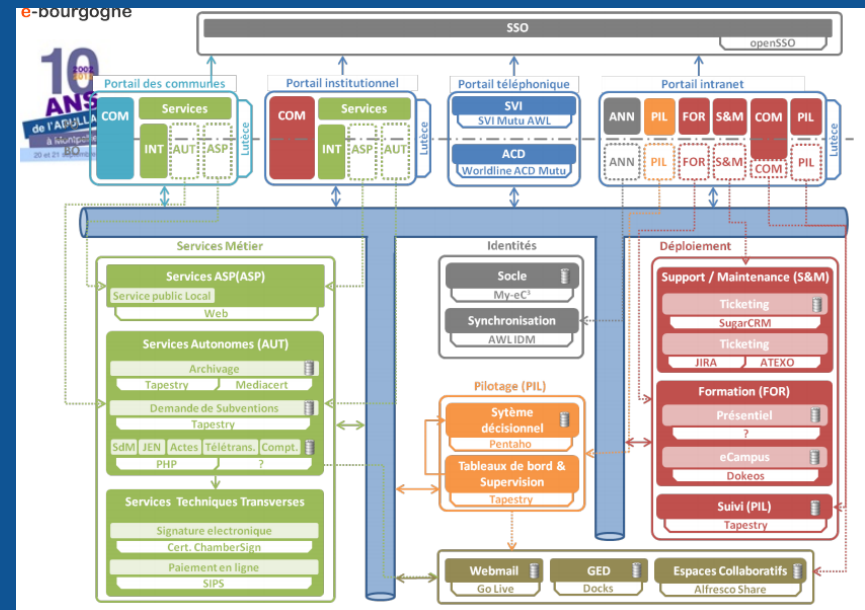
Usage

10 years Public Private Partnership (PPP)

From 2008 (without VAT) :
- Build
  - **5 M €** initial investment
  - **1 M €** additional services
- Run :
  - **1,7 M €** annual maintenance

Technology

Our platform is a patchwork of several solutions capable to support an important number of users :
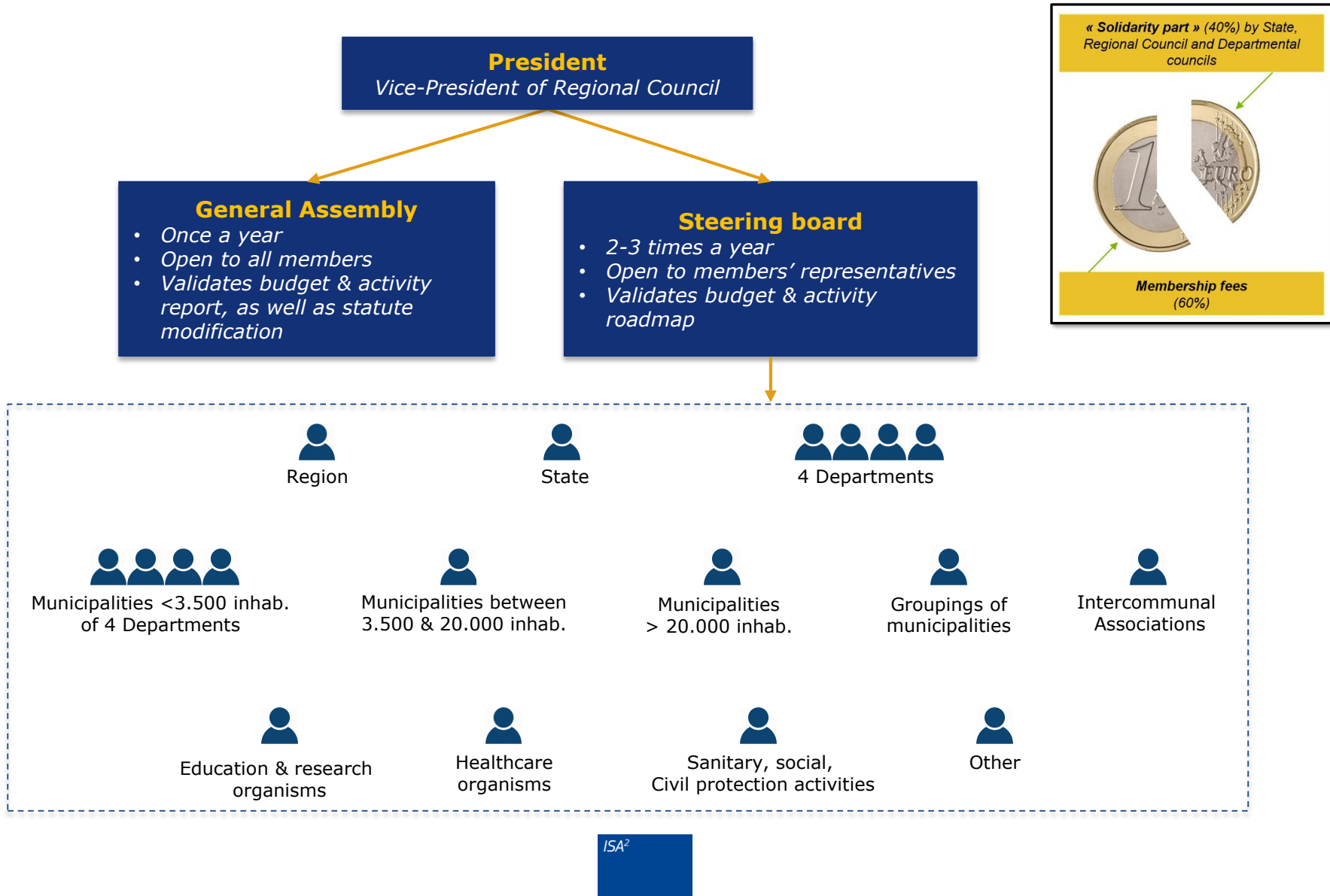

Main components are :
- Operating system : OS Linux RED/HAT Centos
- Web server : APACHE 2.2.27
- Portal server : PHP 5.5
- Data Base : MySQL 4.0
- JAVA – TOMCAT 8
- Security : Open SSL, Open TSA
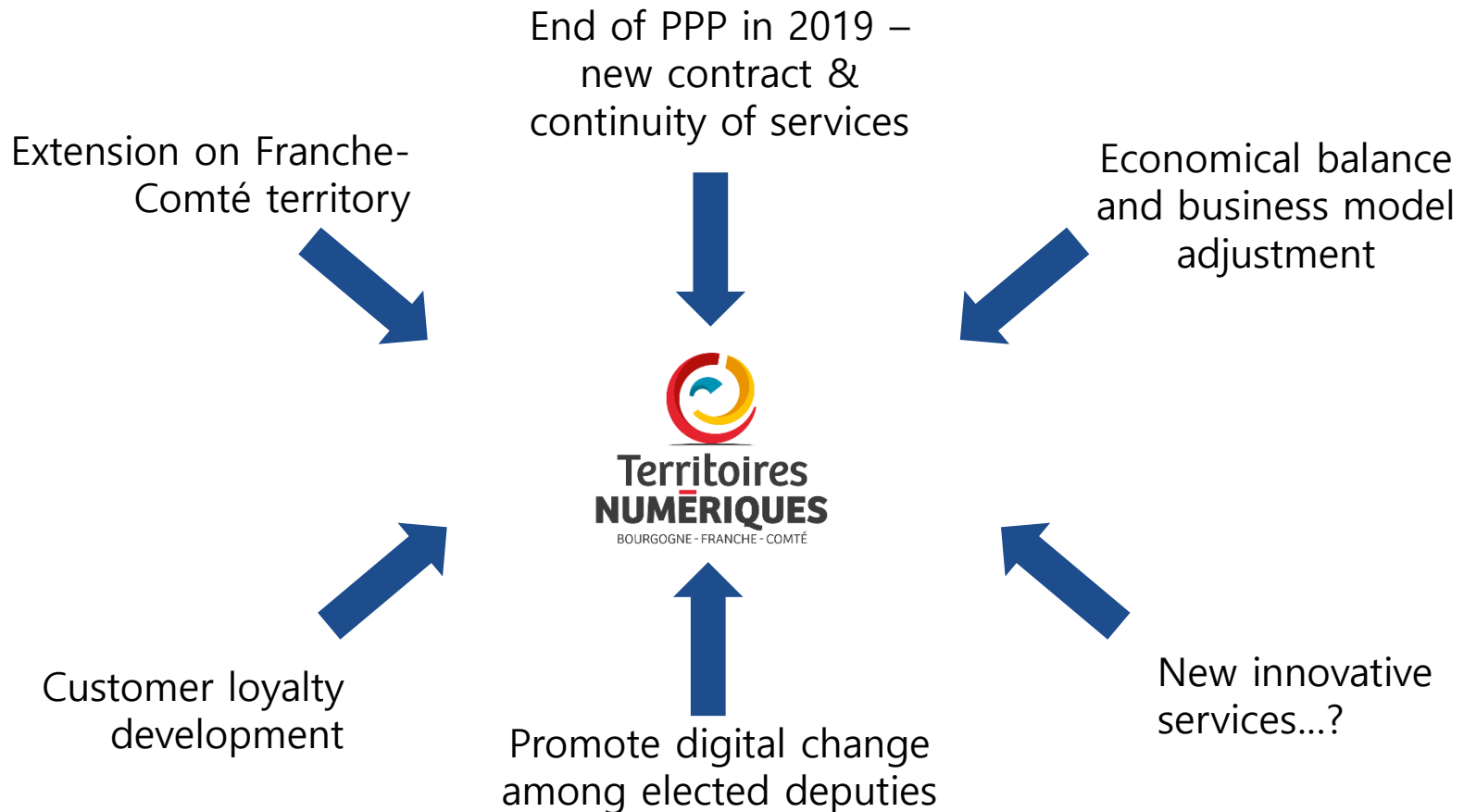
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Solutions, services and standards

Which role ?	When ?	What kind of solution ?	Licence
Producer of software solutions	if no existing unit meets requirements	Common ID repository	LGPL
		One-stop-shop for businesses (public grants) & assistance for business	No particular licence
		Websites generator for small and medium-sized municipalities giving access to online administrative procedures	
		Newsletter service	
		Geo-tagged local directories (associations, businesses, …)	
User of software solutions, through implementation of existing (mainly open sources) software	when self-tailoring is not needed given existing solutions	e-procurement portal (Salle des marches)	GNU GPL
		Control of legality (eActes)	
		On-line surveys	Lime-Survey : GNU GPL

		Collaborative work facilities :
		  "My Projects"
		  WebConference
		  Note sharing
			Alfresco Community BigBlueButton EtherPad : Apache 2.0

		Webmail	GoLive
		"In the neighborhood"	OpenScale / OpenLayer : BSD 2-Clause
User and active contributor to the roadmaps and financing of existing open-source solutions	as often as possible	"App store" (possibility to install some web services on the website created with no in-house web generator) : Wordpress / Typo3 / Drupal	
		Third-party for transfer to control of legality and public bookkeeper	CeCiLL v2
		ETL/ESB exchange bus	CeCiLL v2
		Digital workflow & signature tool for civil servants and elected deputies	CeCiLL v2
		Regional eArchiving for native digital legal documents	

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President
Vice-President of Regional Council

General Assembly
- *Once a year*
- *Open to all members*
- *Validates budget & activity report, as well as statute modification*

Steering board
- *2-3 times a year*
- *Open to members' representatives*
- *Validates budget & activity roadmap*

« Solidarity part » (40%) by State, Regional Council and Departmental councils

Membership fees (60%)

Region

State

4 Departments

Municipalities <3.500 inhab. of 4 Departments

Municipalities between 3.500 & 20.000 inhab.

Municipalities > 20.000 inhab.

Groupings of municipalities

Intercommunal Associations

Education & research organisms

Healthcare organisms

Sanitary, social, Civil protection activities

Other

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Benefits

- **Sharing as the DNA**
  - ➢ within the GIP members
  - ➢ with structures alike GIP
  - ➢ At the European level
- **Measurable benefits : 7 M€ / year**
  - ➢ Platform cost sharing
    - ▪ purchase and implementation of e-services
    - ▪ public servants trainee,
    - ▪ user support and help desk,
    - ▪ maintenance,
    - ▪ project management (tenders, ITC suppliers, third parties, etc),
    - ▪ new types of services,
    - ▪ risk management which is part of the PPP.
  - ➢ Digitization od procedures
    - ▪ document handling and management,
    - ▪ paper saving,
    - ▪ storage and archiving saving,
    - ▪ distribution saving,
    - ▪ reduction of processing delays,
    - ▪ errors and loss of documents,
    - ▪ advertisement costs,
    - ▪ improvement of security, project education, buyer professionalism,
    - ▪ impacts of end to end process digitisation.
- **Non measurable benefits**
  - ➢ E-inclusion of small public entities
  - ➢ Awareness raised on Digital issues
  - ➢ Better service delivered to citizens, associations and enterprises
  - ➢ Dissemination of innovation

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End of PPP in 2019 – new contract & continuity of services

Extension on Franche-Comté territory

Economical balance and business model adjustment

Customer loyalty development

Promote digital change among elected deputies

New innovative services…?

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