



**ESPA**

Entidade de Serviços Partilhados  
da Administração Pública, I.P.

# Collaborative Networks the rSPtic example



## Intelligent State

**Efficiency**



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**Innovation**



**Finance**

**Public Procurement**

**PMO**

**Human Resources**

**ICT**

**State Fleet and  
Logistics**



## Services



## International Networks

*Articulation with  
congeners*



*International  
groups*



## Thematic Networks



## Operating Networks

General Secretary

Presidency of the  
Council of Ministers

Environment

National Defense

Economy

Education

Finance

Agriculture and Sea

Justice

Internal  
Administration

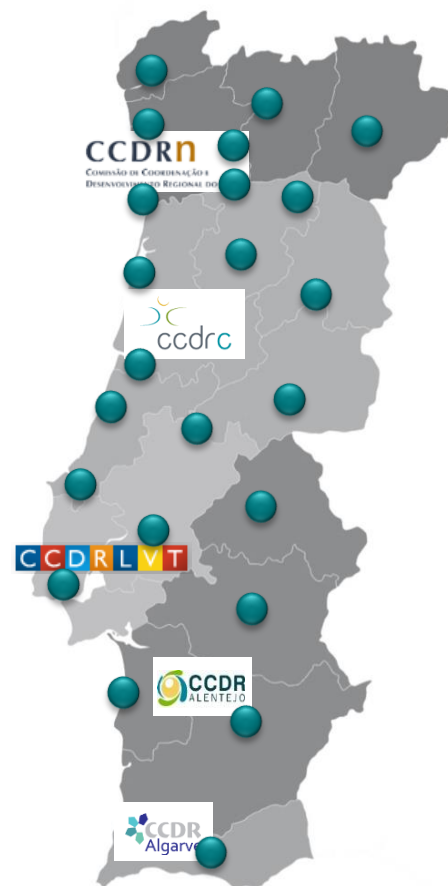
Foreign Affairs

Health

Labour, Solidarity,  
and Social Security

## RSPBT

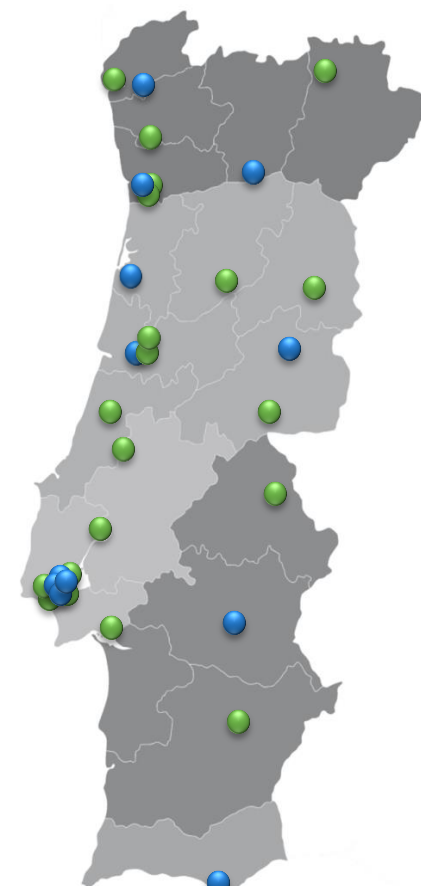
Rede de Serviços Partilhados  
de Base Territorial



● Metropolitan Areas and  
Intermunicipal Communities

## RSPIC

Rede de Serviços Partilhados  
de Inovação e Conhecimento



● Universities  
● Polytechnic Institutes

## Specialized Platforms Support

GERFIP CNC7 SRVI GER7PROJ GERHUP GEADAP SG7PVE

### Cross ICT solutions

Providing IT solutions that support the process standardization and maximize transversal value

### Optimized and standardized processes

Redesign and enforcement administrative processes by IT tools and action with the operational activity

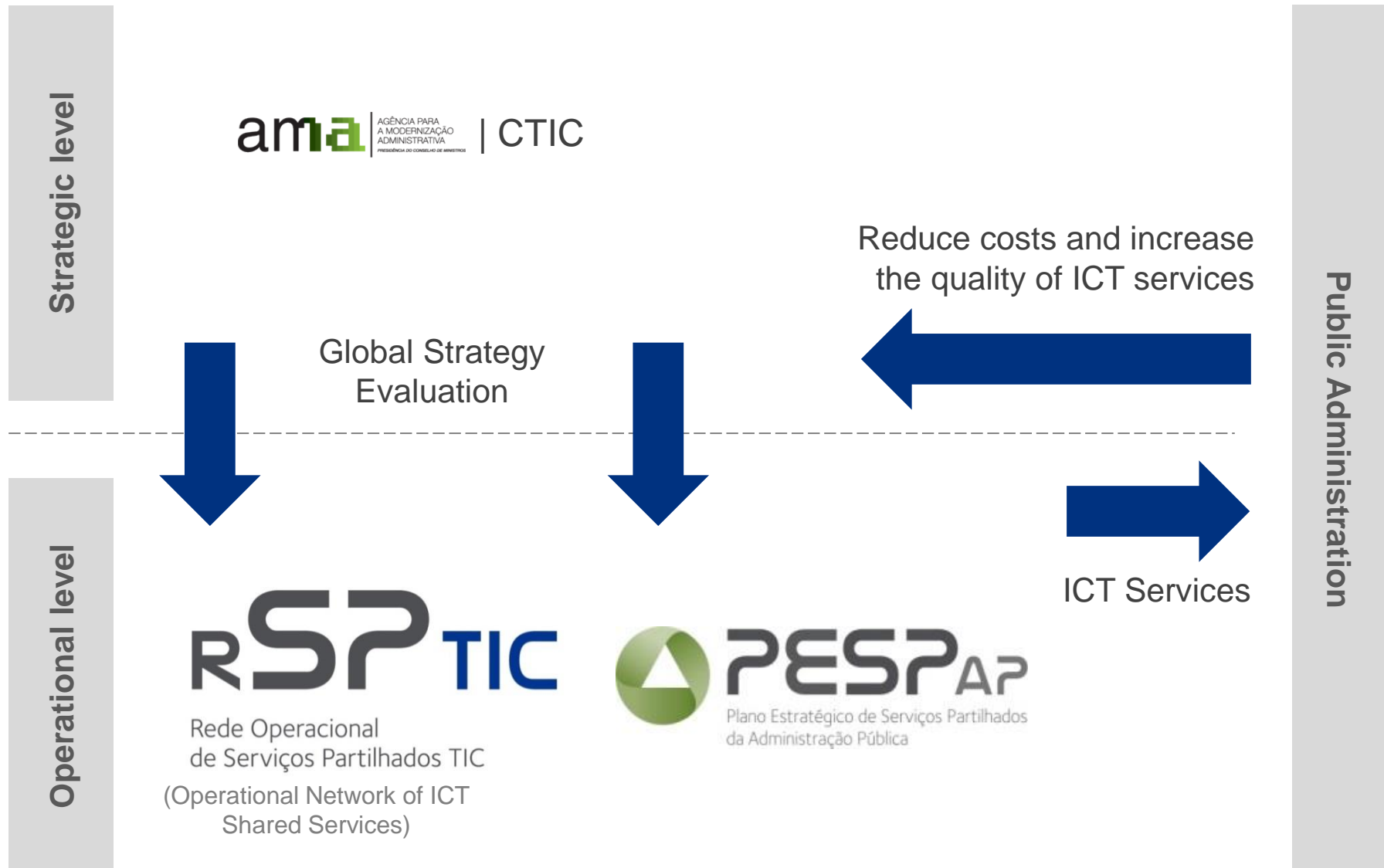
### Effectiveness focus

Direct operation of a limited set of processes characterized by high specialization / value generation centralization

### Network operation

Coordinated model with Shared Services units of the ministries responsible for generating scale and efficiencies

## Efficiency enforcement and warranty



## RSP<sup>TIC</sup>

Rede Operacional  
de Serviços Partilhados TIC

### Role

Network coordination +  
Service provision



Complementing  
capacity

### Role

Service provision

**SS ICT *PCM***

**SS ICT *Justice***

**SS ICT *Health***

**SS ICT *National Defense***

**SS ICT *Internal Administration***

...





## | IT Services Portfolio

### Infrastructure Services for Information and Communication Technologies

- Management of Infrastructures and Communications
- Security
- Collaborative and Content Sharing
- Networks and Workstations

### Information Systems Development Services

- Customized applications development
- Transversal applications development
- Application maintenance
- Technical support



## Infrastructure Services for Information and Communication Technologies (Infrastructure Services)

### Infrastructures and Communications Management

- 🌐 Providing Housing
- 🌐 Providing Hosting
- 🌐 Providing infrastructures
- 🌐 Providing communications infrastructures (PTT)

### Network Management and Workplaces

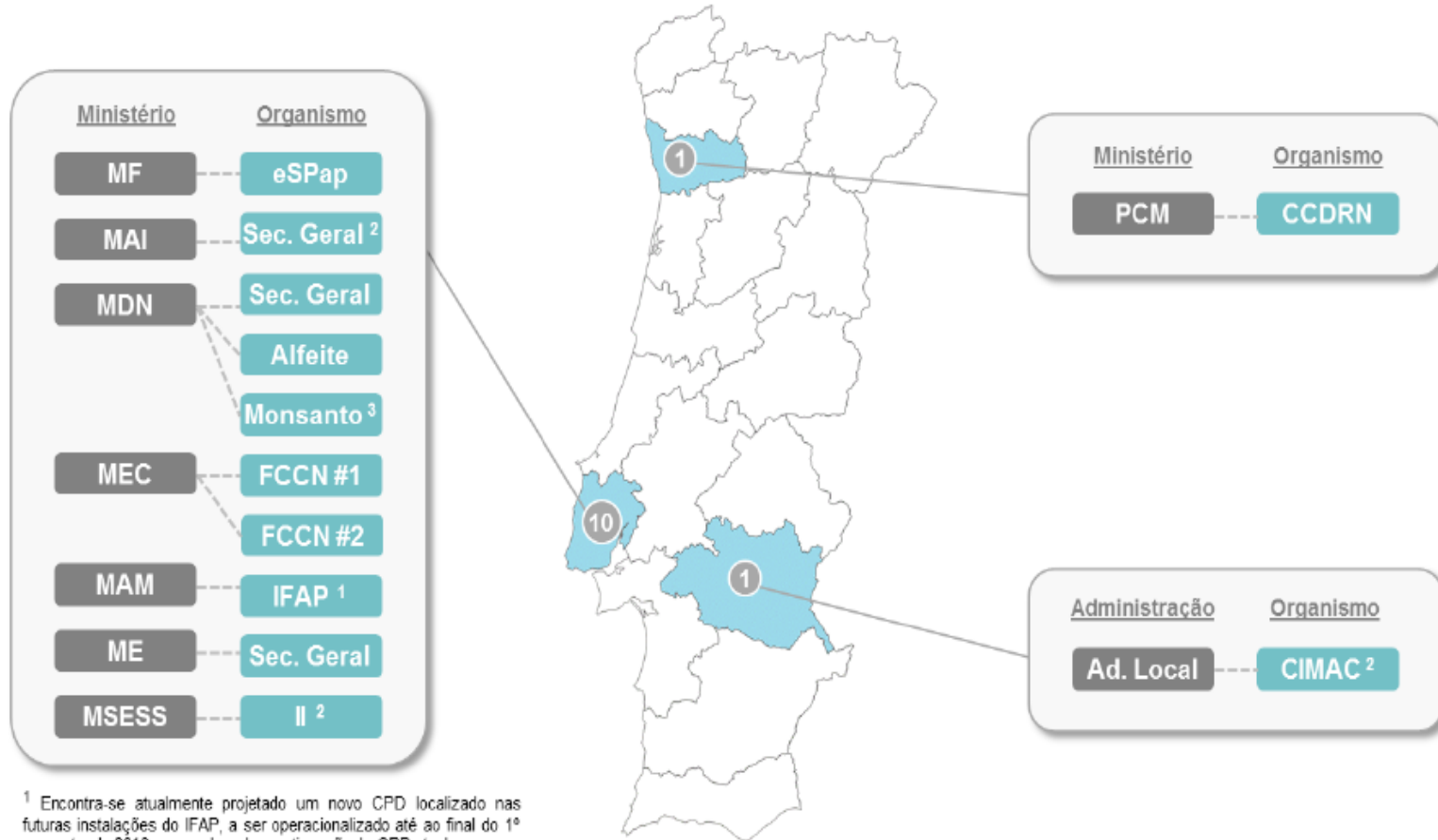
### Security

- 🌐 Information security
- 🌐 Computer Security
- 🌐 Audits

### Collaborative and Content Sharing



## PA Data Center Network



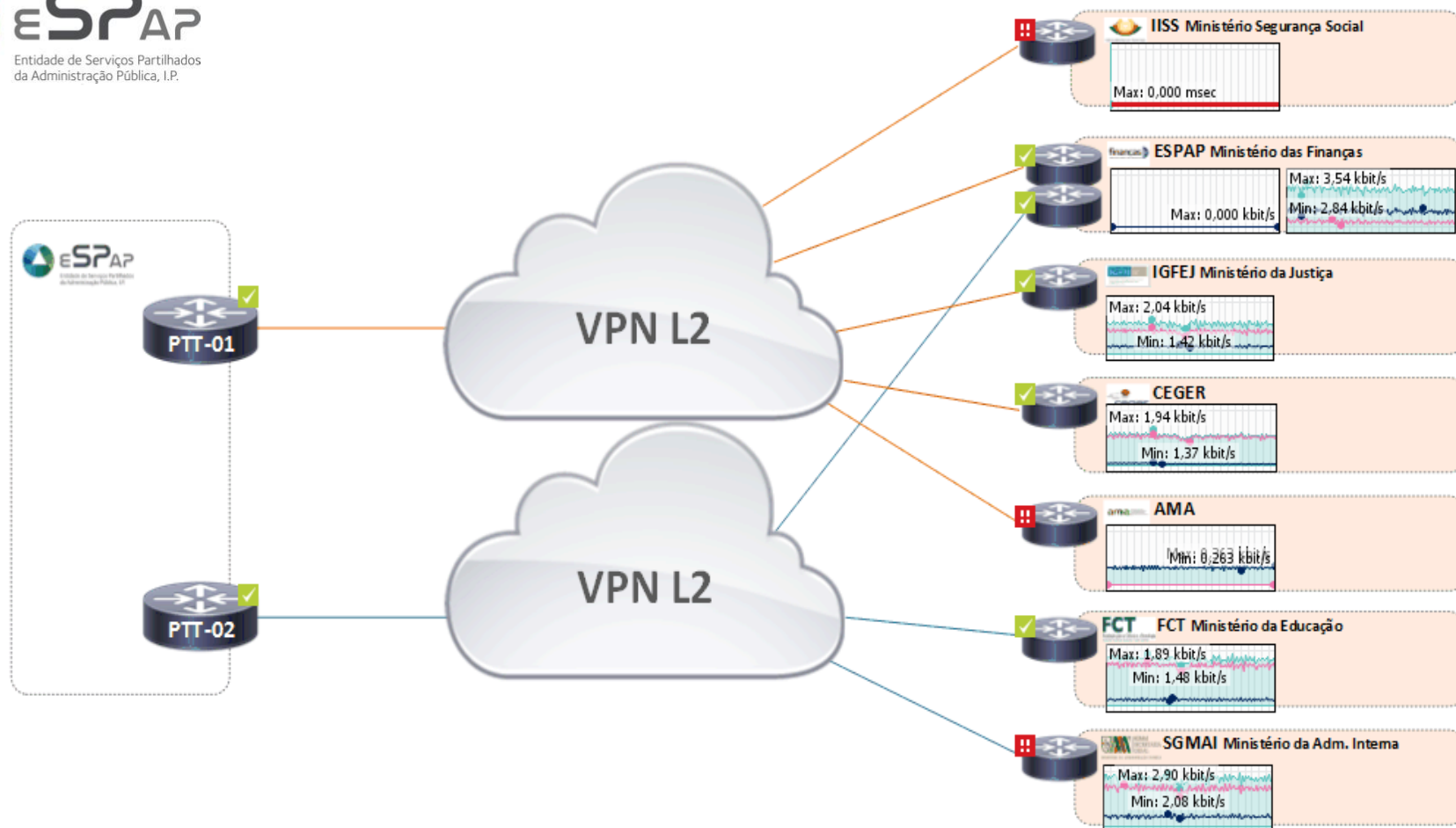
<sup>1</sup> Encontra-se atualmente projetado um novo CPD localizado nas futuras instalações do IFAP, a ser operacionalizado até ao final do 1º semestre de 2016, prevendo a descontinuação do CPD atual.

<sup>2</sup> CPDs privados

<sup>3</sup> Espaço disponível para alojar um CPD

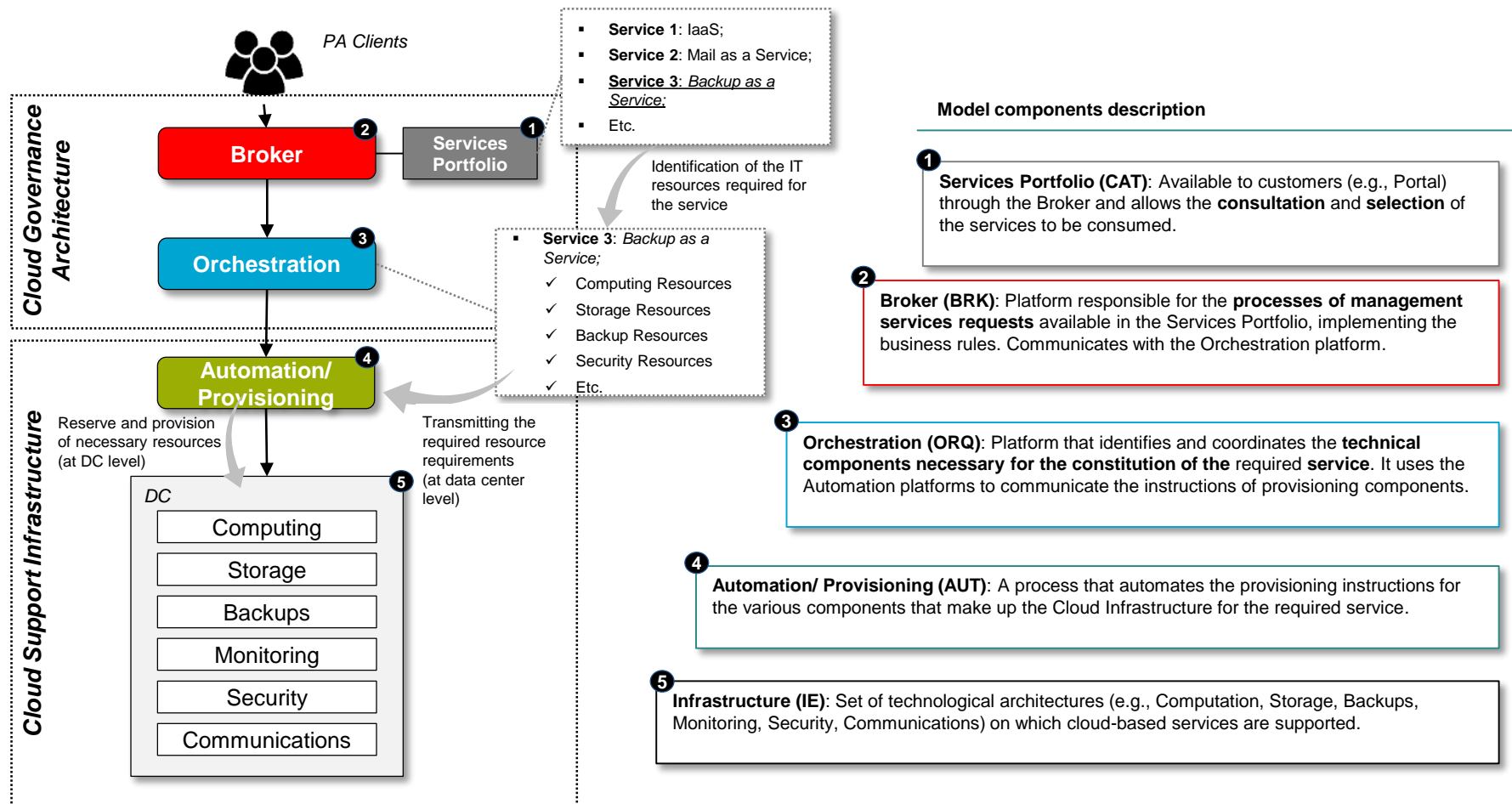
**Available capacity (without additional investment) of 219 racks**

## Traffic Exchange Point (PTT)



## Public Administration Cloud

Reference architecture definition for PA Cloud and possible deployment scenarios





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**Together we share efficiency**