# Good practice **No 16**

## *User and application access management is based on a federated structure of authorised users and applications.*

User access management systems that are not interoperable can be a barrier to data sharing across sectors or borders.

- **MEMBER STATE INITIATIVES:** SPAIN (INTERMEDIATION PLATFORM), AUSTRIA (CENTRAL REGISTER OF RESIDENCE)

### SPAIN – INTERMEDIATION PLATFORM.

When accessing electronic services, users can give their consent to allow some of the requested data to be retrieved from a base registry through the intermediation platform. The consent is gathered whenever there is a need for it either on paper or by electronic form. Furthermore, all requests for data are logged by the platform to prevent misuse of base registries' data.

### AUSTRIA – CENTRAL REGISTER OF RESIDENCE.

User Access Management of the Central Registry of Residence is organised into an application portal and a user portal. The application portal provides a list of applications that can be accessed by a given list of public administrations.