



European
Commission

Interoperability Academy

Winter School
2019



Public Sector Innovation in Digital Europe Programme



12 December 2019

Natalia Aristimuño Pérez

ISA²

INTEROPERABILITY SOLUTIONS
FOR PUBLIC ADMINISTRATIONS,
BUSINESSES AND CITIZENS



Public Sector Innovation

ISA² Programme and others



Why Public Sector Innovation is important?

- **Rapid evolution of technology**
- **Digital transformations affects all society**
- **Raised expectations from Citizens**
- **Exponential increase of data**



Opportunities

- **Increase efficiencies (time, money,...)**
- **New ways of interacting with citizens**
- **Modern ways of governance (e.g. pro-active public services)**
- **Technology and data sovereignty**

BUT

- **Ensuring Interoperability-by-default**



Needs for Public Administrations

- **research/experimentation/testing/piloting**
- **cooperation at local/regional/national/EU level**
- **maturing of solutions**
- **conditions for deployment and scale-up**



Many EC ongoing activities

- **Horizon 2020 projects:**

- DT-TRANSFORMATIONS-02: Transformative impact of disruptive technologies in public services
- DT-GOVERNANCE-12: Pilot on using the European cloud infrastructure for public administration

- **Connect Europe Facility**

- Big Data Test Infrastructure
- European Blockchain Service

Infrastructure

- **Observatories and studies**

- Blockchain Observatory
- AI Watch (Task on PS)
- APIs4DGV study



Innovation in *ISA²*

- **Experimentation is the DNA of *ISA²***
 - **Many CEF BBs piloting in *ISA²***
 - **Machine Translation (eTranslation)**
 - **Big Data (Big Data Test Infrastructure)**
 - **Blockchain (European Blockchain Service Infrastructure)**
 - **Many actions looking at Innovative Technologies in a Public Sector**



INNOVATIVE PUBLIC SERVICES



General landscaping and studies

- Assessment framework of technologies for Public Sector
- Interoperability assessment framework of pilots
- Innovative Public Service Observatory
- Identification/selection of future pilots

Specific studies

- APIs studies (Catalogue of services, specifications for PS)
- Blockchain landscaping study in PS
- AI landscaping studies in PS

Piloting activities

- AI Proof of concept for financial regulatory reporting, competition
- Blockchain pilots (self-sovereign identity, notarization,...)
- New Pilots in 2020-2021 with MS





Innovative Public Services

Last update
about 7 hours ago

12 Members
 0 Solutions

YOU'RE A MEMBER



Overview

Members

About

Modernising Public Administration is a race against the rapid development of new innovative digital technologies. Although there has been a tremendous increase in the digitalisation of public services, technological innovations (e.g. blockchain and the distributed ledgers, Artificial Intelligence, Mixed reality, Big Data Analytics, etc.) and associated business models are currently under-embraced in the public sphere. Governments can do more to invest in innovative digital solutions to drive... [Read more](#)



5

Documents



5

News



2

Events

About: [all policy domains](#) [advanced search](#)



Blockchains Unchained

General case study

Chances are that you have, and perhaps even

OPSI



ISA²

INTEROPERABILITY SOLUTIONS
FOR PUBLIC ADMINISTRATIONS,
BUSINESSES AND CITIZENS



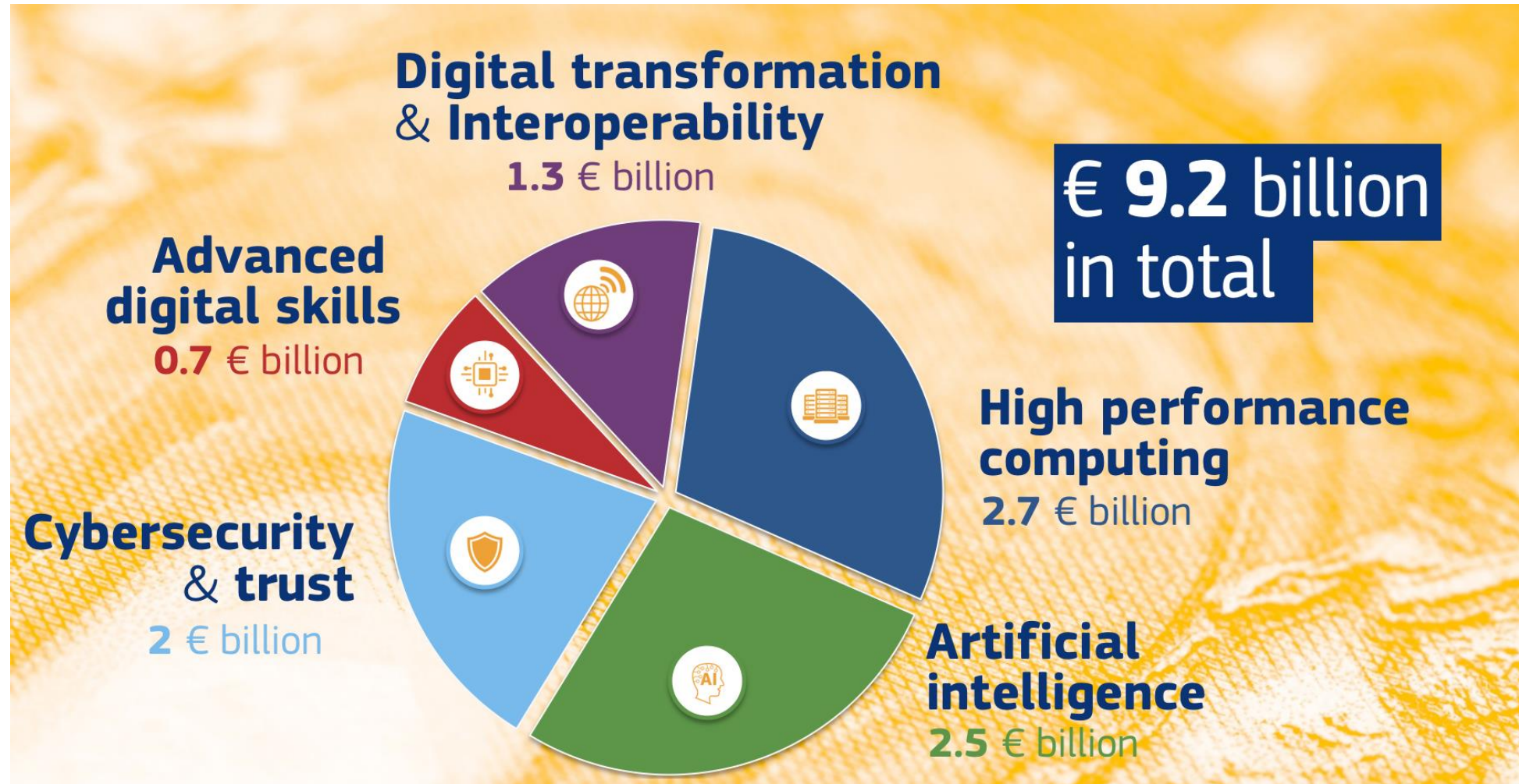
Towards Digital Europe Programme

Digital Europe programme – what?

Reinforcing digital capacities. Ensuring their best use.

ISA²

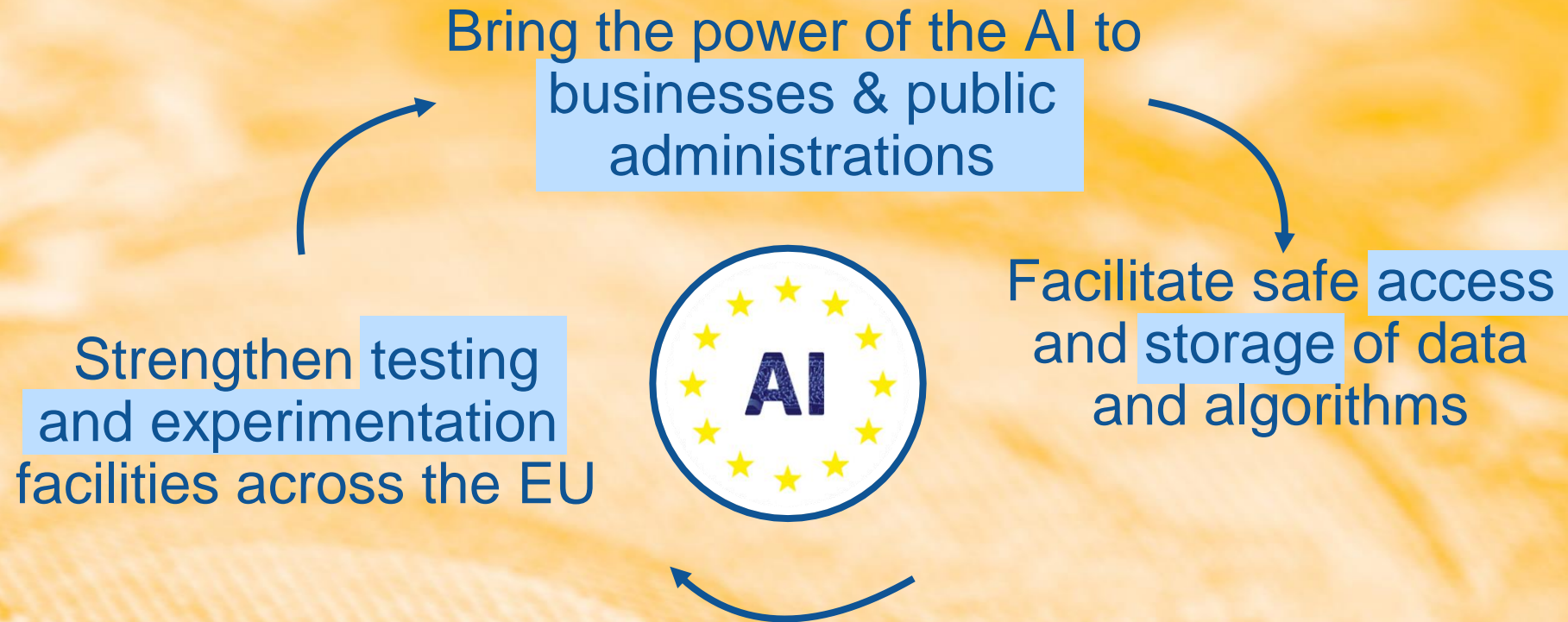
INTEROPERABILITY SOLUTIONS
FOR PUBLIC ADMINISTRATIONS,
BUSINESSES AND CITIZENS



#EUBudget
#DigitalEurope



- **Application areas:** health, environment, climate, security, research, etc.



- **Application areas:** health, earth/environment monitoring, mobility, security, manufacturing, finance, etc.



Support procurement of advanced equipment, tools & data sharing infrastructures



Support cyber ranges/testbeds



Certifications
Ensure wide deployment of latest solutions across the economy



Reinforce capabilities for high level of network (including MeliCERT) & information systems

- Application areas: public sector, critical infrastructures, health, environment, research, etc.





€ 700 million to support new opportunities for people to gain advanced digital skills to support the deployment of AI, HPC, Cyber



Long-term training courses
for students and working people



On-the-job trainings and traineeships
for young people



Short-term training courses for
small businesses



Provide more **interoperable** public service



Bring digital technologies to **public sector** and areas of public interest



Support digital & related technologies for industry & SMEs



Offer **tests and pilots** to **public administrations**



Support and follow latest **tech developments**



Build up and strengthen the network of **Digital Innovation Hubs**

- **Application areas:** public administrations, health and care, education, judiciary, transport, energy, environment, culture and creative sectors, etc.



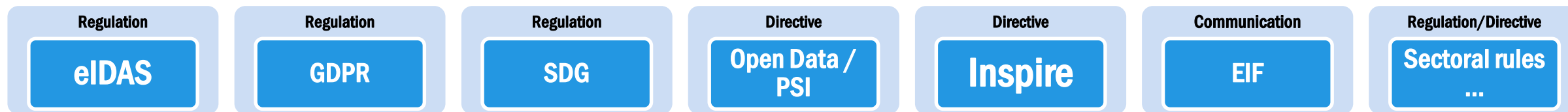
- **Citizen-centric digital Public Services**

- *Digital Transformation Platform* ecosystem supporting the interoperability of Data and services (CEF, ISA² and EU Open Data Portal)
- Cross-border implementation of the *once-only principle*
- *Interoperability incubator* for testing and piloting GovTech services



- **Digital Innovation Hubs**

- A network of Digital Innovation Hubs for businesses, notably SMEs, and the *public sector* to have access to *state of the art digital technologies*, in particular HPC, AI and cybersecurity, for adapting to digital change



Towards the Digital Europe Programme:

CEF Building Blocks

**ISA²
solutions**

EU Open Data Portal

**Support Center for
Data Sharing**



**Digital Transformation
Platform Ecosystem**

**Once-Only
Infrastructure**

**Interoperability
GovTech Incubator**



Want to know more?

Innovative Public Services

- [Joinup](#)
- Horizon 2020: [Digital Government](#) and [ICT-enabled PSI](#)
- CEF Digital

[Digital Europe](#) : afternoon Workshop today!

ISA²

INTEROPERABILITY SOLUTIONS
FOR PUBLIC ADMINISTRATIONS,
BUSINESSES AND CITIZENS



QUESTION & ANSWERS



European
Commission



ISA² programme

You click, we link.

Stay in touch

ec.europa.eu/isa2

 @EU_isa2

 ISA² Programme

 ISA² Programme



digit-isa2-comm@ec.europa.eu

Run by the Interoperability Unit at DIGIT (European Commission) with 131€M budget, the ISA2 programme provides public administrations, businesses and citizens with specifications and standards, software and services to reduce administrative burdens.