

PUBLIC GOVERNANCE INSTITUTE



Winter School 2019



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Victoria Kalogirou - Georges Lobo





Outline

- Objective of the Workshop
- Key facts and structure of the workshop
- Interoperability Academy action in a nutshell
- Inception phase of the action
- Constructive discussion
- Stay in Touch



Objective of the Workshop



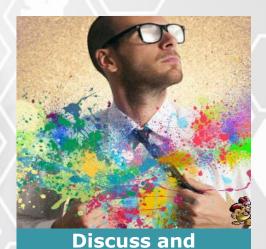
Explain

 Context and objectives of the Interoperability Academy (IOP) action



Present

The main outcomes
 of the inception
 phase of the IOP
 action, as well as the
 vision for the future.



 Catalogue of Educational Training resources

validate

- Categorisation
- Learner profiles
- Learning paths



Key facts and structure of the workshop

- Interoperability Academy workshop consisted of 4 parallel sessions delivered by the EC Project Officers in charge of the Interoperability Academy Action and by the Project team from Trasys International.
- 46 participants from the Public administrations, similar initiatives, academia, private sector and students provided their feedback.
- Each session was divided in three parts:
 - a) presentation of the Interoperability Academy action and its inception phase
 - b) work in groups
 - c) constructive discussion
- Based on the discussion, Project team will prepare a detailed report which will be available on Joinup.



Interoperability Academy action in a nutshell

Minimise the digital skills gap and train civil servants by providing specialised and targeted online learning and training programmes

Objectives

- ✓ Increase awareness on IOP and ISA² solutions, focusing on educational approaches
- ✓ Support regional and local governments in the implementation of IOP (alignment with EIF)
- Develop digital skills in the area of interoperability
- ✓ Propose a comprehensive cursus and different learning paths according to the user status
- √ To develop/manage an eLearning platform

- √ New ISA² action
- ✓ Started 2019



Envisaged outcomes

- ✓ E-learning courses with a variety of techniques (e.g. audio and video recordings, presentations, documents, webinars, quizzes, surveys, games, discussion groups etc.)
- ✓ A Learning Management System platform based on Open Source and open standards
- ✓ Organisation of schools, seminars & training sessions
- ✓ A certificate of attendance to the successful participants





Inception phase of the action

Project started in August 2019

Duration: 5 months

Objective: to build the foundation for the IOP Academy

Categorisation of educational training resources

Catalogue of the educational training resources

Learning Paths and Learner Profiles Analysis of the Learning Management Systems

Cooperation with stakeholders





Constructive discussion

Outcome of the inception phase

Catalogue of the educational training resources

Questions

TRAINING MATERIALS: What do you think of the catalogue of ISA / ISA² materials? How useful is it and its presentation?

- All materials are now at one place.
- Search of ISA/ISA² solutions much easier.
- Analytical aspects to be considered.
- Improvement of the search tool(s).
- Improvement of the visual aspect of the catalogue.
- Explanation and definition of terms and audience.





Constructive discussion

Outcome of the inception phase

Categorisation of educational training resources

Questions

CATEGORISATION: Do you find the provided categorisation useful? Would you introduce another category? Reduce some of the existing fields?

- Tagging of materials possible with categorisation.
- Re-definition of categories:
 - Target audience
 - Level of specialisation
 - Teaching medium
- Social inclusion aspect to be considered.





Constructive discussion

Outcome of the inception phase

General question

Questions

TRAINING MODULES: Is there anything that you think would be useful (i.e. where no training module currently exists)?

- Same methodology for all training modules.
- Include section with best practices and time needed to complete the module.
- Different approaches to develop a module:
 - Study/survey on the needs of public servants
 - Goal to be reached and corresponding skills





Constructive discussions

Outcome of the inception phase

Learning Paths and Learner Profiles

Questions

CURRICULUM: What would you expect from an interoperability curriculum in terms of topics and courses? What are your main points of interest / specialism?

- Two different types of curriculum
 - knowledge
 - o skills
- Expected topics and courses :
 - Basic theory on interoperability (Introductory material)
 - → building knowledge before skills
 - Similar initiatives and actions
 - Best practices
 - Practical applications
 - Exercises
- Going beyond the technology layer of the EIF
- Creating a bridge between the knowledge and the practice
- Using videos





Constructive discussions

Outcome of the inception phase

Learning Paths and Learner Profiles

Questions

LEARNER PROFILES AND LEARNING PATHS: Can you identify with any of the Learner Profiles or Learning paths? If so – which represents your perspective? If not – what is missing?

- Self-assessment tool to define the user's profile
- More profiles:
- Strategic
- Legal
- Operational
- Business
- Academic
- Sub-level of profiles
- Other approach to define profiles:
 - Digital Transformation profiles
 - o Dedicated IOP officer?
- Responsibilities instead of specific roles
- Geographical level (size) of the public services (municipalities, local / regional level,...)





Constructive discussions

Outcome of the inception phase

Analysis of the Learning Management Systems

Questions

LMS STANDARDS: Can you recommend an existing LMS platform, what are its strengths?

- Several LMS presented by participants:
 - Coursea
 - o Canvas
 - Moodle
 - o Edx
 - o Ilias
- Moodle and Ilias are the preferred options
- 1st step of the podium: Ilias

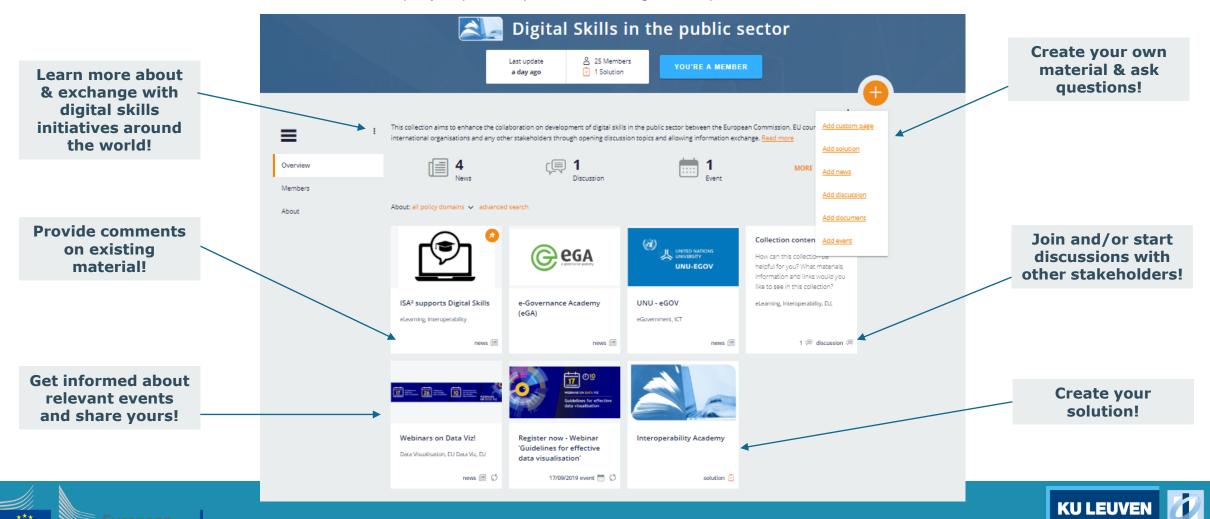




Stay in Touch

Join the "Digital Skills in the Public sector" collection on Joinup and provide your input and feedback:

https://joinup.ec.europa.eu/collection/digital-skills-public-sector



PUBLIC GOVERNANCE INSTITUTE

Stay in Touch

Thank you for your attention!

ISA² programme

You click, we link.

Stay in touch

ec.europa.eu/isa2







ISA² Programme



Run by the Interoperability Unit at DIGIT (European Commission) with 131€M budget, the ISA² programme provides public administrations, businesses and citizens with specifications and standards, software and services to reduce administrative burdens.



