

Good practice No 9

Stakeholder engagement is an integral part of the lifecycle of the interconnection of base registries.

Stakeholder engagement should be an integral part of any initiative to interconnect base registries because the initiative is bound to have a major organisational impact. Stakeholders' attention needs to be focused on user-centricity, i.e. the services most needed, and the business value, i.e. the benefits of interconnection. Awareness of the potential can be raised through training and an understanding of the benefits can be enhanced by exchange of information with organisations that are already interconnected.

- **MEMBER STATE INITIATIVES:** ESTONIA (ICT DEMO CENTRE), DENMARK (DIGITISATION STRATEGY)

ESTONIA - ICT DEMO CENTRE.

Part of the X-Road initiative. Delivers 'showcases' in different domains, such as interconnection of Business Registers and also provides advice on the use of the X-Road infrastructure.

DENMARK - DIGITISATION STRATEGY.

Good basic data for everyone was set up as part of the common public-sector digitisation strategy for 2011-2015 and adopted by the central government, the local governments and the Danish regions. The vision is for basic data to be the common high-quality foundation for public sector administration; efficiently updated at one place, and used by everyone. The programme will serve as one of the key pieces for the future development of e-government in Denmark.