CZECH REPUBLIC

Use of Internet with Public authorities

- to Interact: 46%
- to Download forms: 44%
- to Obtain info: 18%
- to Send forms: 14%

eGov State of Play indicators

- User Centricity
- Citizen cross border mobility
- Key Enabler
- Transparency
- Business cross border mobility

Good – Fair – Moderate - Insufficient

eGov services to business and citizens

The ePrescription service:
It has been successfully implemented, with mandatory use since 1 January 2018. It is part of the National eHealth Strategy.

Real Estate Cadastre:
It has been successfully finalised. Digital cadastral maps in vector form now cover the whole country.

Czech business web portal (as a single point of contact):
Businesses and entrepreneurs can find relevant on-line information, contacts and needed support.

Strategy & Legal frameworks

- Update of the national eGov strategy 2018+
- Society 4.0 Action Plan
- Key eGovernment legislation amended
- Testing of the eIDAS node

Actors

- Appointment of a new Minister of the Interior: Lubomír Metnar
- Appointment of a new Deputy Minister of Industry and Trade: Ondřej Malý.
- Appointment of a new Chief digital officer and advisor to Prime Minister: Vladimír Dzurilla.

Infrastructure

- New Public administration portal:
  Tested for more user-centric features, in link with the 2018 launch of new ID cards.
- Czech Social Security Administration’s databases:
  Citizens and employers can access their registered information, send requests online and receive replies digitally.
- The digital identification and service delivery through Data Box is also available at the eTax portal of the Czech Financial Administration of Justice...)

Check out the NIFO collection on Joinup for more details.
NIFO is a project service provided by the European Commission’s ISA² programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.