eGovernment infographic – 2018
IRELAND

Use of Internet with Public authorities

<table>
<thead>
<tr>
<th>Use</th>
<th>to Interact</th>
<th>to Download forms</th>
<th>to Obtain info</th>
<th>to Send forms</th>
</tr>
</thead>
<tbody>
<tr>
<td>55%</td>
<td>42%</td>
<td>37%</td>
<td>52%</td>
<td></td>
</tr>
</tbody>
</table>

eGov State of Play indicators

<table>
<thead>
<tr>
<th>Indicator</th>
<th>User Centricity</th>
<th>Citizen cross border mobility</th>
<th>Key Enabler</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>85</td>
<td>53</td>
<td>25</td>
</tr>
</tbody>
</table>

Good – Fair – Moderate – Insufficient

eGov services to business and citizens

- The Irish Naturalisation and Immigration Service (INIS) allows applicants to book online an appointment to the Visa Public Office (Appointments Booking System).
- The Department of Employment Affairs and Social Protection implemented a job search website, allowing job-seekers to search for available vacancies and to apply online.
- Citizens can send vetting requests to the Garda (national police force). The eVetting solution enables the demands to be met in days (rather than in weeks as under the paper-based procedure).

Strategy & Legal frameworks

- eGovernment Strategy 2017-2020
- Open Data Strategy 2017-2020
- Our Public Service 2020
- Open Government Partnership

Actors

- Appointment of a new Minister of State responsible for eGovernment: Patrick O’Donovan.

Infrastructure

- The 'Where Your Money Goes' website was launched to inform people about how the government spends public money.
- The Office of the Government Chief Information Officer is working on a new Digital Portal. It will make it easier for citizens to find government services online, supporting better use of data across government.
- The Public Services Card (PSC) and its online equivalent MyGovID enable citizens to have a single approach to online identity across the public service.

Check out the NIFO collection on Joinup for more details. NIFO is a project service provided by the European Commission’s ISA² programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.