

eGovernment infographic - 2018 ITALY





Use of Internet with Public authorities



eGov State of Play indicators

to Download forms to Interact 20% 13% 17% to Send forms to Obtain info





eGov services to business and citizens

Citizens can now use their SPID credentials (digital identity) to consult registers, check the pension situation, and request services of the INPS (National Institute of Social Security) through their own device.

Digital drawer of the entrepreneur:

It is a platform on which every entrepreneur can access, free of charge, information and official documents of his company.



Strategy & Legal frameworks



Actors



The eProcurement Forum created a space suitable for carrying out consultation, proposal and monitoring activities in the scope of eProcurement.



Infrastructure

National Resident Population Register:

A database combining the demographic data of all Italian residents.

Digital Transformation Advancement website:

It allows citizens to control the state of the art of the Italian digital growth projects, managed by the Agency for Digital Italy.

PagoPA:

A new mean of payment to Public Administration.

Check out the **NIFO** collection on **Joinup** for more details.

NIFO is a project service provided by the European Commission's ISA² programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.

