eGovernment infographic – 2018
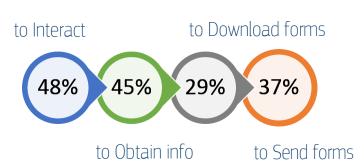# LITHUANIA

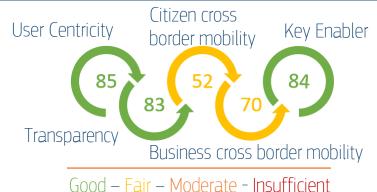## Use of Internet with Public authorities

to Interact
48%

to Obtain info
45%

to Download forms
29%

to Send forms
37%

eGov State of Play indicators

User Centricity
85

Transparency
83

Citizen cross border mobility
52

Business cross border mobility
70

Key Enabler
84

Good – Fair – Moderate - Insufficient

eGov services to business and citizens

No major changes highlighted for 2017.

Lithuania keeps operating multiple eGov services for business (VAT and customs, Public contracts, Selling abroad...) and citizens (Residence formalities, Education and Youth, Work and retirement...).

Strategy & Legal frameworks

Implementation plan of 2016-2020 programme

Amendment to Law on Cyber Security

Amendment to Law on Public Administration

Amendment to Law on Management of State Information Resources

Actors

- The National Ministry of Defence is now responsible for overseeing and coordinating the cyber security strategy in Lithuania.

- A unified National Cyber Security Centre became the main computer emergency response team (CERT).

Infrastructure

Online catalogue of services (PASIS):

The Ministry of Interior launched a systemic examination of all information provided by the public and by administrative service providers.