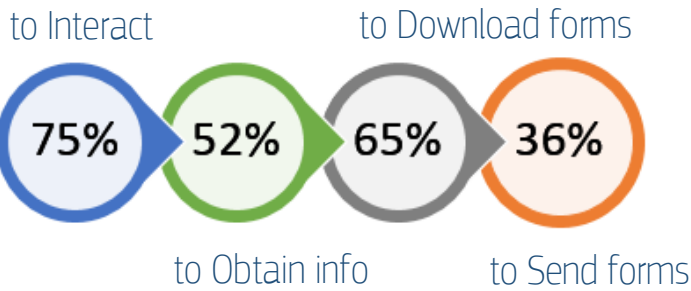
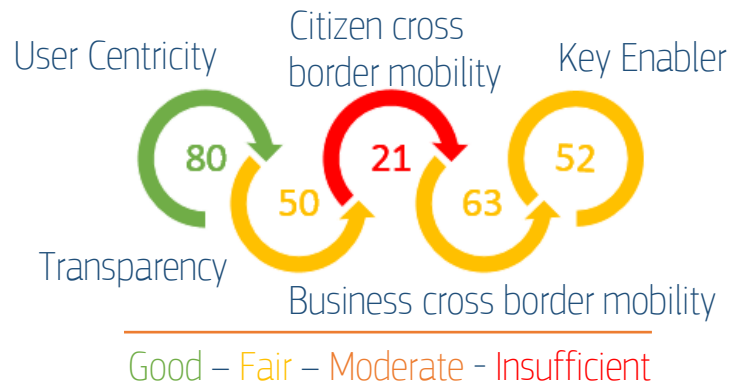




Use of Internet with Public authorities



eGov State of Play indicators



eGov services to business and citizens

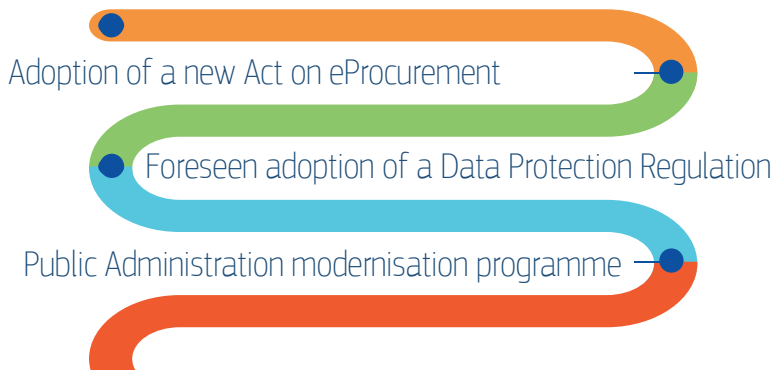
The Administration of Land Register and Topography announced the launch of a new service for citizens allowing online consultation of property rights (parcels and private lots), accessible on MyGuichet.lu.



Strategy & Legal frameworks



Actors



- The Ministry of the Civil Service and Administrative Reform is responsible for eGovernment policy/strategy.
- The Government IT Centre provides coordination and planning of services to government bodies, and assists in optimisation of their tasks.



Infrastructure

The My Guichet portal is constantly improving and widening its services. For example, citizens can now follow online their health insurance procedures.

A significant relaunch of the important government.lu portal has been done and the new version of the portal has been published on 22 February 2018.

Check out the **NIFO collection** on **Joinup** for more details.

NIFO is a project service provided by the European Commission's ISA² programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.

