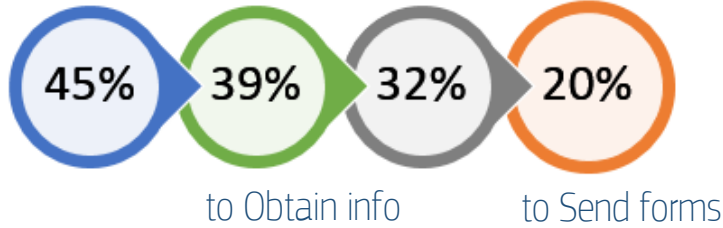




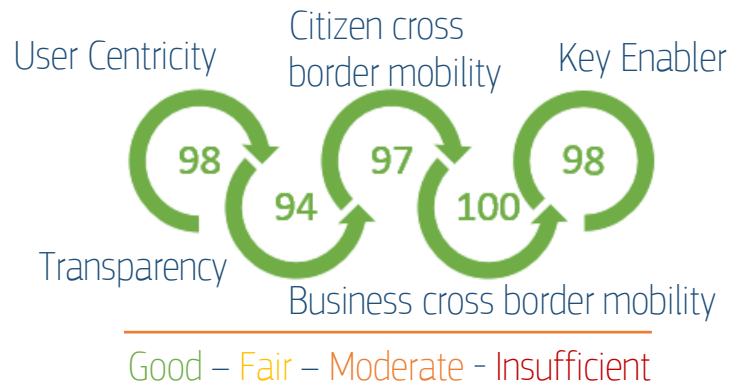
Use of Internet with Public authorities

to Interact

to Download forms



eGov State of Play indicators



eGov services to business and citizens

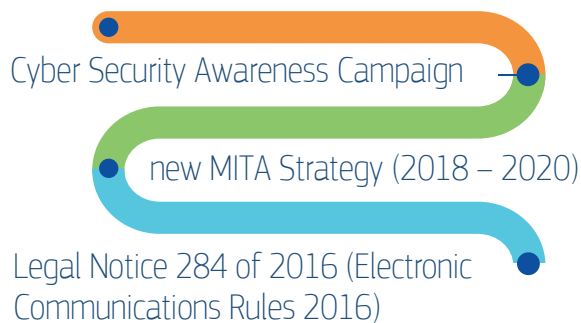
The eCourts system is a responsive website allowing citizens to view details of their case file (including scanned documents, sittings, information and minutes).

The Maltese Commissioner for Revenue launched an online Portal for the submission of Financial Account information. This helps financial service providers to comply with the obligations of the Common Reporting Standard (CRS)

The Customs Department launched the National Import and Export System (NIES). The project enables a system-to-system facility for the exchange of information with the trading community.



Strategy & Legal frameworks



Actors

- eGovernment in Malta falls under the remit of the Office of the Prime Minister (OPM)
- The Malta Information Technology Agency (MITA) falls under the remit of Mr. Silvio Schembri, the Parliamentary Secretary for Financial Services, Digital Economy and Innovation within OPM



Infrastructure

MITA completed the final phase in the simplification of the eID authentication mechanism. It foresees an alignment of the assurance levels to achieve a Basic Assurance level using the eID Account and password, and a High Assurance level using the ID Card and PIN.

The Servizz.gov was launched in March 2017. Citizens and businesses, can now access Government services through multiple channels including regional hubs, online portals and 20 mobile apps available on maltapps.

Check out the **NIFO collection** on **Joinup** for more details.

NIFO is a project service provided by the European Commission's ISA² programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.

