NORWAY

**Use of Internet with Public authorities**

- To interact: 84%
- To download forms: 77%
- To obtain info: 63%
- To send forms: 60%

**eGov services to business and citizens**

- **Altinn-portal revamping:** Seamless services portal to easily report burden imposed by government agencies, redesigned to improve the user experience.
- **Summary Care Record (Kjernejournal):** Online service that contains a collection of person’s health records, for a prompt and secure access to the information in the patient’s care record by healthcare professionals.

**Strategy & Legal frameworks**

- Digitisation strategy for public sector
- Digital agenda for Norway
- eIDAS & GDPR compliant regulation

**Actors**

- Ministry of Local Government & Modernisation Policy/strategy, Coordination, Implementation and Support
- Agency for Public Management and eGovernment Coordination and Implementation
- Office of the Auditor General of Norway Audit/assurance
- Data Protection Agency / Privacy Appeals Board

**Infrastructure**

- **Norwegian “National Data Directory”**: Overview of data sets that have been registered and made available by public agencies, ease to search and reuse public sector data.
- **Common solution “eInnsyn” (Jan. 2018)**: Central government agencies publish their public records, openness and accessibility & strengthens freedom of information.

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Check out the **NIFO collection** on Joinup for more details.

NIFO is a project service provided by the European Commission’s ISA² programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.