eGovernment infographic – 2018
POLAND

Use of Internet with Public authorities

- to interact
  - to obtain info: 31%
  - to download forms: 21%
  - to send forms: 20%
- to send forms: 21%

eGov State of Play indicators

- User Centricity: 75
- Citizen cross border mobility: 53
- Business cross border mobility: 59
- Key Enabler: 46
- Transparency: 35

Good – Fair – Moderate – Insufficient

eGov services to business and citizens

New public administration eServices for citizens and companies were launched by the Ministry of Digital Affairs. Among them:
- ID card Application and Notification of loss,
- General letter to the public body,
- Application of the European Health Insurance Card (EKUZ).

Launch of mDocuments:
It is a pilot version for a service enabling citizens to confirm their identity through mobile devices instead of paper documents.

Strategy & Legal frameworks

- National Framework of Cybersecurity Policy
- Act on Trust Services and eID
- Preparation of National eID Scheme

Actors

- Ministry of Digital Affairs is modified as a result of the adoption of new Rules of Procedure.

The internal organisation of the Ministry’s departments, together with the definition of their respective scope of tasks, is currently under revision.

Infrastructure

Development of the single website for all governmental institutions (RP Portal - gov.pl), as a one-stop-shop between citizens/companies and the public administration.

A new website of the Ministry of Digital Affairs has been launched, as a pilot version of the RP Portal.

Check out the NIFO collection on Joinup for more details.
NIFO is a project service provided by the European Commission’s ISA² programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.