Use of Internet with Public authorities

- To Interact: 75%
- To Download forms: 67%
- To Obtain info: 59%
- To Send forms: 43%

eGov State of Play indicators

- User Centricity
  - Citizen cross border mobility: 78%
  - Key Enabler: 18%
- Transparency
  - Business cross border mobility: 42%
- Good – Fair – Moderate – Insufficient

eGov services to business and citizens

- eVoting
  - The Federal Council decided on the widespread introduction of eVoting. It intends to submit a revision of the statutory basis to Parliament and to establish eVoting as a 3rd channel.

- eMoving
  - Since August 2017, eMoving has been available in the cantons of Aargau, Zug and Uri. With eMoving, easily and electronically send notification of their house moves.

- eVAT
  - Since 2017, it is now possible for businesses to electronically report their VAT. Around 20% of companies already use this service through the FTA SuisseTax portal.

Strategy & Legal frameworks

- Programme Office of eGovernment Switzerland
  - eGovernment Switzerland is the organisation of the Confederation, the cantons and the communes for the expansion of electronic government services. Composed of eGov experts from all level of governments, the office steering and planning committee steer, plan and coordinates the joint e-government activities.

 Actors

- Programme Office of eGovernment Switzerland

Infrastructure

- eOperations:
  - The Confederation and the cantons will lay the basic foundations for the organisation, financing and operation of interdepartmental services and basic infrastructures.

Check out the NIFO collection on Joinup for more details.
NIFO is a project service provided by the European Commission's ISA² programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.