eGovernment infographic – 2018
SWITZERLAND
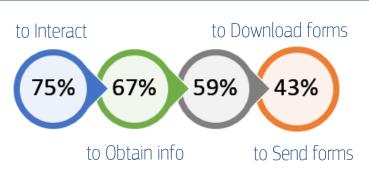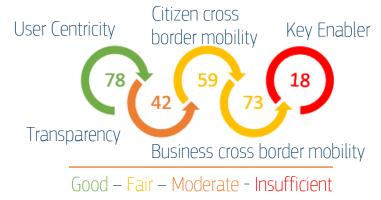
Use of Internet with Public authorities

to Interact
75%

to Obtain info
67%

to Download forms
59%

to Send forms
43%

eGov State of Play indicators

User Centricity
78

Transparency
42

Citizen cross border mobility
59

Business cross border mobility
73

Key Enabler
18

Good – Fair – Moderate - Insufficient

eGov services to business and citizens

eVoting
The Federal Council decided on the widespread introduction of eVoting. It intends to submit a revision of the statutory basis to Parliament and to establish eVoting as a 3rd channel.

eMoving
Since August 2017, eMoving has been available in the cantons of Aargau, Zug and Uri. With eMoving, easily and electronically send notification of their house moves.

eVAT
Since 2017, it is now possible for businesses to electronically report their VAT. Around 20% of companies already use this service through the FTA SuisseTax portal.

Strategy & Legal frameworks

Strategic plan for the eGovernment Strategy

Actors

- Programme Office of eGovernment Switzerland

  eGovernment Switzerland is the organisation of the Confederation, the cantons and the communes for the expansion of electronic government services.. Composed of eGov experts from all level of governments, the office steering and planning committee steer, plan and coordinates the joint e-government activities.

Infrastructure

eOperations:

The Confederation and the cantons will lay the basic foundations for the organisation, financing and operation of interdepartmental services and basic infrastructures.