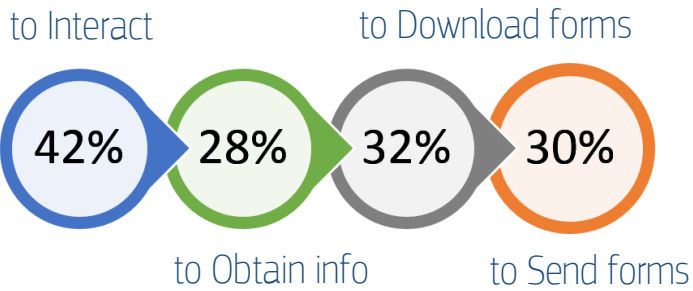
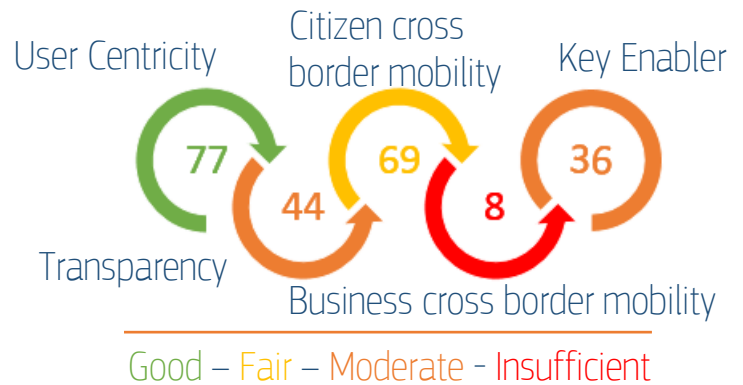




Use of Internet with Public authorities



eGov State of Play indicators



eGov services to business and citizens

The services provided through the eGovernment portal dramatically increased since April 2017. It increased by 50% and reached 2.630 services. The main integrated services are: Non-formal Education Certificate Information Questioning; GSB applications; TCDD transportation online ticket; e-Notification application process; Commercial Business and Company Interrogation.



Strategy & Legal frameworks

2016-2019 eGovernment Strategy and Action Plan



Actors

- Appointment of a new Head of eGovernment Services Department: Sevil Ayça Taşçı.
- Appointment of a new eGovernment executive: Ensar Kılıç (next to his function as the General Manager of Communication)



Infrastructure

No major changes highlighted for 2017.

Turkey keeps operating its Main eGovernment infrastructure components such as the eGovernment Gateway, the Integrated Public Service Platform, its public secure network...

Check out the **NIFO collection** on **Joinup** for more details.

NIFO is a project service provided by the European Commission's ISA² programme. It delivers solutions for European public administrations, citizens and businesses. It assists EU countries in monitoring the take up of eGovernment and interoperability.

