**Highlights**

**Political Communications**

In December 2021, Austria adopted a new [Cybersecurity Strategy](#), whose vision is the long-term creation of a secure cyberspace as a contribution to increasing the resilience of Austria and the European Union.

**Legislation**

In 2021, the Business Service Portal Act was amended to provide the necessary legal basis for an information hub and the overall technical system allowing for the automated data exchange and implementation of the "once-only principle".

**Governance**

With the adoption of the new [Federal Ministries Act](#) in 2020, the [Austrian Federal Computing Centre](#) was incorporated into the [Federal Ministry for Digital and Economic Affairs (BMDW)](#), transforming it into a competence centre for digitalisation.

**Infrastructure**

In 2021, Austria launched [Quantum Austria](#), whose aim is to strengthen research in quantum physics and HPC as well as to put next generation quantum technology to a mature and commercially useful state.

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**Digital Public Administration indicators**

Percentage of individuals using the internet for

- **Interacting with public authorities**: 73% (Austria), EU27 average 58%
- **Obtaining information**: 63% (Austria), EU27 average 47%
- **Downloading official forms**: 56% (Austria), EU27 average 38%
- **Submitting completed forms**: 54% (Austria), EU27 average 44%

*Source: Eurostat 2022*

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**eGovernment indicators**

eGovernment performance across policy priorities

- **User-centricity**: 92 (Austria), EU27+ average 68.7
- **Transparency**: 88.3 (Austria), EU27+ average 59.5
- **Cross-border services**: 54.5 (Austria), EU27+ average 68
- **Key enablers**: 81 (Austria), EU27+ average 68.7

*Source: eGovernment Benchmark report 2022*

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**State-of-Play of Interoperability**

**SCOREBOARD 1**

**TWELVE PRINCIPLES**

- Principle 1
- Principle 2
- Principle 3
- Principle 4
- Principle 5
- Principle 6
- Principle 7
- Principle 8
- Principle 9
- Principle 10
- Principle 11
- Principle 12

**SCOREBOARD 2**

**INTEROPERABILITY LAYERS**

- Interoperability governance
- Technical interoperability
- Semantic interoperability
- Organisational interoperability
- Legal interoperability

**SCOREBOARD 3**

**CONCEPTUAL MODEL**

- Open Data
- Internal information sources and services
- Base registries

*Source: European Interoperability Framework Monitoring Mechanism 2021*