Digital Public Administration infographic 2022 Belgium

Highlights

Political Communications

A national plan for fixed and mobile broadband, was approved on 20 October 2021 by the Belgian Council of Ministers. The plan's main objective is to eliminate the so-called "white areas" in Belgium and thus contribute to the European connectivity targets by 2025.

Legislation

In December 2021, a draft law that modernises Belgium's telecommunications legislation and aims to better inform the consumer, fight cybercrime, and promote the development of 5G and access for all to high-speed internet, has been approved.
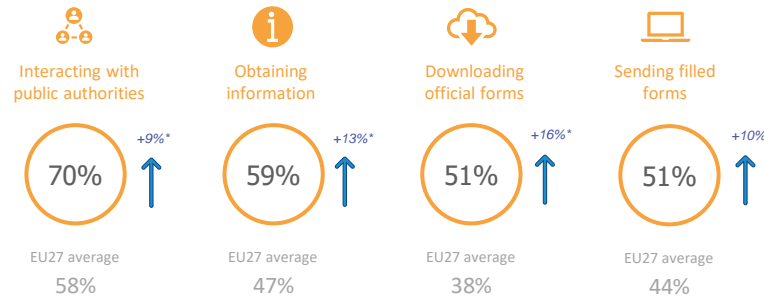
Governance

In the spring of 2021, the Brussels Region, the Université Libre de Bruxelles (ULB) and the Vrije Universiteit Brussel (VUB) launched the Artificial Intelligence for the Common Good Institute (FARI).

Infrastructure

Mijn Burgerprofiel (My citizen profile) was added to the Flemish Regional Portal. It is a user-friendly and scalable plug-and-play website feature that allows for data consultation in a safe and reliable manner, allowing citizens to see what the government knows about them and what the government has done and is doing for them.

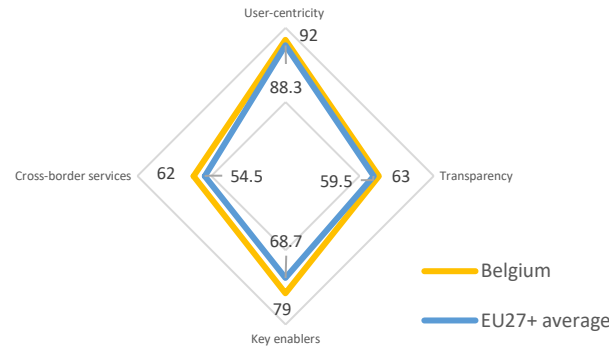## Digital Public Administration indicators
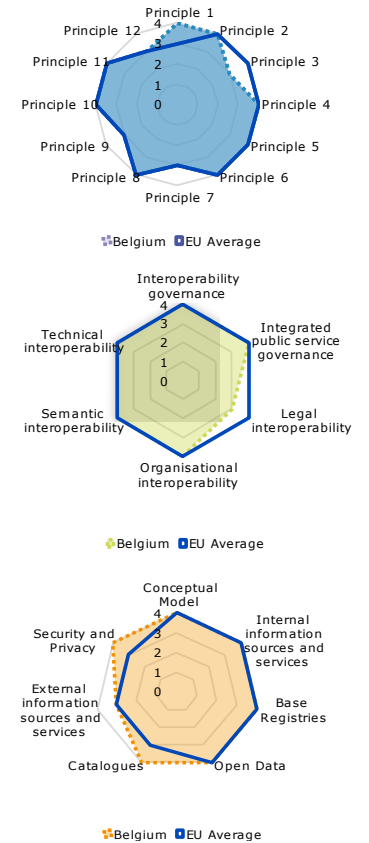
Percentage of individuals using the internet for

Interacting with public authorities
70% +9%*
EU27 average 58%

Obtaining information
59% +13%*
EU27 average 47%

Downloading official forms
51% +16%*
EU27 average 38%

Sending filled forms
51% +10%*
EU27 average 44%

Source: Eurostat 2022

eGovernment indicators

eGovernment performance across policy priorities

- User-centricity 92
- Transparency 63
- Key enablers 79
- Cross-border services 62

88.3 / 54.5 / 59.5 / 68.7

— Belgium
— EU27+ average

Source: eGovernment Benchmark report 2022

State-of-Play of Interoperability

SCOREBOARD 1 TWELVE PRINCIPLES
Principle 1–12
Belgium / EU Average

SCOREBOARD 2 INTEROPERABILITY LAYERS
Interoperability governance, Integrated public service governance, Legal interoperability, Organisational interoperability, Semantic interoperability, Technical interoperability
Belgium / EU Average

SCOREBOARD 3 CONCEPTUAL MODEL
Conceptual Model, Internal information sources and services, Base Registries, Open Data, Catalogues, External information sources and services, Security and Privacy
Belgium / EU Average

Source: European Interoperability Framework Monitoring Mechanism 2021

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