Digital Public Administration indicators

**Percentage of individuals using the internet for**

- **Interacting with public authorities**:
  - EU27 average: 58%
  - Cyprus: 57%
  - Change: +4%*

- **Obtaining information**:
  - EU27 average: 47%
  - Cyprus: 56%
  - Change: +8%*

- **Downloading official forms**:
  - EU27 average: 38%
  - Cyprus: 48%
  - Change: +12%*

- **Submitting completed forms**:
  - EU27 average: 44%
  - Cyprus: 46%
  - Change: +6%*

Source: Eurostat 2022

**eGovernment indicators**

eGovernment performance across policy priorities

- **User-centricity**:
  - Cyprus: 68.7%
  - EU27+ average: 66%
  - Change: -2.3%

- **Cross-border services**:
  - Cyprus: 54.5
  - EU27+ average: 57
  - Change: +2.5*

- **Transparency**:
  - Cyprus: 68.7%
  - EU27+ average: 66%
  - Change: -2.3%

Source: eGovernment Benchmark report 2022

**State-of-Play of Interoperability**

Digital Public Administration infographic 2022

Cyprus

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**Political Communications**

In November 2021, the National Broadband Plan 2021 – 2025 was published. It points out a roadmap for developing broadband infrastructure in the country, but also for the uptake of high-speed and ultra-high speed broadband services by citizens and businesses.

**Legislation**


**Governance**

The Digital Security Authority (DSA) acts as the Single Point of Contact and the National Competent Authority (NCA) for implementing the NIS (Network and Information Security) Directive (EU) 2016/1148 in Cyprus, whilst also incorporating the National CSIRT (CSIRT-CY).

**Infrastructure**

Cyprus is developing a government e-Consultation Portal which aims to serve as a single space where all public consultations will be published. The platform will enable citizens to submit comments/suggestions to all open public consultations, among others.