

Digital Public Administration infographic 2022 Iceland



Highlights

Political Communications

The [new policy on sustainable public procurement](#) was published in April 2021. A three-year [action plan](#) for the years 2021–2024 emphasizes sustainability, the use of digital procurement, systems, innovation, data and accessibility for SMEs.

Legislation

A new legislation on [Digital Inbox](#) via Island.is took effect in July 2021. It requires the public sector to use the inbox as a primary method of formal communication with citizens and companies by the end of 2024.

Governance

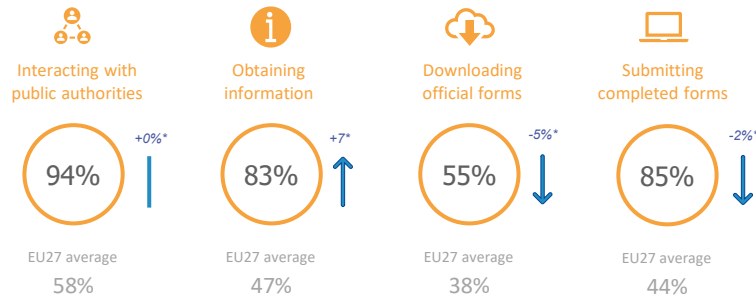
The Joint Committee of Digital Transformation in the Public Sector was established early in 2022. The purpose of the committee is to harmonise the digital efforts based on the digital strategy and the state's strategic plan for municipal affairs.

Infrastructure

A significant investment was made as part of COVID-19 response in digital infrastructure and Island.is portal. For example, driving licenses were made available in digital form in phone wallets, and criminal record checks were digitised.

Digital Public Administration indicators

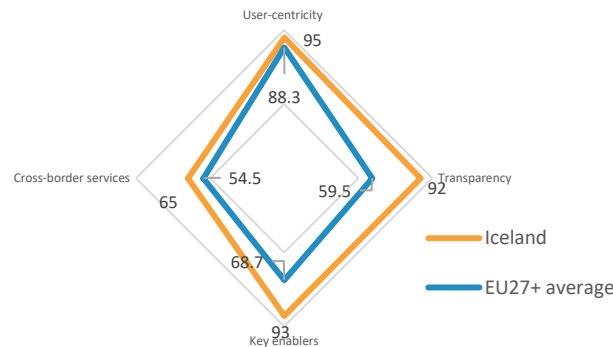
Percentage of individuals using the internet for



Source: [Eurostat 2022](#)

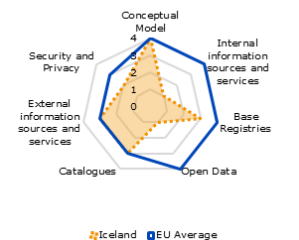
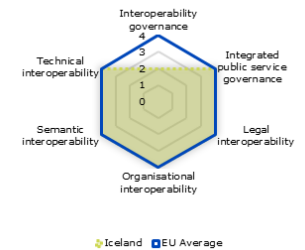
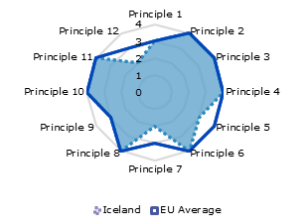
eGovernment indicators

eGovernment performance across policy priorities



Source: [eGovernment Benchmark report 2022](#)

State-of-Play of Interoperability



Source: [European Interoperability Framework Monitoring Mechanism 2021](#)