Digital Public Administration infographic 2022 Latvia

Highlights

Political Communications

In November 2021, the Latvian government approved the Electronic Communications Sector Development Plan for 2021-2027, which provides for measures for the development of very high-performance electronic broadband networks.

Legislation

In December 2021, the Cabinet of Ministers approved the informative statement regarding the implementation of the open data portal, according to which, statement public sector institutions must publish their respective data on the portal.
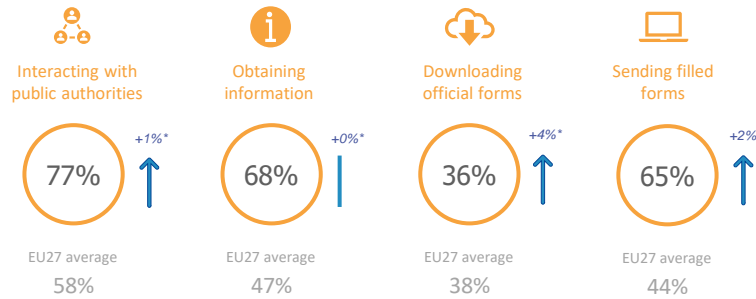
Governance

No recent update has been identified in this field to date.

Infrastructure

In the past years due to the effect of the pandemic, the use of eIDAS electronic identification has increased from 698 authentications in 2020 to 1004 authentications in 2021. Similarly, also the usage of eSignatures has consistently increased every year until reaching 14 767 288 signatures in 2021.

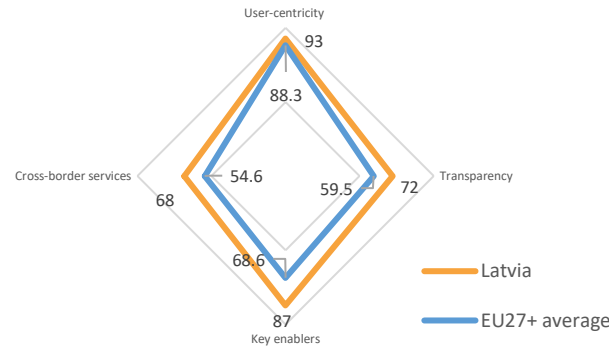## Digital Public Administration indicators

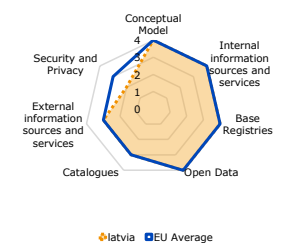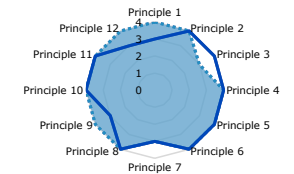### Percentage of individuals using the internet for

Interacting with public authorities	Obtaining information	Downloading official forms	Sending filled forms
77% +1%*	68% +0%*	36% +4%*	65% +2%*
EU27 average 58%	EU27 average 47%	EU27 average 38%	EU27 average 44%

Source: Eurostat 2022

eGovernment indicators

eGovernment performance across policy priorities

- User-centricity 93 / 88.3
- Transparency 72 / 59.5
- Key enablers 87 / 68.6
- Cross-border services 68 / 54.6

— Latvia
— EU27+ average

Source: eGovernment Benchmark report 2022

State-of-Play of Interoperability

SCOREBOARD 1 TWELVE PRINCIPLES
- Principle 1–12
- latvia / EU Average

SCOREBOARD 2 INTEROPERABILITY LAYERS
- Interoperability governance, Integrated public service governance, Legal interoperability, Organisational interoperability, Semantic interoperability, Technical interoperability
- latvia / EU Average

SCOREBOARD 3 CONCEPTUAL MODEL
- Conceptual Model, Internal information sources and services, Base Registries, Open Data, Catalogues, External information sources and services, Security and Privacy
- latvia / EU Average

Source: European Interoperability Framework Monitoring Mechanism 2021

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