User-centricity

Transparency

Key enablers

Cross-border services

Interacting with public authorities

Obtaining information

Downloading official forms

Sending filled forms

Political Communications

In November 2021, the Latvian government approved the Electronic Communications Sector Development Plan for 2021-2027, which provides for measures for the development of very high-performance electronic broadband networks.

Legislation

In December 2021, the Cabinet of Ministers approved the informative statement regarding the implementation of the open data portal, according to which, statement public sector institutions must publish their respective data on the portal.

Governance

No recent update has been identified in this field to date.

Infrastructure

In the past years due to the effect of the pandemic, the use of eIDAS electronic identification has increased from 698 authentications in 2020 to 1004 authentications in 2021. Similarly, the usage of eSignatures has consistently increased every year until reaching 14 767 288 signatures in 2021.

Highlights

Digital Public Administration indicators

Percentage of individuals using the internet for

- Interacting with public authorities
  - Latvia: 77%
  - EU27 average: 58%

- Obtaining information
  - Latvia: 68%
  - EU27 average: 47%

- Downloading official forms
  - Latvia: 36%
  - EU27 average: 38%

- Sending filled forms
  - Latvia: 65%
  - EU27 average: 44%

Source: Eurostat 2022

eGovernment indicators

eGovernment performance across policy priorities

- User-centricity
  - Latvia: 88.3
  - EU27+ average: 72

- Cross-border services
  - Latvia: 68
  - EU27+ average: 54.6

- Transparency
  - Latvia: 63.6
  - EU27+ average: 59.5

- Key indicators
  - Latvia: 87
  - EU27+ average: 93

Source: eGovernment Benchmark report 2022

State-of-Play of Interoperability

SCOREBOARD 1

THE TWELVE PRINCIPLES

SCOREBOARD 2

INTEROPERABILITY LAYERS

SCOREBOARD 3

CONCEPTUAL MODEL

Interoperability governance

Integrated public service governance

Legal interoperability

Organisational interoperability

Semantic interoperability

Technical interoperability

SCOREBOARD 4

INTERNAL INFORMATION SOURCES AND SERVICES

Security and Privacy

External information sources and services

Base registries

Catalogues

Open Data

Security and Privacy

External information sources and services

Base registries

Catalogues

Open Data

SCOREBOARD 5

SCOREBOARD 6

SCOREBOARD 7

Source: European Interoperability Framework Monitoring Mechanism 2021