

Digital Public Administration infographic 2022 Luxembourg



Highlights

Political Communications

In October 2021, Luxembourg's government put forward the [ultra-high speed broadband strategy 2021-2025](#), which follows the government's broader objective of fostering a digital society that benefits all residents.

Legislation

In December 2021, the Government amended the Law on Electronic Invoicing in Public Procurement and Concession Contracts, aiming to make electronic invoicing mandatory in B2G transactions to contribute to the reduction of the administrative burden on back offices, while digitalising the invoicing process.

Governance

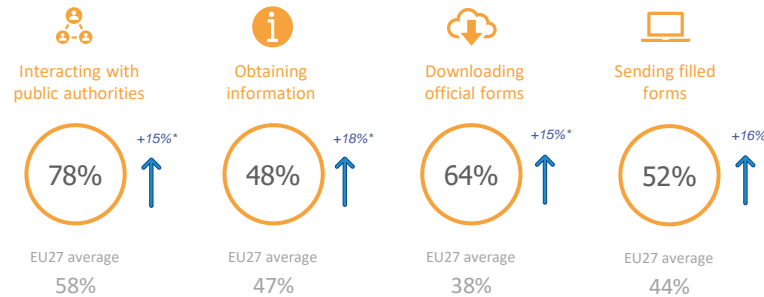
Regarding the digital axe, [Luxinnovation](#), the national innovation agency, under the supervision of the Ministry of the Economy has set up a new Digital Transformation department responsible for all digital transformation matters.

Infrastructure

Since February 2022, a feedback channel has been made publicly available via a participative platform by the Ministry for Digitalisation. It is expected to gather feedback from citizens and companies on specific administrative processes via online polls.

Digital Public Administration indicators

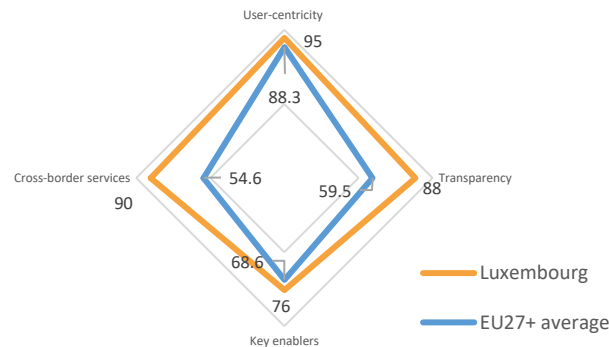
Percentage of individuals using the internet for



Source: [Eurostat 2022](#)

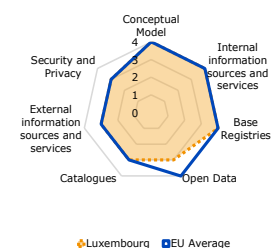
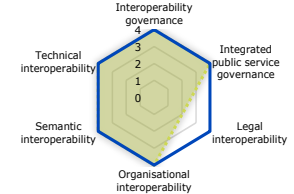
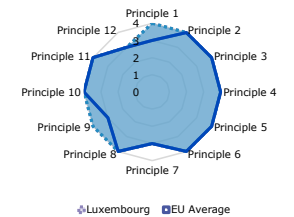
eGovernment indicators

eGovernment performance across policy priorities



Source: [eGovernment Benchmark report 2022](#)

State-of-Play of Interoperability



SCOREBOARD 1
TWELVE PRINCIPLES

SCOREBOARD 2
INTEROPERABILITY LAYERS

SCOREBOARD 3
CONCEPTUAL MODEL