**Highlights**

**Political Communications**
The Spanish Government presented in January 2021 the *Public Administrations Digitisation Plan 2021-25*. This plan is one of the strategic axes of the digital transformation aimed by the Digital Spain 2025 strategy.

**Legislation**
On 9 December 2021, *Orden PCM/1384/2021*, which regulates the Electronic Registry of powers of attorney in the scope of the General State Administration was approved.

**Governance**
Additional disposition No. 117 of *Law 22/2021* of 28 December 2021 authorises the creation of the State Agency for Digital Administration.

**Infrastructure**
Cl@ve, the common authentication and signature platform offered for all the Spanish administrations, ended in 2020 with near 14.5 million citizens registered, with an increase of around 3 million users in one year.

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**DIGITAL PUBLIC ADMINISTRATION INFORGRAPHIC 2022**

**Spain**

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**Digital Public Administration indicators**

**Percentage of individuals using the internet for**

- **Interacting with public authorities**
  - Spain: 69% (EU27 average: 58%)
  - Increase: +6%*

- **Obtaining information**
  - Spain: 56% (EU27 average: 47%)
  - Increase: +2%*

- **Downloading official forms**
  - Spain: 46% (EU27 average: 38%)
  - Increase: +3%*

- **Submitting completed forms**
  - Spain: 55% (EU27 average: 44%)
  - Increase: +6%*

Source: *Eurostat 2022*

**State-of-Play of Interoperability**

**Digital Public Administration indicators**

**eGovernment performance across policy priorities**

- **User-centrity**
  - Spain: 88.3
  - EU27+ average: 72

- **Cross-border services**
  - Spain: 54.5
  - EU27+ average: 68

- **Transparency**
  - Spain: 59.5
  - EU27+ average: 79

- **Key enablers**
  - Spain: 687
  - EU27+ average: 79

Source: *eGovernment Benchmark report 2022*

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**SCOREBOARD 1**
**TWELVE PRINCIPLES**

- Principle 1
- Principle 2
- Principle 3
- Principle 4
- Principle 5
- Principle 6
- Principle 7
- Principle 8
- Principle 9
- Principle 10
- Principle 11
- Principle 12

**SCOREBOARD 2**
**INTEROPERABILITY LAYERS**

- Technical interoperability
- Organisational interoperability
- Legal interoperability
- Integrated public service governance
- Semantic interoperability

**SCOREBOARD 3**
**CONCEPTUAL MODEL**

- Interoperability governance
- Technical interoperability
- Organisational interoperability
- Legal interoperability
- Integrated public service governance
- Semantic interoperability

Source: *European Interoperability Framework Monitoring Mechanism 2021*