**Political Communications**
No political communication was adopted in this field in this reporting year.

**Legislation**
The law amending and supplementing the Public Procurement Act introduces the mandatory use of the National Electronic Platform for electronic applications for participation and tenders, as well as for the electronic communication.

**Governance**
The State eGovernment Agency (SEGA) is the body responsible for Bulgaria’s Digital Government strategy and policy.

**Infrastructure**
The platform for access to public information was launched. The platform is a unified, central, and public web-based information system.

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**Services for Citizens and Businesses**
By the end of 2018, 150 administrative services were made available including electronic request, payment and delivery.

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**Digital Government Indicators**

<table>
<thead>
<tr>
<th>Individual Use</th>
<th>User-Centricity</th>
<th>Transparency</th>
<th>Citizens Cross Border Mobility</th>
<th>Business Cross Border Mobility</th>
<th>Key Enablers</th>
</tr>
</thead>
<tbody>
<tr>
<td>EU average</td>
<td>22%</td>
<td>43%</td>
<td>28%</td>
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</tbody>
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Data source: Eurostat (isoc_bde15ei, last updated 15 March 2019).

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**Digital Government Infographic 2019**

Bulgaria

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