

# Digital Government Infographic 2019

# France





# Services for Citizens and Businesses

Since mid-October 2018, the Directorate General of Public Finance (DGFiP) has been providing public authorities and their users with an enhanced, secure and modern online payment service, PayFiP.



## Political Communications

In September 2018, the National Plan for Inclusive Digital and Launch of Digital in Common(s) was launched, the first event bringing together all the actors of digital mediation in the nation.



#### Governance

The eGovernment strategy is under responsibility of the Prime Minister with support of the Secretary of State for the Digital Sector.



# Legislation

In 2018, the Personal Data Protection Act was implemented as well as the law for a State at the Service of a Trusted Society, which allows for experiments in the exchange of information between administrations.



#### Infrastructure

Since 23 January, 2018, for all online processes on impots.gouv.fr, users benefit from a new way of connecting with FranceConnect using the digital identity of their choice.



## Digital Government Indicators

Individuals using internet for interacting with public authorities

Interacting EU average 71%

Obtaining information 46%

Downloading official forms 37%

Sending filled forms

Data source: Eurostat (isoc\_bde15ei, last updated 15 March 2019).

eGovernment performance across policy priorities

User-centricity

87%

Transparency

64%

Citizens cross border mobility

57%

Business cross border mobility

63%

Key enablers

45%

Data source: eGovernment Benchmark Report 2018.







