Digital Government Infographic 2019

France

Services for Citizens and Businesses
Since mid-October 2018, the Directorate General of Public Finance (DGFiP) has been providing public authorities and their users with an enhanced, secure and modern online payment service, PayFiP.

Political Communications
In September 2018, the National Plan for Inclusive Digital and Launch of Digital in Common(s) was launched, the first event bringing together all the actors of digital mediation in the nation.

Governance
The eGovernment strategy is under responsibility of the Prime Minister with support of the Secretary of State for the Digital Sector.

Legislation
In 2018, the Personal Data Protection Act was implemented as well as the law for a State at the Service of a Trusted Society, which allows for experiments in the exchange of information between administrations.

Infrastructure
Since mid-October 2018, the Directorate General of Public Finance (DGFiP) has been providing public authorities and their users with an enhanced, secure and modern online payment service, PayFiP.

Digital Government Indicators

<table>
<thead>
<tr>
<th>Activity</th>
<th>EU average</th>
<th>France 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interacting</td>
<td>71%</td>
<td></td>
</tr>
<tr>
<td>Obtaining information</td>
<td>46%</td>
<td></td>
</tr>
<tr>
<td>Downloading official forms</td>
<td>37%</td>
<td></td>
</tr>
<tr>
<td>Sending filled forms</td>
<td>59%</td>
<td></td>
</tr>
</tbody>
</table>

Data source: Eurostat (isoc_bde15ei, last updated 15 March 2019).

User-centricity: 87%
Transparency: 64%
Citizens cross border mobility: 57%
Business cross border mobility: 63%
Key enablers: 45%


isa2@ec.europa.eu
EU_ISA2
isa2@ec.europa.eu
Initiated by NIFO