

# Digital Government Infographic 2019

## Latvia



### Services for Citizens and Businesses

Latvia implemented a mobile application, Ceļo droši (Travel Safe) which provides citizens with information to prepare for cross-border trips, warns of possible risks abroad and gives directions in the event of an emergency.



### Political Communications

The Office of Citizenship and Migration Affairs launched the "Modernisation of the Natural Persons Data Service" project for the European Regional Development Fund.



### Governance

The Electronic Government Department draws up national policies in the domains of eGovernment, information society development and public information systems development.



### Legislation

The eID Decision on "Possible financing solutions for the provision of certification services in personal certificates and how a single and priority means for ensuring the electronic identity of a person" was approved.



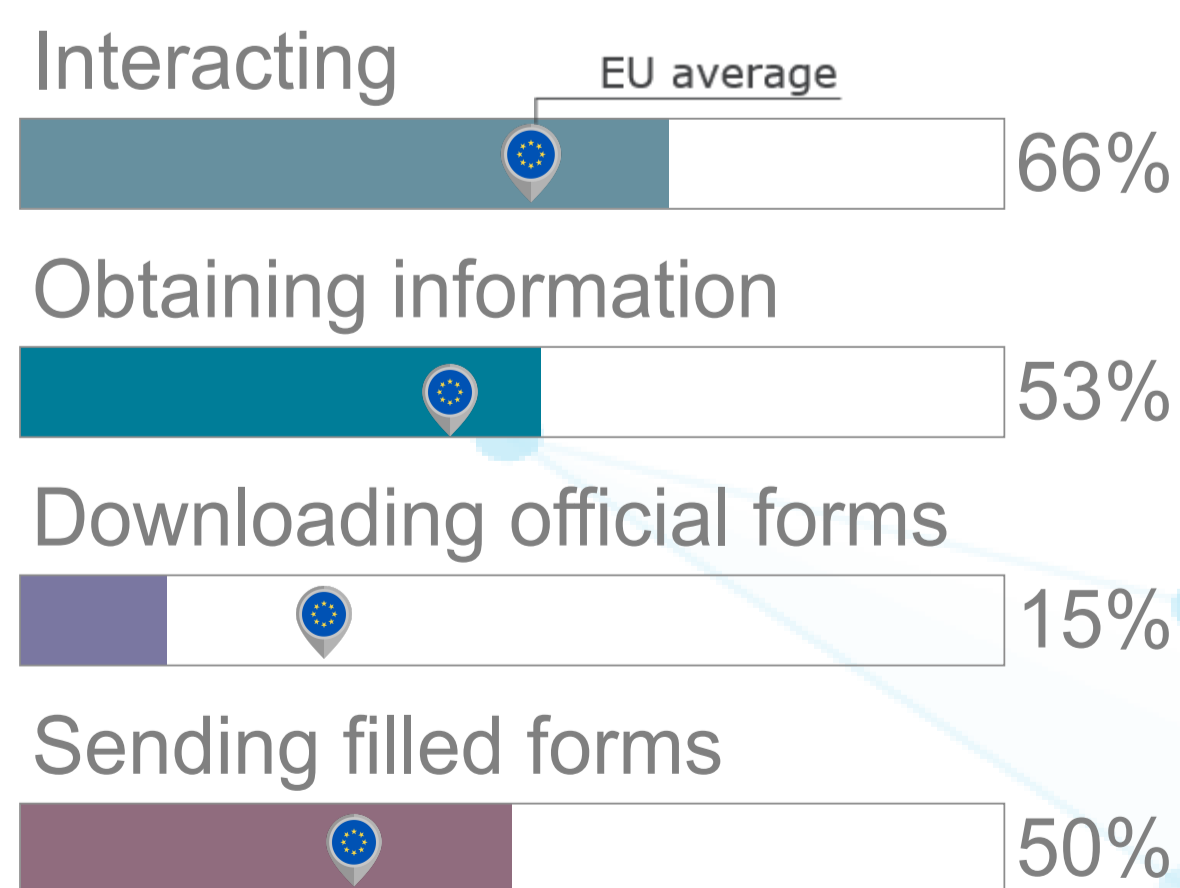
### Infrastructure

In 2018, the Latvia's eIDAS-Node was implemented. The software contains the necessary modules to help Member States to communicate with other eIDAS-compliant counterparts in a centralised or distributed fashion.



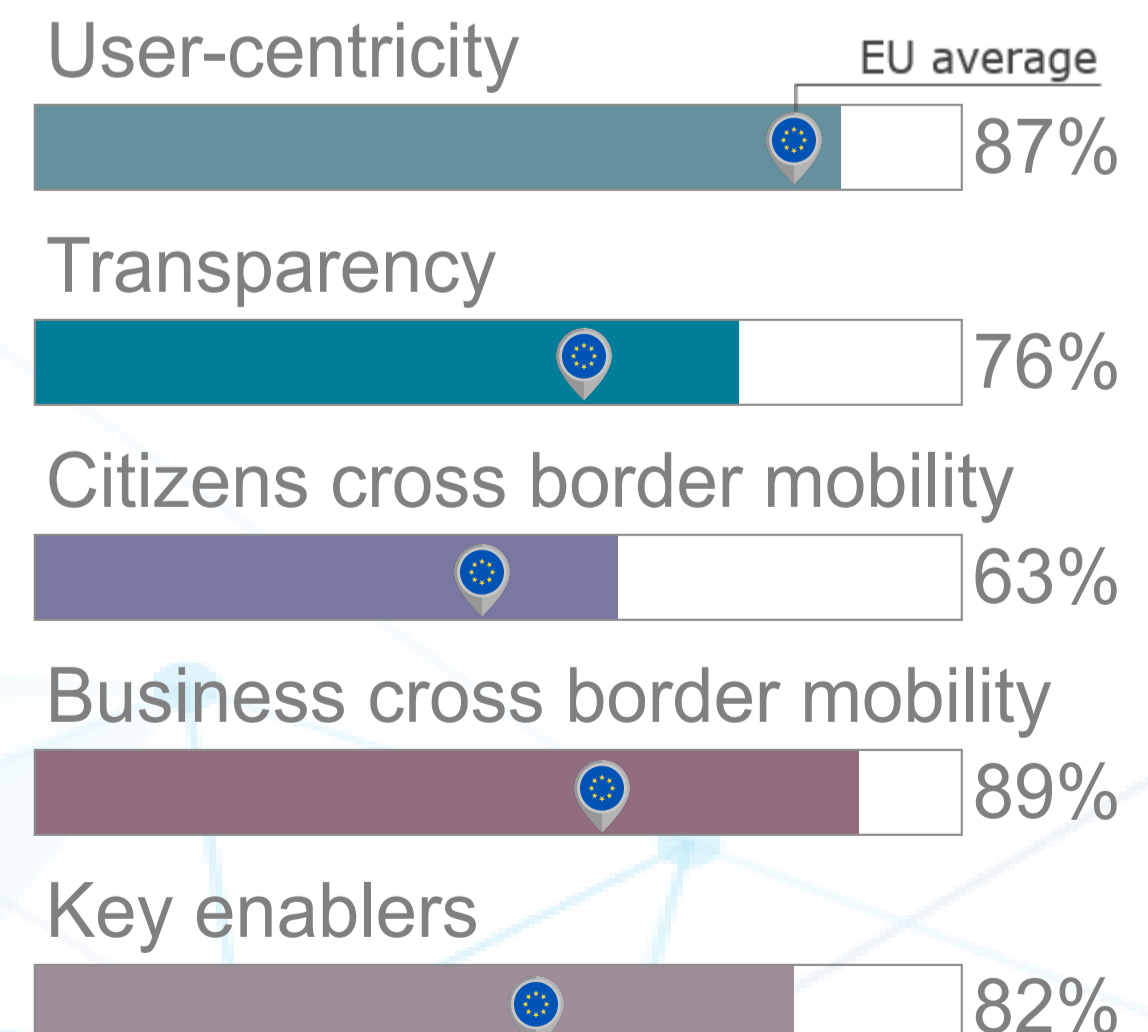
## Digital Government Indicators

Individuals using internet for interacting with public authorities



Data source: Eurostat (isoc\_bde15ei, last updated 15 March 2019).

eGovernment performance across policy priorities



Data source: eGovernment Benchmark Report 2018.