



Digital Government Infographic 2019

Netherlands



Services for Citizens and Businesses

There were no new services created during the reporting year for the Netherlands.



Political Communications

The Digital Government Agenda, connected to the Dutch Digitalisation Strategy, is adopted and aims at making optimal use of digital opportunities.



Governance

Political responsibility for digital government in the Netherlands lies with the State Secretary for the Interior and Kingdom Relations. Sectorial ministers are responsible for ICT in their domains.



Legislation

The Digital Government Law was sent for adoption to Parliament. It has the objective to ensure a safe login for the Dutch citizens and businesses to (semi) government entities.



Infrastructure

An API platform and a national API alliance, which will draft the National API strategy have been set up.



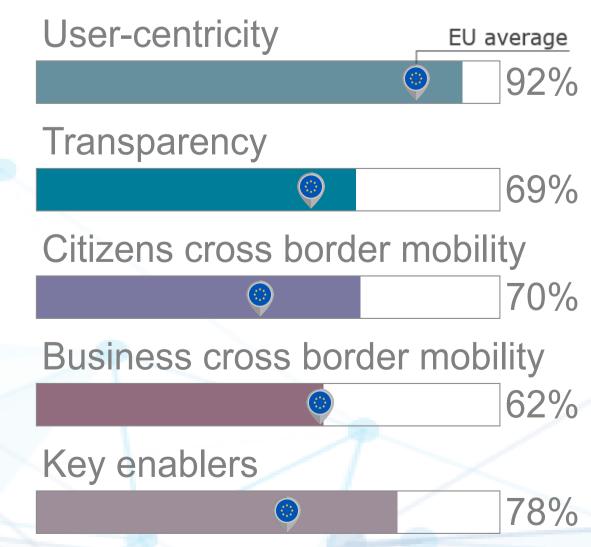
Digital Government Indicators

Individuals using internet for interacting with public authorities

Interacting EU average 82% Obtaining information 77% Downloading official forms 55% Sending filled forms 59%

Data source: Eurostat (isoc_bde15ei, last updated 15 March 2019).

eGovernment performance across policy priorities



Data source: eGovernment Benchmark Report 2018.







