Digital Government Infographic 2019
Turkey

Services for Citizens and Businesses
With the Single Window Port Application Service, agencies and public institutions can use the same database for foreign trade procedures such as permissions or notifications.

Political Communications
The Digital Transformation Office has been putting together 100-day action plans to transfer all public services to the eGovernment portal.

Legislation
The Regulation Regarding Principles of Implementation of Integrated Public Financial Management Information System was published in the Official Gazette on 26th June 2018.

Governance
A Digital Transformation Office of the Presidency was established to coordinate digital transformation of public institutions.
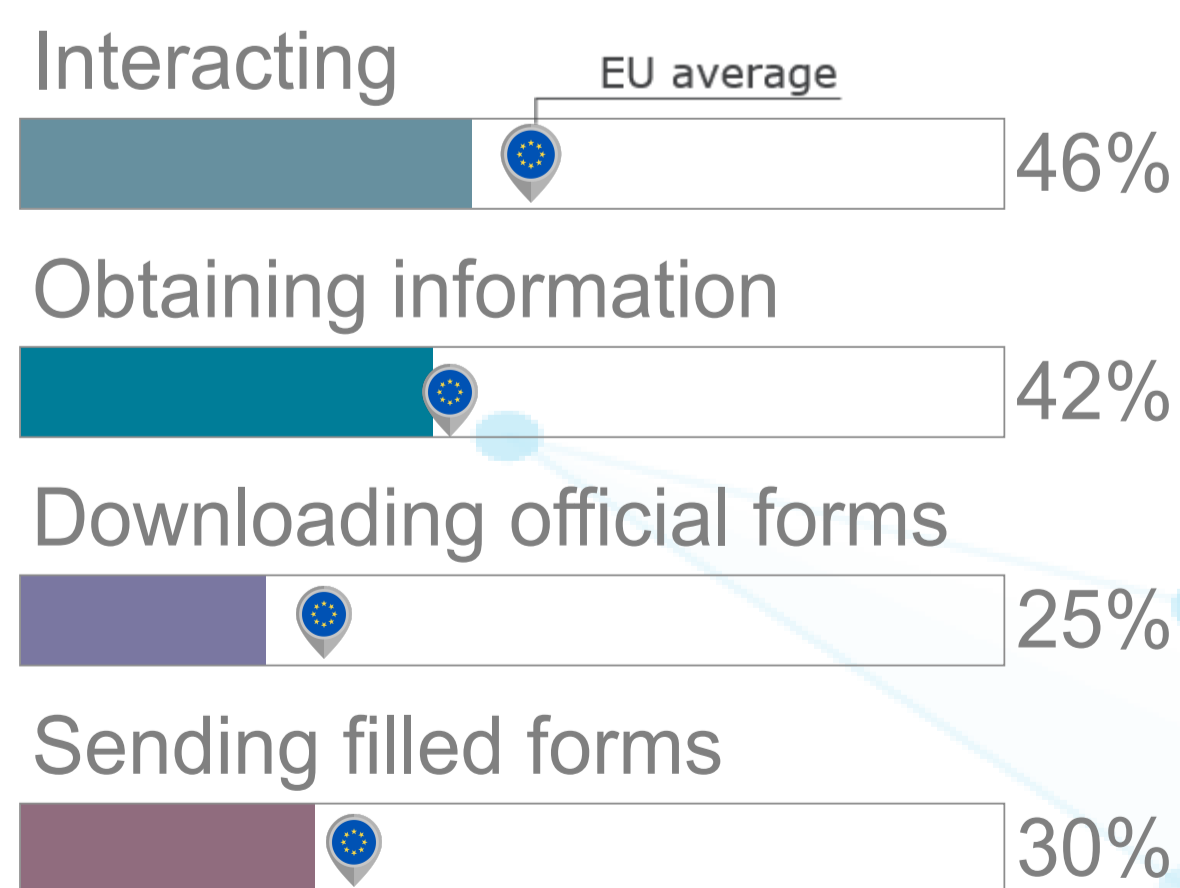
Infrastructure
The eInvoice application provides security, time and cost saving between buyer and seller with single format and standard.
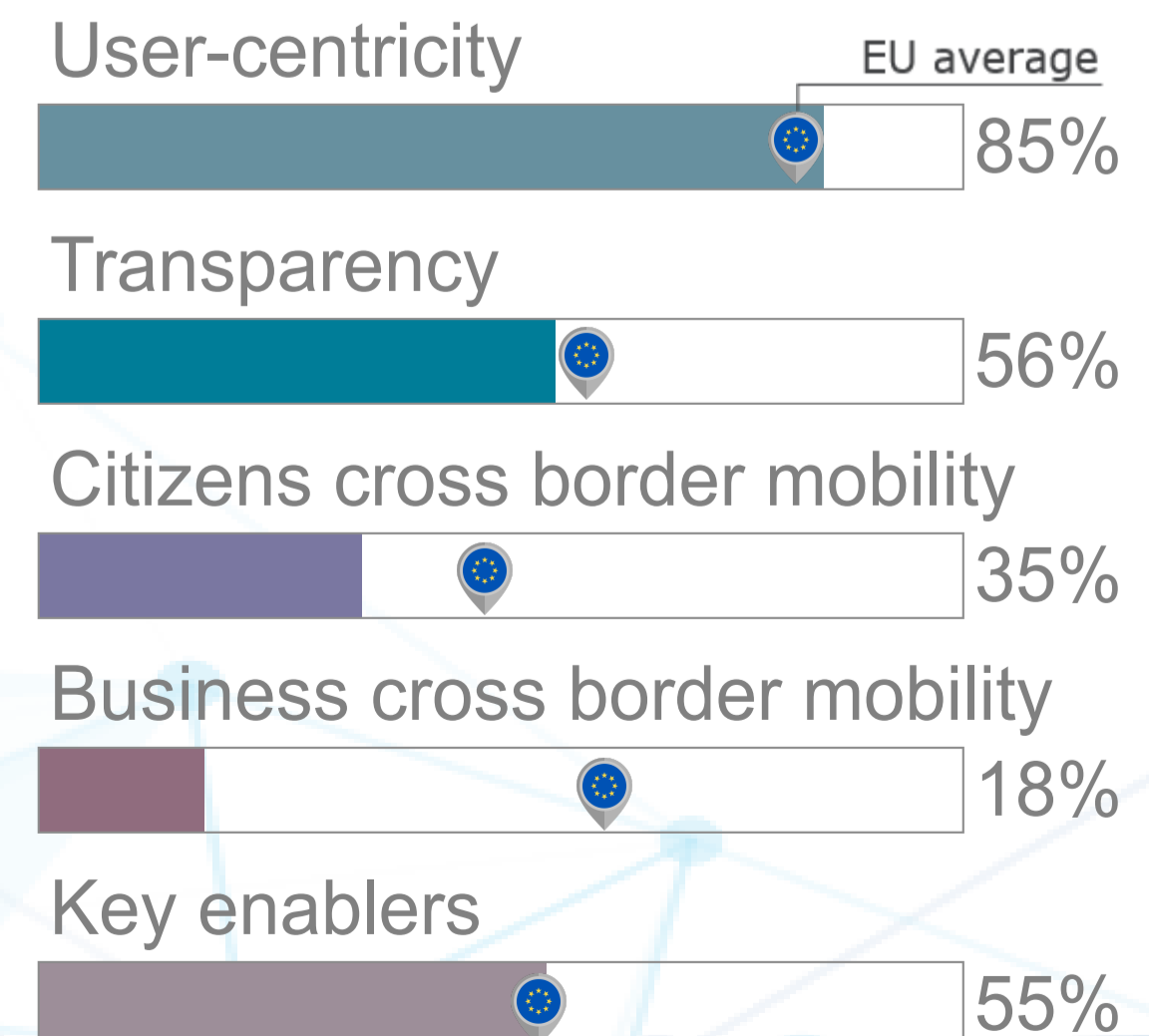
Digital Government Indicators

Individuals using internet for interacting with public authorities

EU average

Interacting — 46%

Obtaining information — 42%

Downloading official forms — 25%

Sending filled forms — 30%

Data source: Eurostat (isoc_bde15ei, last updated 15 March 2019).

eGovernment performance across policy priorities

EU average

User-centricity — 85%

Transparency — 56%

Citizens cross border mobility — 35%

Business cross border mobility — 18%

Key enablers — 55%

Data source: eGovernment Benchmark Report 2018.

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