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**Legislation**

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**Governance**

The responsibility for Austria’s eGovernment strategy/policy lies within the **Federal Ministry for Digital and Economic Affairs**. The main body responsible for interoperability activities is the **Platform Digital Austria (PDA)**.

**Digital Public Administration indicators**

<table>
<thead>
<tr>
<th>Activity</th>
<th>Austria</th>
<th>EU28 average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interacting with public authorities</td>
<td>+4%</td>
<td>70%</td>
</tr>
<tr>
<td>Obtaining information</td>
<td>+3%</td>
<td>59%</td>
</tr>
<tr>
<td>Downloading official forms</td>
<td>+6%</td>
<td>44%</td>
</tr>
<tr>
<td>Sending filled forms</td>
<td>+2%</td>
<td>47%</td>
</tr>
</tbody>
</table>

Source: *Eurostat 2019*

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**eGovernment indicators**

- **User-centricity**: Austria 96 (Key enablers: 89, Transparency: 82)
- **Business cross border mobility**: Austria 80, EU27+ average 82
- **Citizens cross border mobility**: Austria 82, EU27+ average 82

Source: *eGovernment Benchmark report 2020*

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**State-of-Play of Interoperability**

[Diagram showing interoperability layers and principles with various performance levels indicated]