



Digital Public Administration Infographic 2020 Bulgaria

Political Communications

At the end of 2019, the Council of Ministers adopted the [Digital 2025 National Programme](#) and the [Roadmap](#) for its implementation. The Republic of Bulgaria has updated its vision and policy set out in the [Strategy for the Development of eGovernment](#).

Governance

The responsibility for Bulgaria's IT and eCommunication strategy/policy lies within the [Ministry of Transport, Information Technology and Communications](#) (MTITC). The responsibility for interoperability activities and eGovernment policy lies within the [State eGovernment Agency \(SEGA\)](#).

Legislation

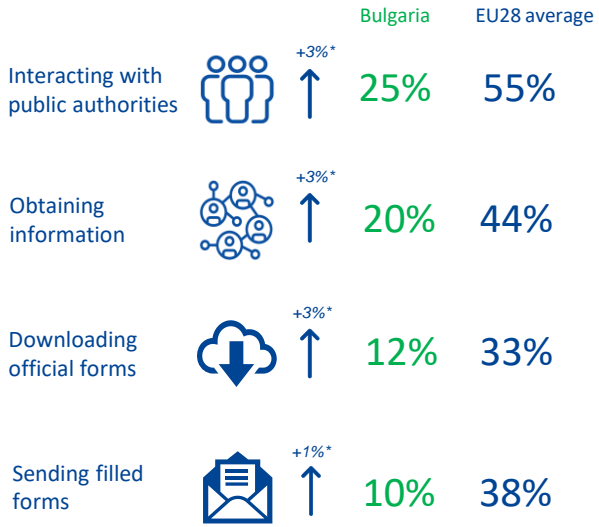
The [eGovernment Act](#) was amended to transpose the Directive 2016/2102/EU on the accessibility of websites and mobile applications of public sector organizations. In mid-2019, the [Ordinance on Minimum Requirements for Network and Information Security](#) entered into force.

Infrastructure

In November 2019, Bulgaria has launched an eProcurement process. The introduction of the single national web-based eProcurement platform represented a major step towards the digitalisation of public services in the country.

Digital Public Administration indicators

Percentage of individuals using the internet for

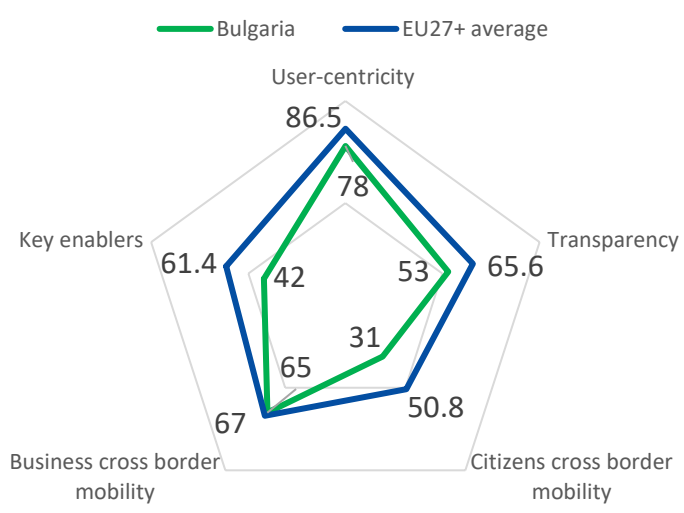


* This is the trend evolution compared data from Eurostat in 2018.

Source: [Eurostat 2019](#)

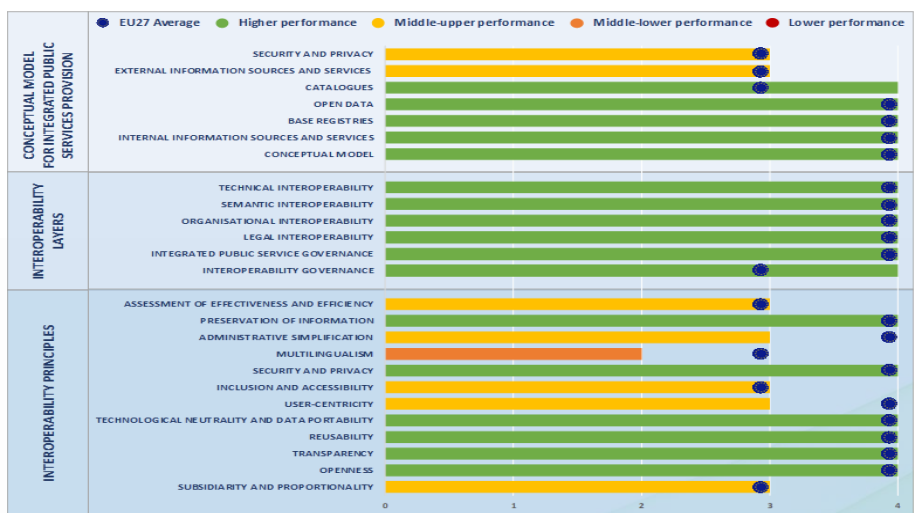
eGovernment indicators

eGovernment performance across policy priorities



Source: [eGovernment Benchmark report 2020](#)

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019