



Digital Public Administration Infographic 2020 Croatia

Political Communications

Focus has been on the Croatian Presidency of the Council of the European Union, with a special consideration on securing interoperability between information systems and internal security as well as on ensuring the comprehensive and effective application of the interoperability legislation.

Governance

The [Ministry of Public Administration](#) participates in the promotion and improvement of IT infrastructure and the development of ICT, eGovernment, eEducation and eBusiness. It is also the main body responsible for interoperability activities in the country.

Legislation

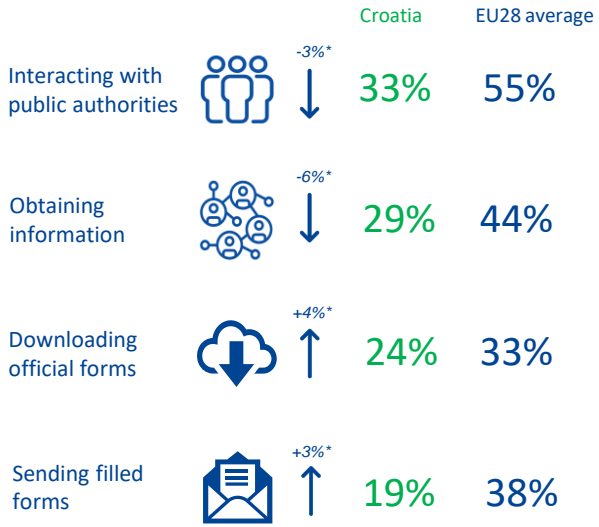
The [Regulation on electronic communications](#) (NN 005/2020) has introduced a new way of communication that enables participants in court proceedings to use electronic means to communicate with the courts.

Infrastructure

The [National Shared Services Centre](#) (SCC), which presents government cloud IT infrastructure, is in production since November 2019. Once completed, all public sector bodies will be able to reliably exchange information and documentation according to the cloud paradigm

Digital Public Administration indicators

Percentage of individuals using the internet for

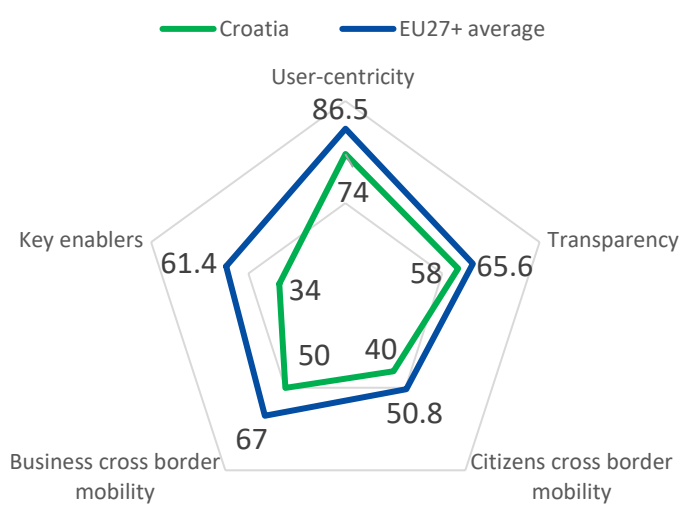


* This is the trend evolution compared data from Eurostat in 2018.

Source: [Eurostat 2019](#)

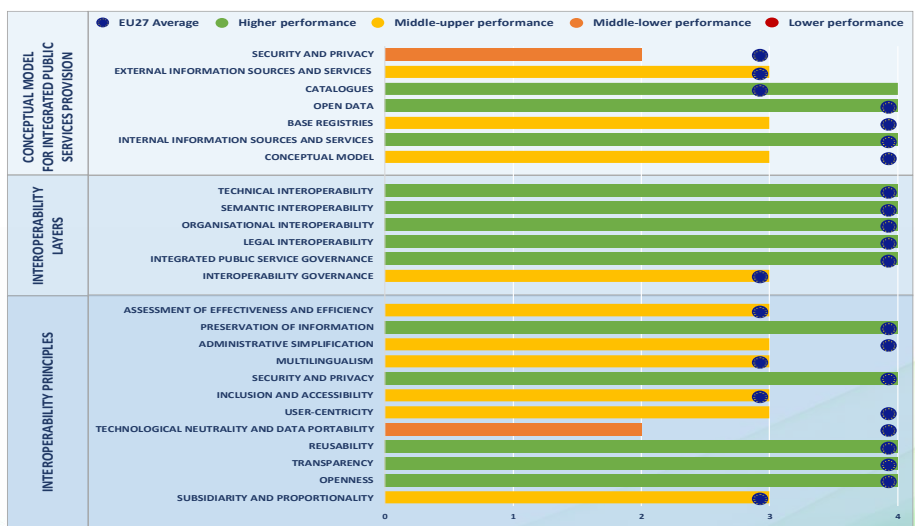
eGovernment indicators

eGovernment performance across policy priorities



Source: [eGovernment Benchmark report 2020](#)

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019