Digital Public Administration Infographic 2020

Czech Republic

Political Communications

The Government of the Czech Republic recently adopted the Innovation Strategy of the Czech Republic 2019–2030, focused on digital government and services, funding and evaluation of R&D, polytechnic education, national start-up and spin-off environment and other key priorities.

Legislation

The Act on the Right to Digital Services took effect in February 2020. Within five years of its adoption, this law will guarantee to citizens and businesses the option of dealing with state authorities fully electronically.

Governance

The responsibility for the Czech Republic's eGovernment strategy/policy and interoperability activities lies with the Ministry of the Interior of the Czech Republic.

Infrastructure

The Czech Republic notified its eID scheme under eIDAS on 13 September 2019. Its holders will now be able to use their eID credentials to access public services in other EU member states, making cross-border interactions easier and more secure.

Digital Public Administration indicators

Percentage of individuals using the internet for

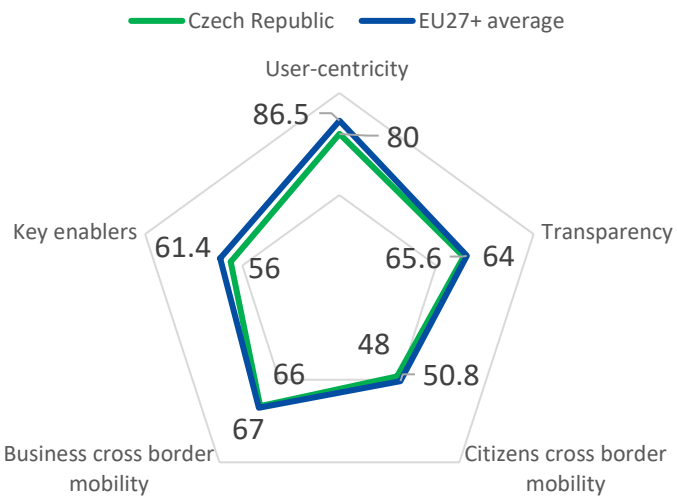
		Czech Republic	EU28 average
Interacting with public authorities	+1%*	54%	55%
Obtaining information	+2%*	52%	44%
Downloading official forms	+2%*	28%	33%
Sending filled forms	+1%*	25%	38%

* This is the trend evolution compared data from Eurostat in 2018.

Source: Eurostat 2019

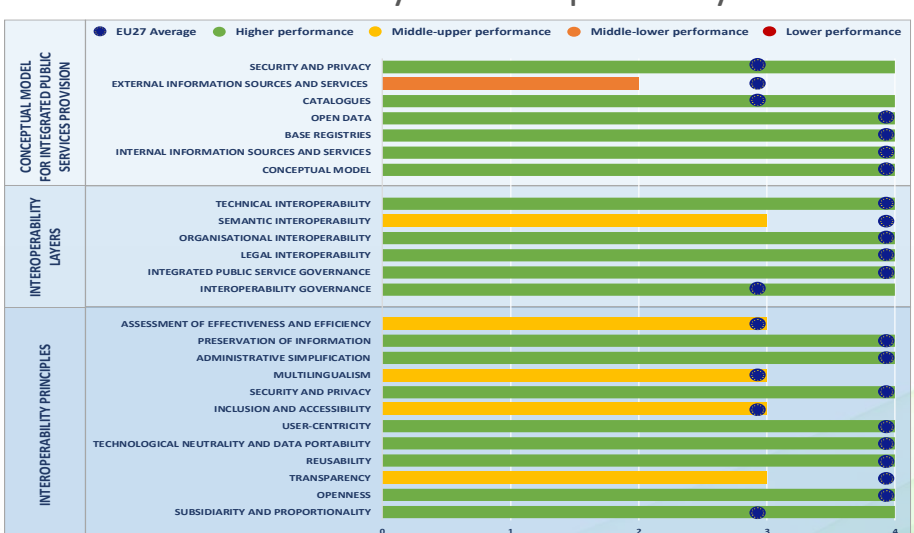
eGovernment indicators

eGovernment performance across policy priorities



Source: eGovernment Benchmark report 2020

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019