**Digital Public Administration Infographic 2020**

**Czech Republic**

### Political Communications

The Government of the Czech Republic recently adopted the [Innovation Strategy of the Czech Republic 2019–2030](#), focused on digital government and services, funding and evaluation of R&D, polytechnic education, national start-up and spin-off environment and other key priorities.

### Legislation

The [Act on the Right to Digital Services](#) took effect in February 2020. Within five years of its adoption, this law will guarantee to citizens and businesses the option of dealing with state authorities fully electronically.

### Infrastructure

The Czech Republic notified its eID scheme under eIDAS on 13 September 2019. Its holders will now be able to use their eID credentials to access public services in other EU member states, making cross-border interactions easier and more secure.

### Governance

The responsibility for the Czech Republic’s eGovernment strategy/policy and interoperability activities lies with the [Ministry of the Interior of the Czech Republic](#).

### Digital Public Administration indicators

**Percentage of individuals using the internet for interacting with public authorities**

- **Czech Republic**: +1%*  
  - 54%  
- **EU28 average**: 55%

**Percentage of individuals using the internet for obtaining information**

- **Czech Republic**: +2%*  
  - 52%  
- **EU28 average**: 44%

**Percentage of individuals using the internet for downloading official forms**

- **Czech Republic**: +2%*  
  - 28%  
- **EU28 average**: 33%

**Percentage of individuals using the internet for sending filled forms**

- **Czech Republic**: +1%*  
  - 25%  
- **EU28 average**: 38%

* This is the trend evolution compared data from Eurostat in 2018.

### eGovernment indicators

**eGovernment performance across policy priorities**

- **User-centricity**
  - **Czech Republic**: 86.5  
  - **EU27+ average**: 80

- **Transparency**
  - **Czech Republic**: 61.4  
  - **EU27+ average**: 64

**Business cross border mobility**

- **Czech Republic**: 56  
- **EU27+ average**: 66

**Citizens cross border mobility**

- **Czech Republic**: 48  
- **EU27+ average**: 50.8

Source: [Eurostat 2019](#)

Source: [eGovernment Benchmark report 2020](#)

### State-of-Play of Interoperability

**Source**: [European Interoperability Framework Monitoring Mechanism 2019](#)