

Political Communications

Digitalisation of the Danish public sector is based on close and binding cooperation between the government, the <u>Danish Regions</u> and the <u>Local Government Denmark (LGDK)</u>. Accordingly, the <u>Digital Strategy (2016-2020)</u> is an agreement between all three parties.

Governance

The responsibility for Denmark's eGovernment strategy/policy lies within the <u>Ministry of Finance</u>. The main body responsible for interoperability activities is the <u>Agency for Digitisation</u>.

Digital Public Administration indicators

Percentage of individuals using the internet for

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			Denmark	EU28 average
Interacting with public authorities		+0%*	92%	55%
Obtaining information	- - - - - - - - - - - - - - - - - - -	-1%*	89%	44%
Downloading official forms	(1)	+1%*	47%	33%
Sending filled forms		+1%*	74%	38%

This is the trend evolution compared data from Eurostat in 2018.

Legislation

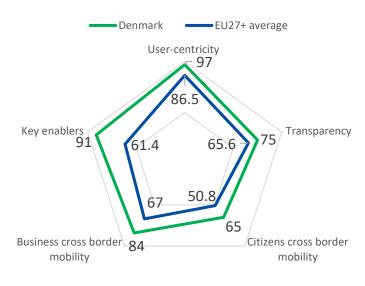
Denmark made it a strong priority for legislation to be "<u>Digital-ready</u>". The <u>Danish Agency for Digitisation</u> screens the Danish legislative programme for digital implementation impacts. The agency has been consulted in the drafting of more than 200 legislative proposals since 2018.

Infrastructure

Some of the largest infrastructure elements are the eID solution NemID, which will be replaced by MitID in 2021, the digital communication system Digital Post, and the citizen portal borger.dk. A recent focus within these solutions is on improving the user experience.

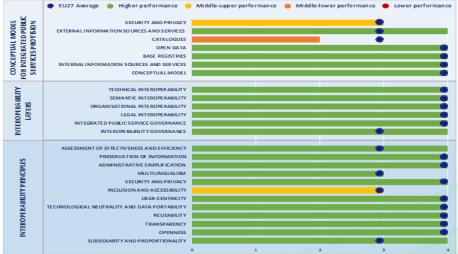
eGovernment indicators

eGovernment performance across policy priorities



Source: Eurostat 2019 Source: eGovernment Benchmark report 2020

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019

