On 16 April 2019, the French government launched Tech.gouv, a programme to speed up the digital transformation of public services led by the Inter-ministerial Directorate for Digital Affairs (DINUM).

In July 2019, a decree on the accessibility of online public communication services for people with disabilities entered into force, transposing the EU’s Web Accessibility Directive. It led to an update of the General Repository for Improving Accessibility.

FranceConnect, a product which federates multiple identity providers and offers citizens a unique identification scheme, made considerable progress in 2019, reaching over 15 million users in March 2020.

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