The National Programme for Process Simplifications (NPPS) established by the law 4635/2019 provides the central intergovernmental framework, under the high supervision of the Prime Minister, aims at the reduction of administrative burdens.

**Legislation**

Under the law 4635/2019 is foreseen the development of a Single digital public administration portal, ‘gov.gr’, gathering all digital public services under one single portal, and the development of the open Single Digital Map which will collect and centralise geospatial data.

**Governance**

The responsibility for Greece’s eGovernment strategy/policy lies within the Ministry of Digital Governance. The Ministry is also the body responsible for interoperability activities.

**Infrastructure**

The first version of the central governmental portal (gov.gr) was launched in March 2020 by the Ministry of Digital Governance and collects all the 507 services provided digitally by the State.

**Digital Public Administration indicators**

Percentage of individuals using the internet for interacting with public authorities:

- Greece: 52% (+2%)
- EU28 average: 55%

Percentage of individuals using the internet for obtaining information:

- Greece: 49% (+2%)
- EU28 average: 44%

Percentage of individuals using the internet for downloading official forms:

- Greece: 30% (+1%)
- EU28 average: 33%

Percentage of individuals using the internet for sending filled forms:

- Greece: 28% (-4%)
- EU28 average: 38%

Source: Eurostat 2019

**eGovernment indicators**

<table>
<thead>
<tr>
<th>Key enablers</th>
<th>Business cross border mobility</th>
<th>Citizens cross border mobility</th>
</tr>
</thead>
<tbody>
<tr>
<td>User-centricty</td>
<td>86.5%</td>
<td>85%</td>
</tr>
<tr>
<td>Transparency</td>
<td>61.4%</td>
<td>50.8%</td>
</tr>
</tbody>
</table>

Source: eGovernment Benchmark report 2020