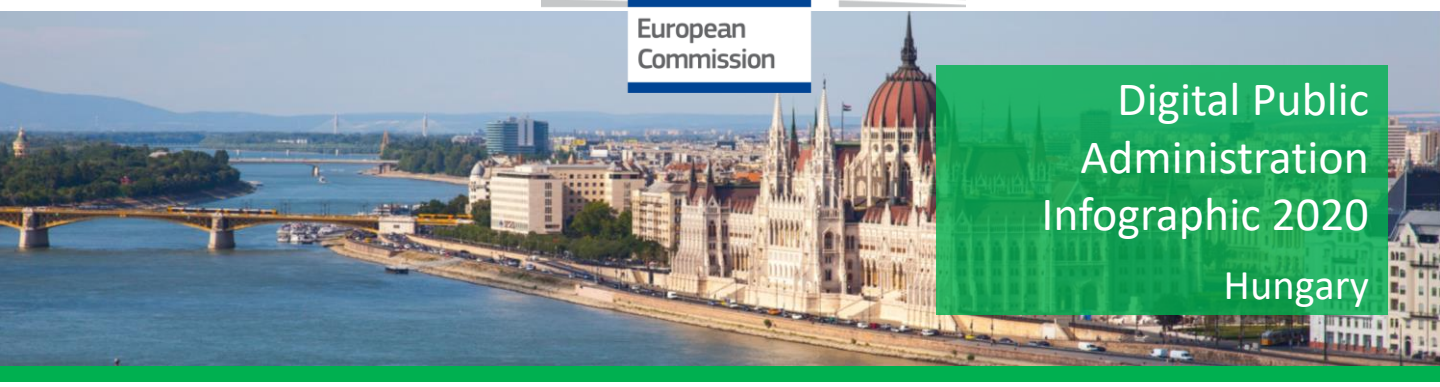


Digital Public Administration Infographic 2020

Hungary

Political Communications

Since January 2018, all Hungarian public administration bodies are legally obliged to provide online services without requiring physical appearance. In addition, from January 2020, it is obligatory to provide structured online forms for cases which are initiated a minimum of 100 times monthly.

Legislation

During 2019, the implementing regulation (Government decree No. 451/2016. (XII. 19.) of the eAdministration Act has set the national coordination of task implementation in relation to the Single Digital Gateway Regulation.

Governance

The responsibility for Hungary's eGovernment strategy/policy lies within the Ministry's Deputy State Secretariat for Informatics (within the Ministry of Interior), which is also the body responsible for interoperability activities.

Infrastructure

An additional 35 organisations have been connected to the KKSZB Central Government Service Bus interoperability platform, mounting up to 105 organisations using the platform to provide data exchange services. This has resulted in 161 services related to base registries available online .

Digital Public Administration indicators

Percentage of individuals using the internet for

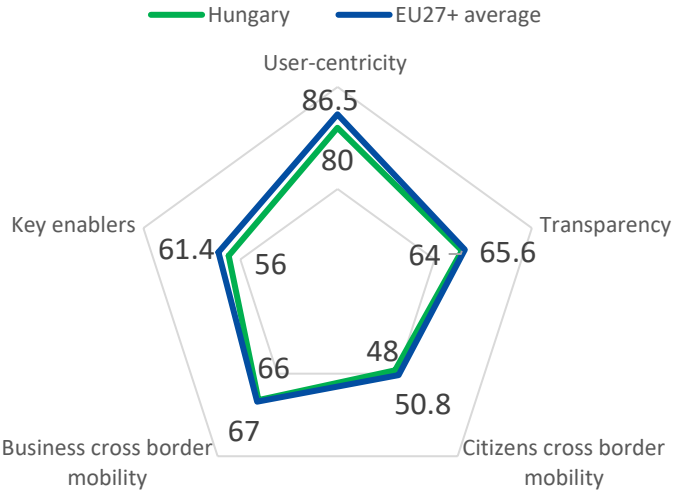
		Country	EU28 average
Interacting with public authorities	+0%*	53%	55%
Obtaining information	+2%*	50%	44%
Downloading official forms	+3%*	41%	33%
Sending filled forms	+2%*	39%	38%

* This is the trend evolution compared data from Eurostat in 2018.

Source: Eurostat 2019

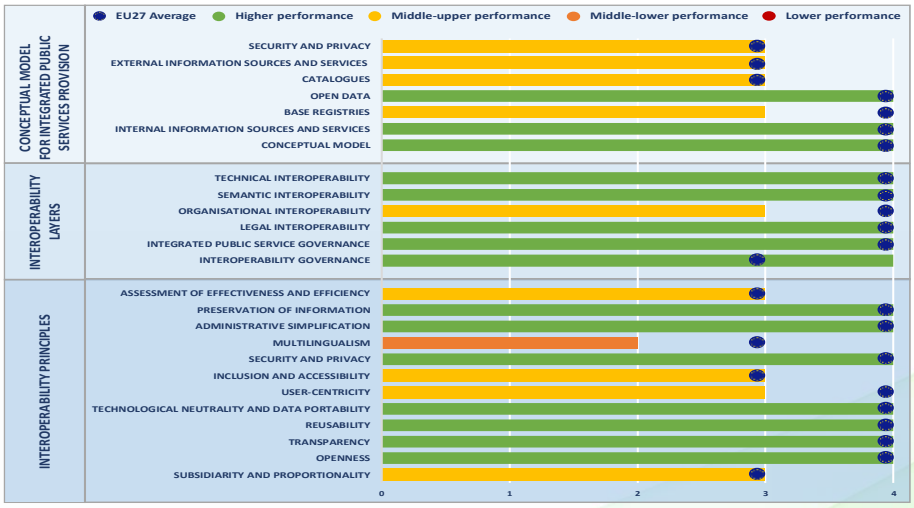
eGovernment indicators

eGovernment performance across policy priorities



Source: eGovernment Benchmark report 2020

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019