

Political Communications

In June 2019, Iceland signed a contract which will make Microsoft the sole IT supplier for its entire public sector. In May 2019, the government agreed to implement an Action Plan for the promotion of digital public services, valid until the end of 2020.

Governance

The responsibility for Iceland's eGovernment strategy/policy lies within the Ministry of Finance and Economic Affairs. The Ministry is also the body responsible for interoperability activities.

Legislation

In June 2019, the Act No. 78/2019 transposed into national law the NIS Directive 2016/1148/EU. During the same month, the Act No. 55/2019 and subsequent regulations No. 100/2020 and No. 310/2020 transposed the eIDAS Regulation into Icelandic law.

Infrastructure

The Financial Management Authority has been authorised to become a PEPPOL Authority (PA).

Digital Public Administration indicators

Percentage of individuals using the internet for

EU28 average Interacting with 89% 55% public authorities Obtaining 44% 68% information Downloading 50% 33% official forms

Sending filled forms

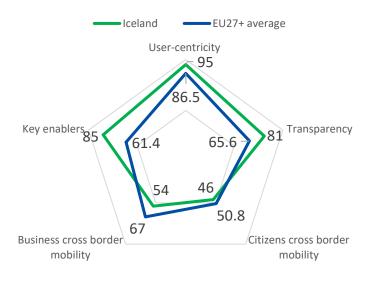


80%

38%

eGovernment indicators

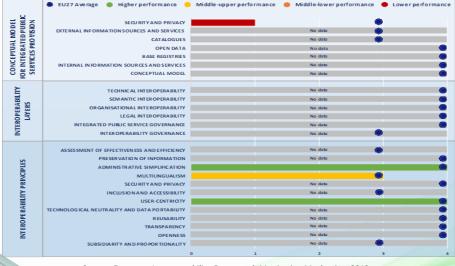
eGovernment performance across policy priorities



Source: Eurostat 2019

Source: eGovernment Benchmark report 2020

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019

