

## **Political Communications**

In February 2020, the Ministry of Innovation Technology and Digitalisation launched the <u>National Innovation Plan 2025</u>. In June 2019, Italy published its <u>Fourth Open Government Partnership Action Plan</u>. The plan aims at transforming the relationship between citizens and the public sector.

### Governance

The responsibility for Italy's eGovernment strategy/policy lies within the <u>Ministry of Innovation Technology and Digitalisation</u>. The main body responsible for interoperability activities is the <u>Agency for Digital Italy</u>.

# Digital Public Administration indicators

Percentage of individuals using the internet for

Interacting with public authorities

Obtaining information

Downloading official forms

Italy EU28 average

23% 55%

19% 44%

14%

38%

\* This is the trend evolution compared data from Eurostat in 2018.

Sending filled

forms

## Legislation

In November 2019, the <u>Law no. 133</u> on Urgent Measures in the Field of National Cybersecurity was published in the Official Gazette.

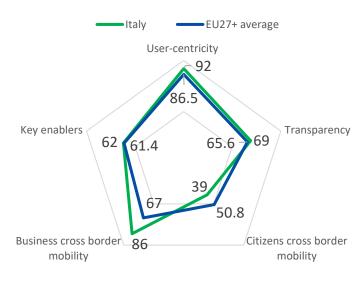
The <u>Decree of 8 August 2019</u> defined the rules to implement the Italian Computer Emergency Response Team (CSIRT).

### Infrastructure

The <u>syllabus</u> on digital skills for Public Administration was created to define the set of digital knowledge and skills considered key for the public administration.

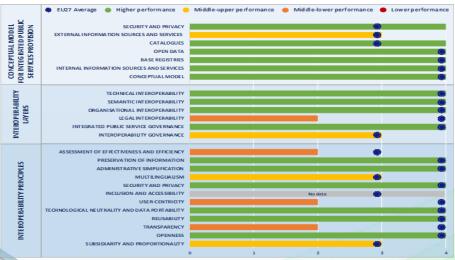
#### eGovernment indicators

eGovernment performance across policy priorities



Source: <u>Eurostat 2019</u> Source: <u>eGovernment Benchmark report 2020</u>

## State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019

