

Political Communications

The Digital Transformation Guidelines 2021-2027, currently under development, are going to continue the digitalisation policy set out in the "Information Society Development Strategy 2014-2020". It will define priority actions, including for the digital transformation of the economy.

Governance

In addition to shared platform services, Government Private Cloud services, provided by Latvia's State Radio and Television Centre as a shared services provider, are becoming the second success story in this area, facilitating modernisation and consolidation of government ICT infrastructure assets

Digital Public Administration indicators

Percentage of individuals using the internet for				
			Latvia	EU28 average
Interacting with public authorities		+4%*	70%	55%
Obtaining information	- - - - - - - - - - - - - -	+5%*	58%	44%
Downloading official forms		+3%*	18%	33%
Sending filled forms		+6%*	56%	38%

Legislation

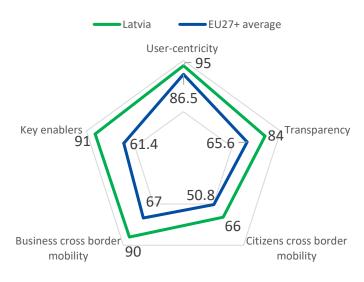
Electronic Governance Law is currently being reviewed by Parliament and is supposed to replace soon the Law of State Information Systems. The new law will significantly expand the scope of the Electronic Governance legislating, developing a legal basis for more efficient government ICT operations.

Infrastructure

The individual digital tools are available free of charge for all residents of Latvia. In addition to the National eID card, mobile eID means and qualified electronic signature means, it is now being complemented by the individual accounts of Registered Electronic Delivery – eAddress.

eGovernment indicators

eGovernment performance across policy priorities



Source: Eurostat 2019 Source: eGovernment Benchmark report 2020

State-of-Play of Interoperability

