Electronic Governance Law is currently being reviewed by Parliament and is supposed to replace soon the Law of State Information Systems. The new law will significantly expand the scope of the Electronic Governance legislating, developing a legal basis for more efficient government ICT operations.

The individual digital tools are available free of charge for all residents of Latvia. In addition to the National eID card, mobile eID means and qualified electronic signature means, it is now being complemented by the individual accounts of Registered Electronic Delivery – eAddress.

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The Digital Transformation Guidelines 2021-2027, currently under development, are going to continue the digitalisation policy set out in the "Information Society Development Strategy 2014-2020". It will define priority actions, including for the digital transformation of the economy.

Governance
In addition to shared platform services, Government Private Cloud services, provided by Latvia’s State Radio and Television Centre as a shared services provider, are becoming the second success story in this area, facilitating modernisation and consolidation of government ICT infrastructure assets.

Digital Public Administration indicators
Percentage of individuals using the internet for

- Interacting with public authorities
  - Latvia: 70%
  - EU28 average: 55%

- Obtaining information
  - Latvia: 58%
  - EU28 average: 44%

- Downloading official forms
  - Latvia: 18%
  - EU28 average: 33%

- Sending filled forms
  - Latvia: 56%
  - EU28 average: 38%

Source: Eurostat 2019

State-of-Play of Interoperability

Source: European Interoperability Framework Monitoring Mechanism 2019