

Political Communications

summary document prepared by the Ministry of Digitalisation on the future of digitalisation in Luxembourg was submitted to the members of Parliament an is intended to enable them to deal with the debate in the best possible way.

Governance

The Ministry for Digitalisation drafts and coordinates policies related to eGovernment, while the Government IT Centre (CTIE) implements them. The Ministry for Digitalisation, together with CTIE, is also the main body responsible for interoperability activities.

Digital Public Administration indicators

Percentage of individuals using the internet for

EU28 average Luxembourg Interacting with 60% 55% public authorities

Obtaining information 32% 44%

Downloading official forms 49% 33%

Sending filled forms



Source: Eurostat 2019



36% 38%

Legislation

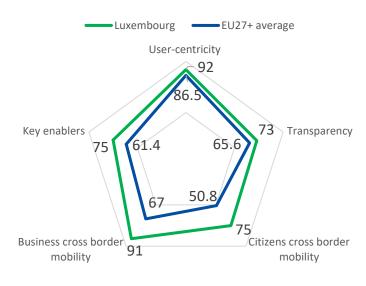
The law on electronic invoicing in public procurement and concession contracts passed into law on 26 March 2019. The law on the accessibility of the websites and mobile applications of public sector bodies passed into law on 16 May

Infrastructure

eGovernment MyGuichet.lu has been expanded with further useful eServices for citizens and businesses.

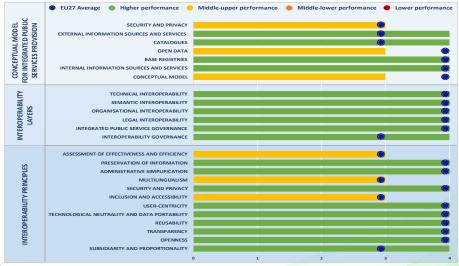
eGovernment indicators

eGovernment performance across policy priorities



Source: eGovernment Benchmark report 2020

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019

