On 18 February 2020, the House of Representatives passed the Digital Government bill. The proposal was submitted by the Minister of the Interior and Kingdom Relations. The House of Representatives also adopted an amendment on online identity.

Infrastructure

Connected to the publication of NL DigiBeter 2.0, the policy framework for the digital government basic infrastructure was published. It includes principles for developing the policy for the digital government basic infrastructure and for further developing its generic functions.

Digital Public Administration indicators

Percentage of individuals using the internet for

<table>
<thead>
<tr>
<th>Activity</th>
<th>Netherlands</th>
<th>EU28 Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interacting with public authorities</td>
<td>-1%*</td>
<td>81%</td>
</tr>
<tr>
<td>Obtaining information</td>
<td>-1%*</td>
<td>76%</td>
</tr>
<tr>
<td>Downloading official forms</td>
<td>-3%*</td>
<td>52%</td>
</tr>
<tr>
<td>Sending filled forms</td>
<td>-1%*</td>
<td>58%</td>
</tr>
</tbody>
</table>

User-centricity

User-centricity Key enablers

Business cross border mobility

Citizens cross border mobility

eGovernment indicators

eGovernment performance across policy priorities

State-of-Play of Interoperability

Interoperability indicators

Security and Privacy

Multilingualism

Administrative Simplification

Preservation of Information

Assessment of Effectiveness and Efficiency

Governance

ORDO, through its Programming board is responsible for the coordination of digital government infrastructure, while Logius manages most digital government infrastructural services. BFS manages the standards while ICTU manages the Netherlands Government Reference Architecture (NORA).

Political Communications

On 17 April 2020 the policy letter on open source software was sent to Parliament. The policy introduces open by default principle for software (comply or explain) and describes conditions and exceptions.