



Digital Public Administration Infographic 2020 North Macedonia

Political Communications

The [Strategic Plan of the Ministry of Information Society and Administration 2019-2021](#) includes the mission and the vision of the Ministry of Information Society and Administration (MISA), as well as MISA's competencies and structure, priorities, goals and results, programme and operational plan.

Governance

The responsibility for North Macedonia's eGovernment strategy/policy lies within the [Ministry of Information Society and Administration](#) (MISA). MISA is also the body responsible for interoperability activities.

Legislation

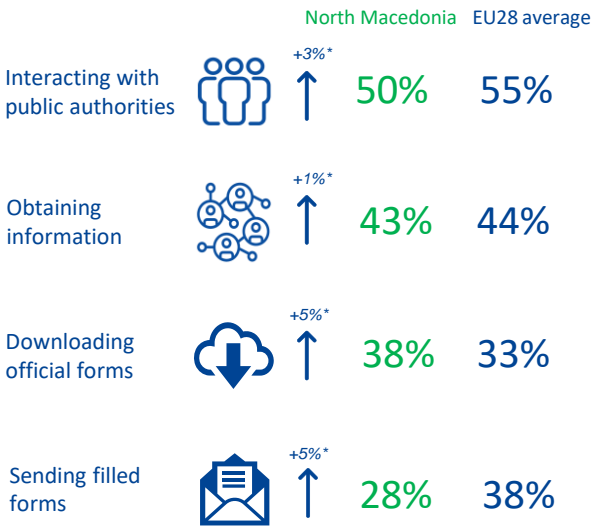
Three laws, together with the respective bylaws, have been adopted: Law on Central Population Register; Law on Electronic Management and Electronic Services; [Law](#) on Electronic Documents, Electronic Identification and Trust Services.

Infrastructure

In December 2019, the Macedonian government launched the [National eServices Portal](#), offering 128 eServices for natural persons. The portal, which offers Single-Sign-On access, allow Macedonians to use ePayment services for service fees and administrative taxes.

Digital Public Administration indicators

Percentage of individuals using the internet for

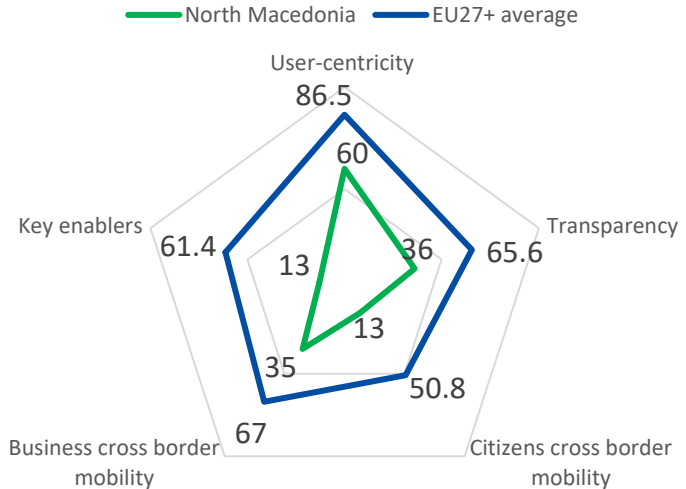


* This is the trend evolution compared data from Eurostat in 2018.

Source: [Eurostat 2019](#)

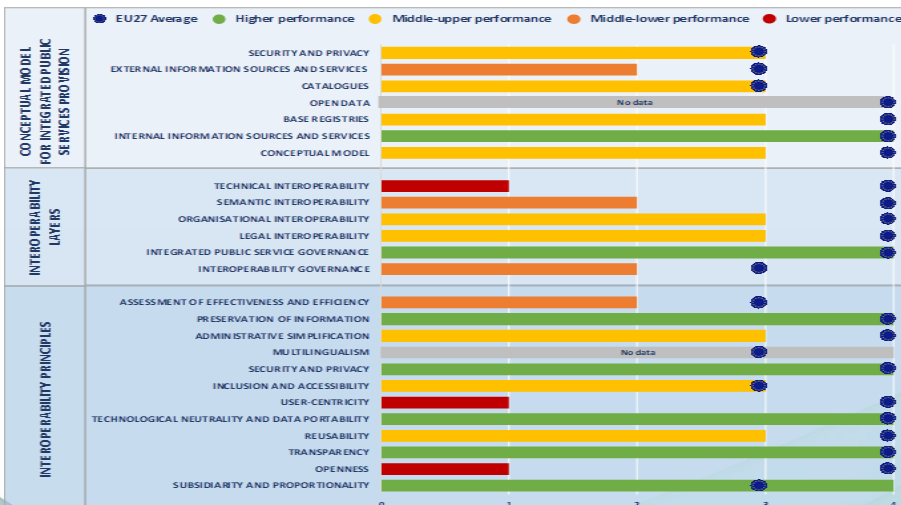
eGovernment indicators

eGovernment performance across policy priorities



Source: [eGovernment Benchmark report 2020](#)

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019