

Political Communications

In 2019, the policy programme SIMPLEX was awarded the European Public Sector Award for the best "European and National" project; the National Strategy for Artificial Intelligence was launched; and the National Strategy for Cyberspace Security 2020-23 was published.

Governance

for Portugal's responsibility eGovernment within the Minister for State strategy/policy lies Modernisation and Public Administration. The main body responsible for interoperability activities Administrative Modernisation Agency.

Digital Public Administration indicators

Percentage of individuals using the internet for

EU28 average Portugal Interacting with 41% 55% public authorities Obtaining 35% 44% information Downloading 22% 33% official forms Sending filled 30% 38%

forms

Legislation

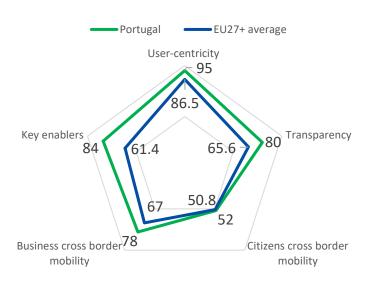
Law 104/2019, of 6 September, reformulated and broadened the State Organisation Information System (SIOE) on the characterisation of public entities, providing an extended scope of information and data collection, and simplifying citizens' access to public information.

Infrastructure

ePortugal.gov.pt, the Portuguese Single Digital Gateway, was launched in February 2019. It integrates the Citizen Portal, the Citizen Map and the Entrepreneur's Desk, facilitating the relationship between citizens, businesses and the public administration.

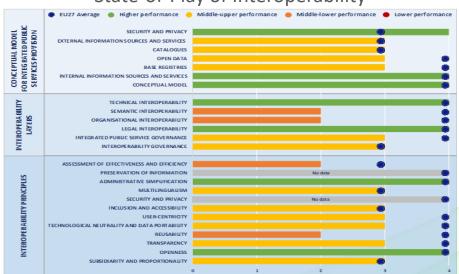
eGovernment indicators

eGovernment performance across policy priorities



Source: Eurostat 2019 Source: eGovernment Benchmark report 2020

State-of-Play of Interoperability



Source: European Interoperability Framework Monitoring Mechanism 2019



