As of 1 May 2019, a new Act No. 95/2019 on Information Technologies in Public Sector entered into force replacing former Act 275/2006 on information systems in public administration. The new Act brought a systemic change into the management of IT in public sector.

Logging in by eIDAS on all specialised portals was launched in February 2019, offering the users multiple options, including the use of foreign eIDAS. Many services accept eID based on the eID schemes of multiple EU Member States. At the end of 2019, Slovakia notified the creation of its eID scheme.

The Deputy Prime Minister’s Office for Investments and Informatization of the Slovak Republic, which coordinates the informatisation of society, created a data office and a behavioural office in 2019 in order to strengthen initiatives such as a data driven government and eGovernment services.

The Strategy of the Digital Transformation of Slovakia 2030 framed the governmental strategy defining national policies and particular priorities with regard to the ongoing digital transformation of the economy and society. The Strategy followed up on the priorities of the EU Digital Single Market.

Digital Public Administration indicators

<table>
<thead>
<tr>
<th>Service</th>
<th>Percentage of Individuals</th>
<th>EU28 Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interacting with public authorities</td>
<td>59%</td>
<td>55%</td>
</tr>
<tr>
<td>Obtaining information</td>
<td>47%</td>
<td>44%</td>
</tr>
<tr>
<td>Downloading official forms</td>
<td>25%</td>
<td>33%</td>
</tr>
<tr>
<td>Sending filled forms</td>
<td>18%</td>
<td>38%</td>
</tr>
</tbody>
</table>

Source: Eurostat 2019

The EU27 average is the trend evolution compared data from Eurostat in 2018.

State-of-Play of Interoperability

Source: European Interoperability Framework Monitoring Mechanism 2019

Legislation

Infrastructure

Political Communications

Governance

User-centricity

CONCEPTUAL MODEL
FOR INTEGRATED PUBLIC SERVICES PROVISION
INTEROPERABILITY LAYERS
INTEROPERABILITY PRINCIPLES
EU27 Average
Higher performance
Middle-upper performance
Middle-lower performance
Lower performance

Security and privacy
External information sources and services
Catalogues
Core services
BASE structures
Internal information sources and services
Conceptual models

Technical interoperability
Organisational interoperability
Local interoperability
Integrated public service governance
Interoperability governance

Assessment of effectiveness and efficiency
Prevention of fragmentation
Administrative simplification
Multilingualism
Security and privacy
Inclusion and accessibility
User friendliness
Technological neutrality and data portability
Reliability
Transparency
Affordability
Sustainability and productivity

Source: eGovernment Benchmark report 2020